

The background features several thick blue lines that intersect diagonally across the page. One line runs from the top left towards the bottom right, while others intersect it at various angles, creating a dynamic geometric pattern.

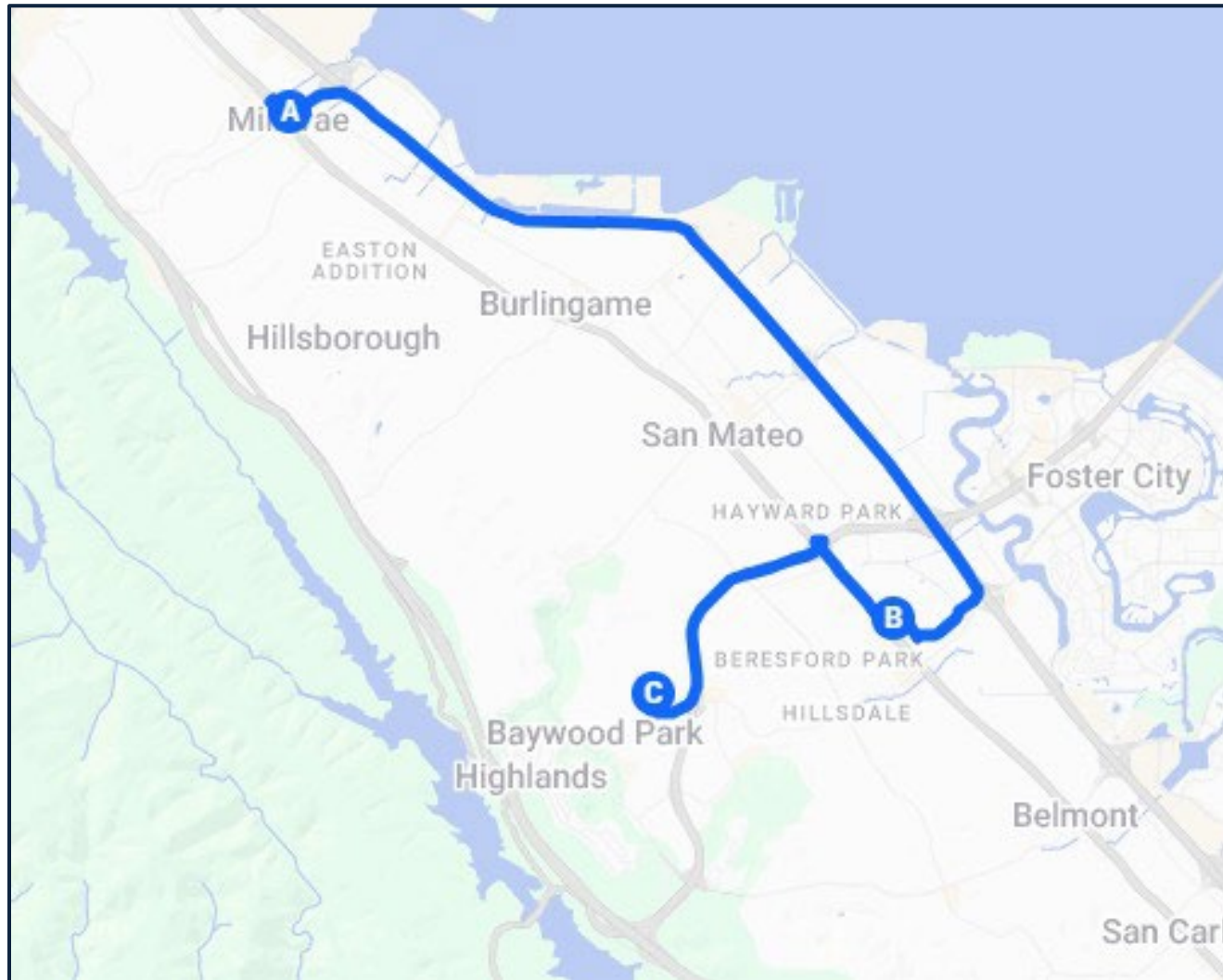
College of San Mateo

**Shuttle
Quick Start Guide**

Shuttle #1 Overview and Route

Shuttle #1 operates Monday through Friday

Direct shuttle service connecting Millbrae Station, Hillsdale Caltrain Station, and CSM.



- Millbrae Station
- Hillsdale Caltrain Station
- CSM Athletic Center

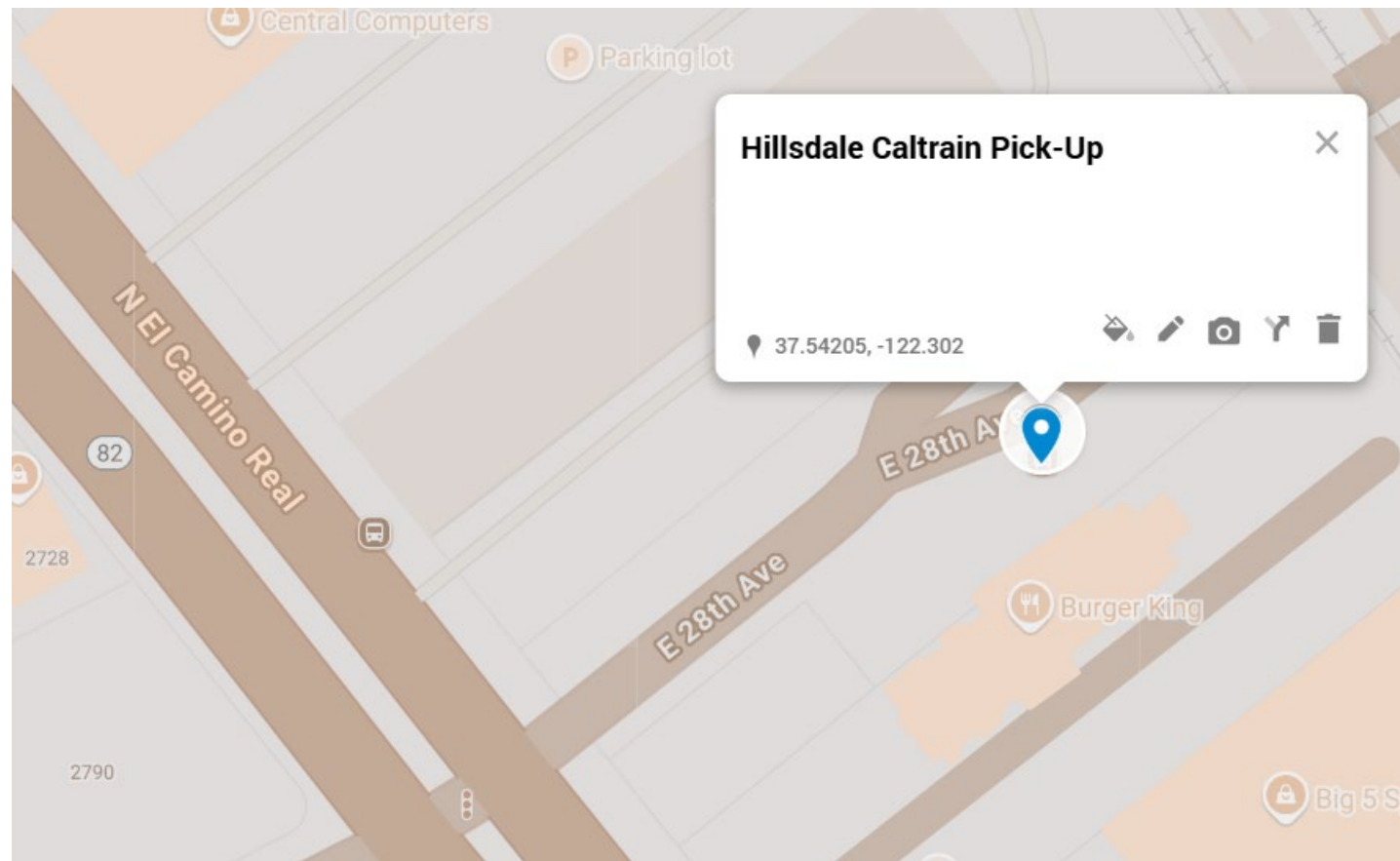
Millbrae Station

Pickup is at Millbrae BART is situated on the southwest side of California Drive, between Linden Avenue and Millbrae Avenue.



Hillsdale Caltrain Station

Pickup at Hillsdale Caltrain is on E 28th Ave, between N El Camino Real and S Delaware St



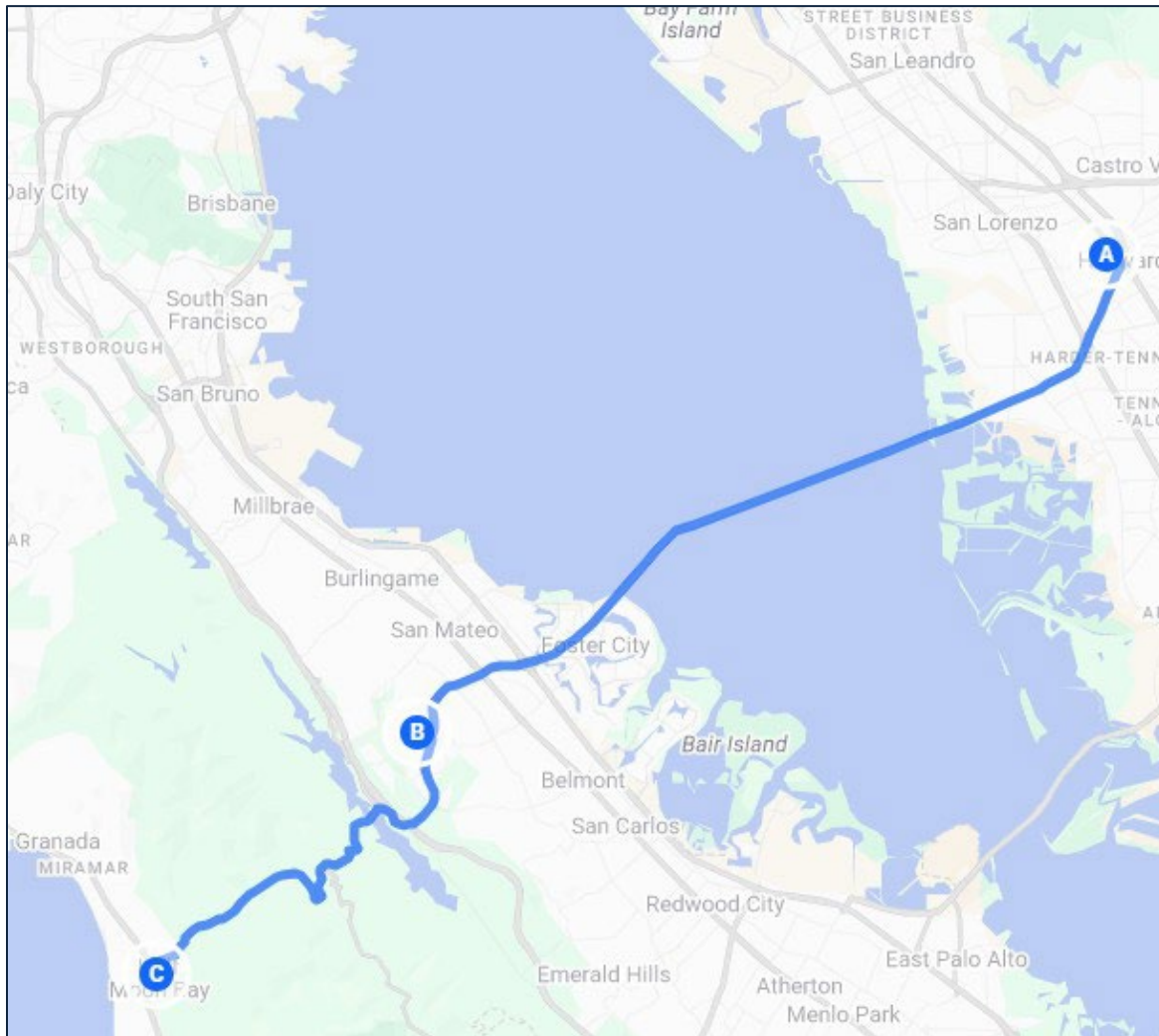
Athletic Center

Pickup is located outside the CSM Health & Wellness Building 5 (Athletic Center). Please refer to the official schedule for departure times. Note that this is now the only main campus stop for the new routes, effective Fall 2025.



Shuttle #2 Overview and Route

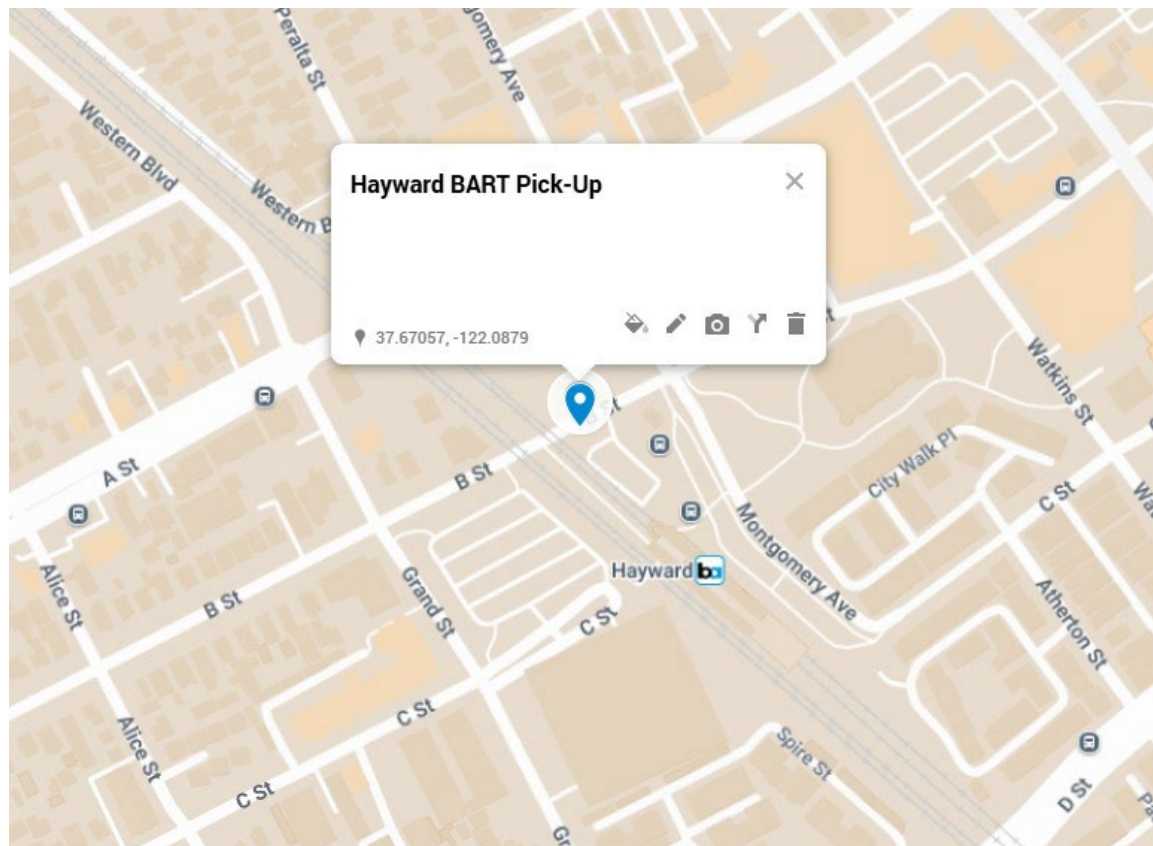
Shuttle #2 operates Monday through Friday on an alternating schedule, serving Hayward BART and Half Moon Bay with **one morning pickup and one evening drop-off**.



- Hayward BART Station
- Half Moon Bay, near CSM Coastside
- CSM Athletic Center

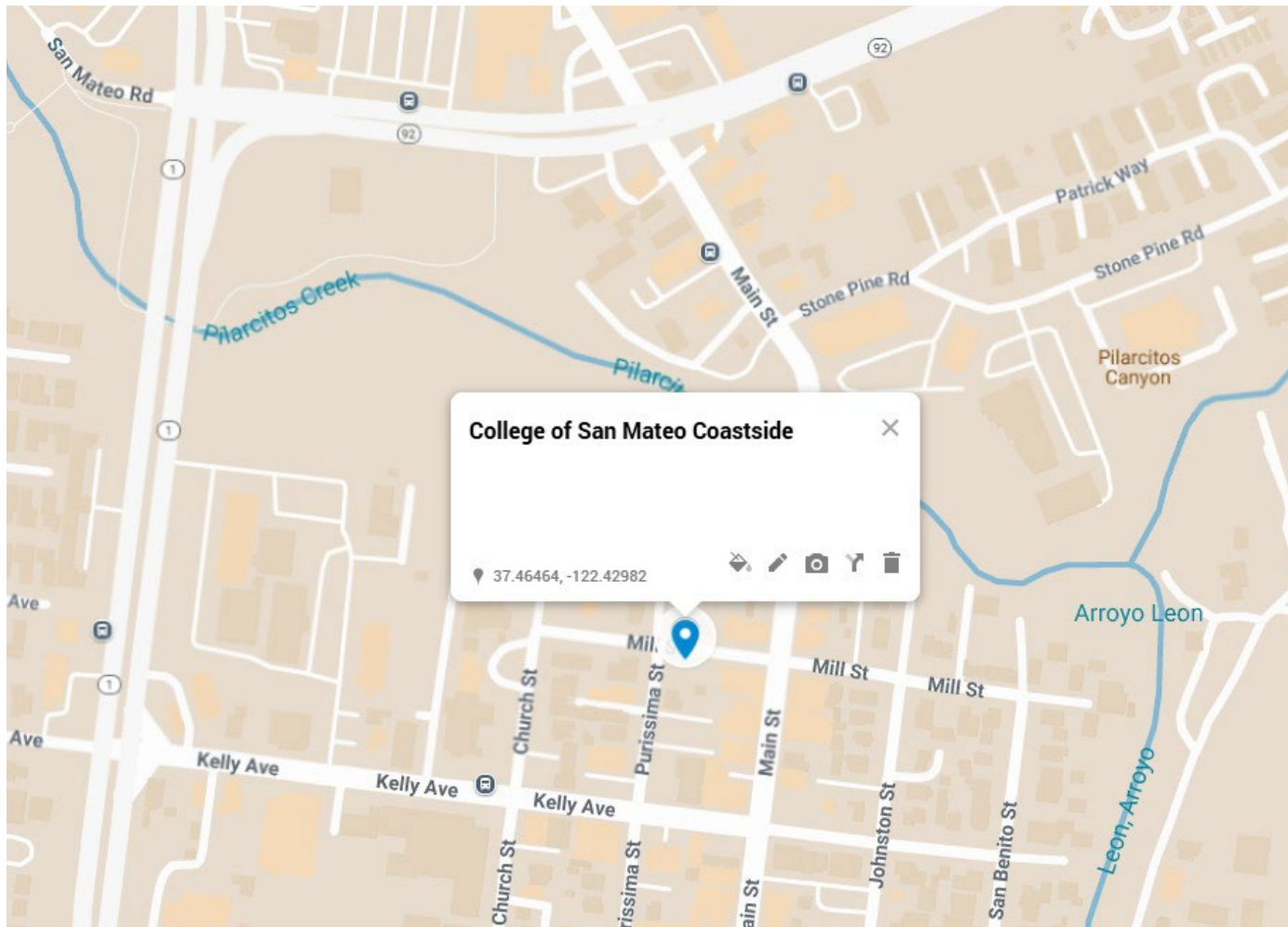
Hayward BART Station

Pickup from Hayward BART is on B Street in front of the BART parking lot (between Grand St and Montgomery Ave).



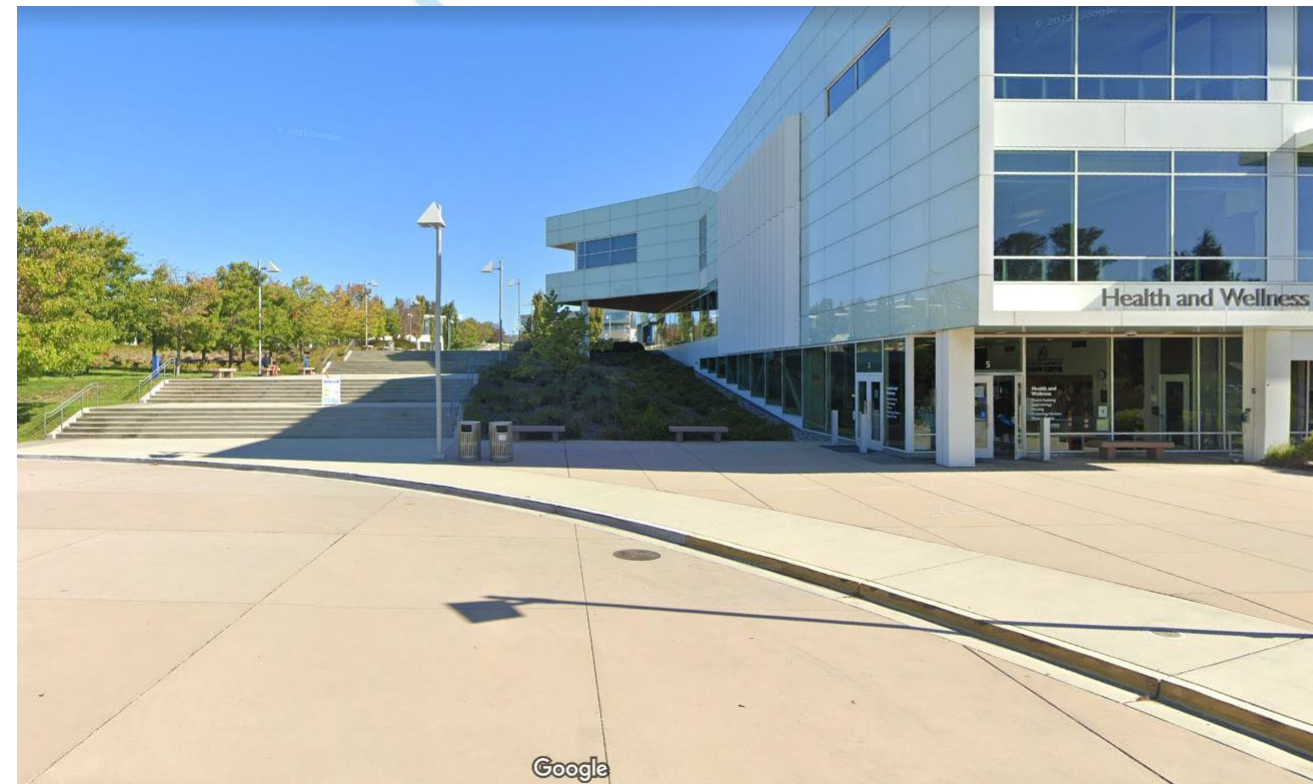
Half Moon Bay

Pick up at bus stop at the corner of Kelly Ave and Church St, in front of the church.
This is 2 blocks from CSM Coastside (650 Mill St. Unit 101 & 102, Half Moon Bay, CA 94019).



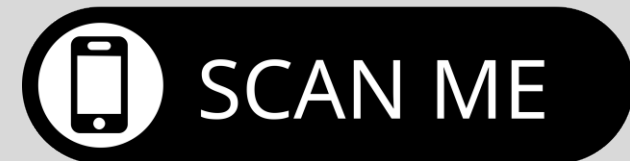
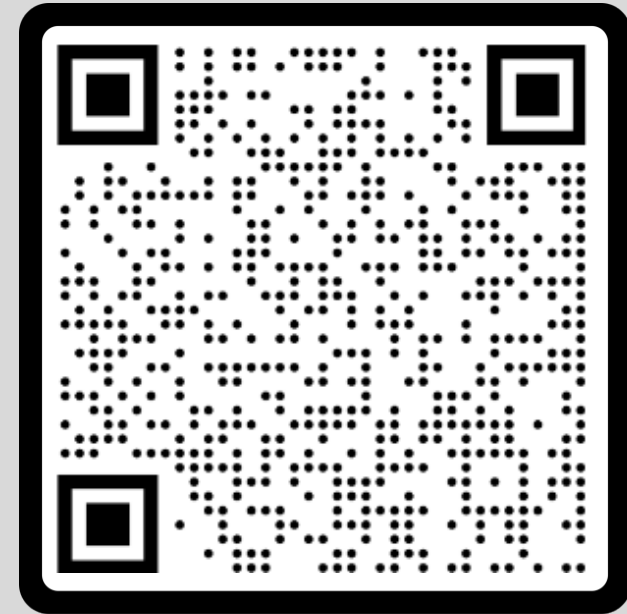
Athletic Center

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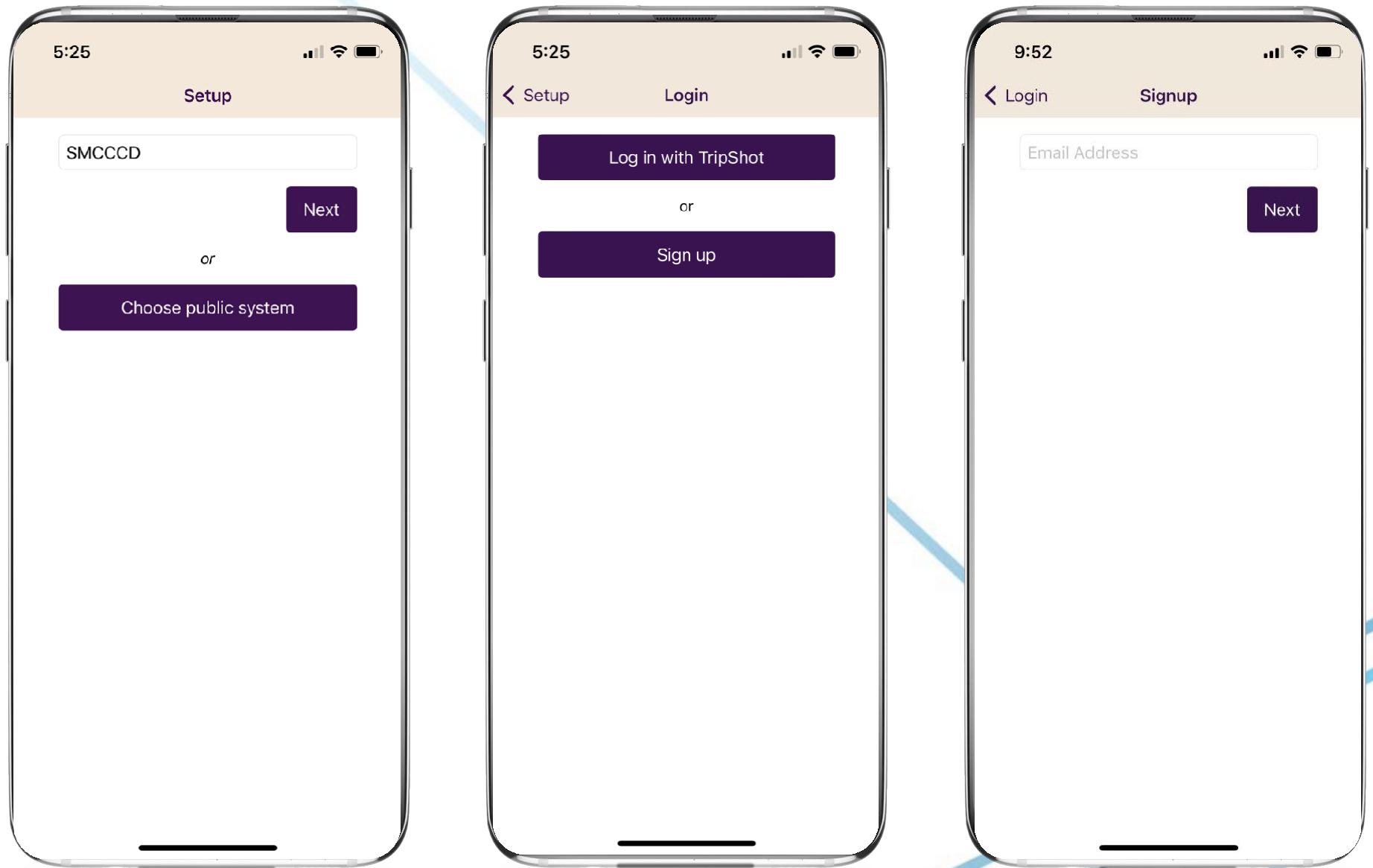
Track the Bus

1. Download: TripShot Rider app using the QR code on this page
2. Sign up on the next page to find schedules, locate your bus and receive notifications when your bus is arriving



Sign Up Details

1. Download the TripShot app from iOS or Android.
2. Enter your Service Name: **SMCCCD**
3. Select **Sign Up** and **enter your work email address.**
4. Click the link in your email to **set up your TripShot account.**
5. Select **College of San Mateo** as your region



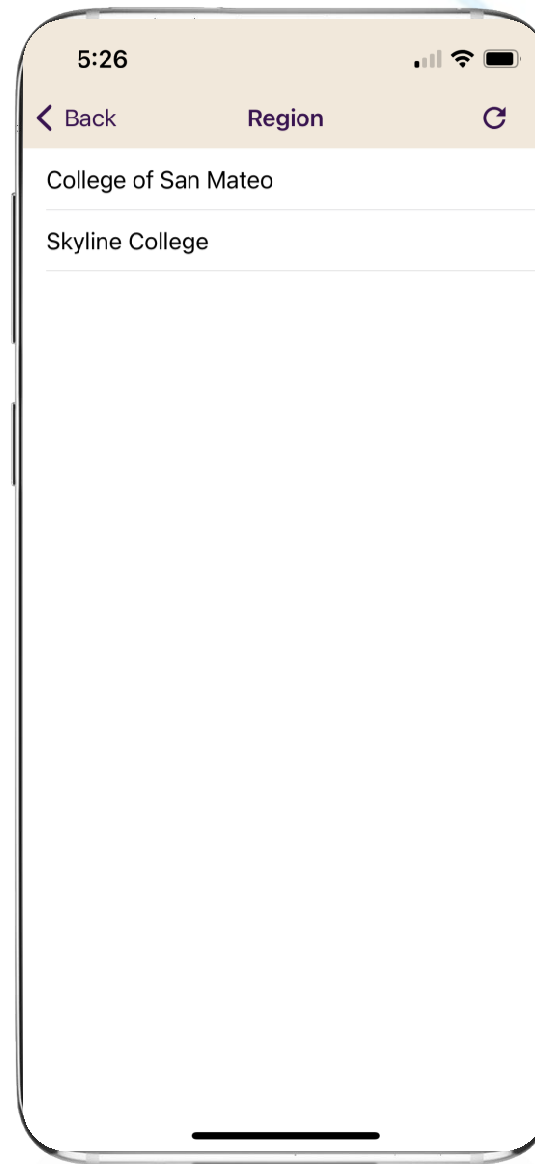
Planning Your Commute

College of San Mateo Schedule

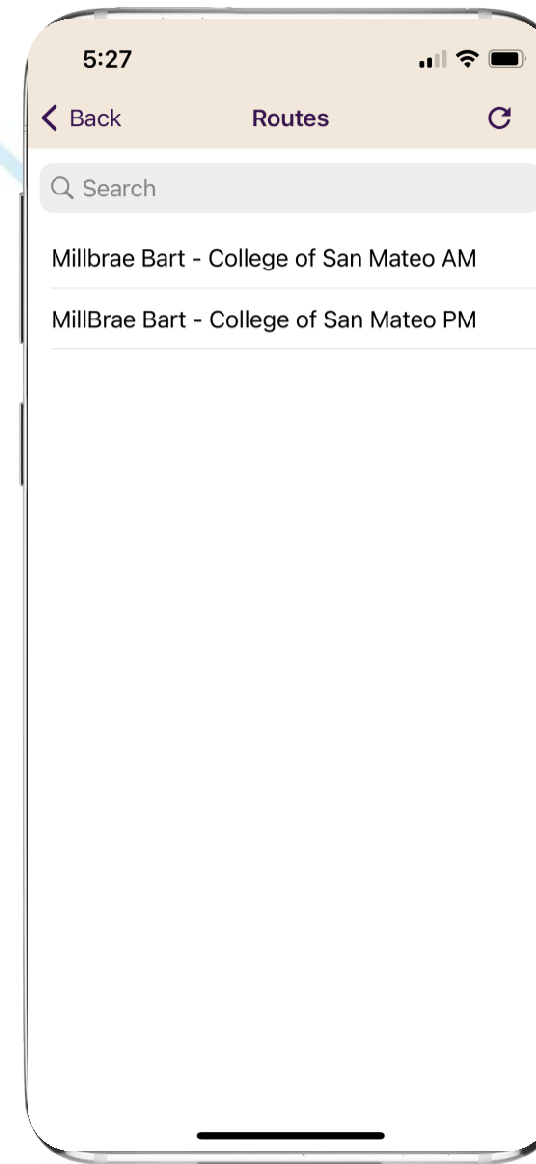
Step 1: Select “REGION” College of San Mateo

Step 2: Select “ROUTES”

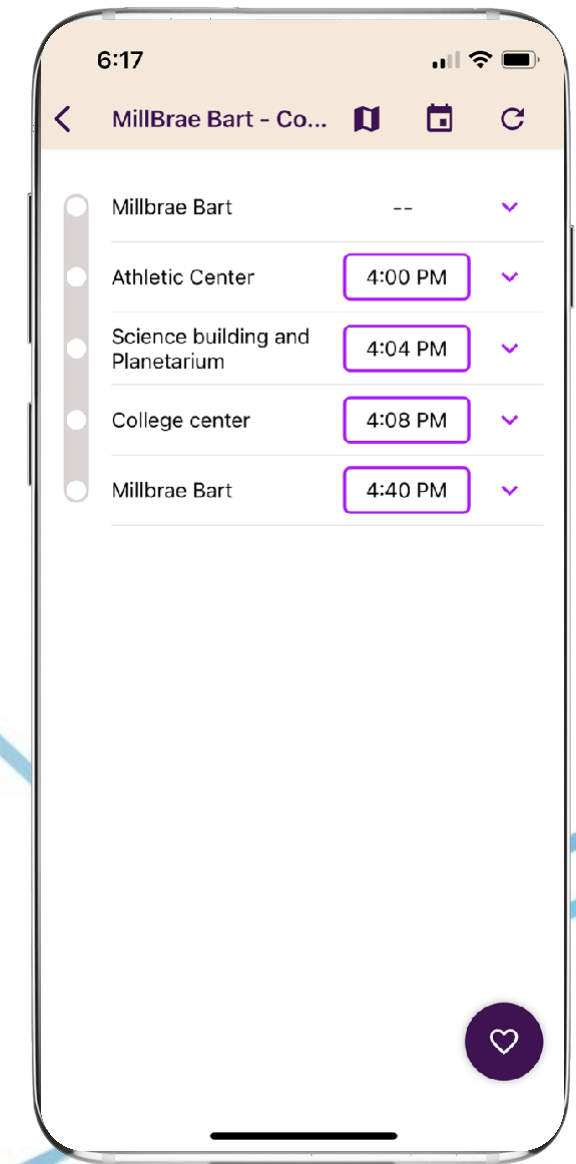
Step 3: Select Inbound or Outbound for AM or PM and select preferable boarding time



Log into TripShot app



Select Morning or Afternoon route



View schedule or adjust for preferred time

Tracking Your Ride

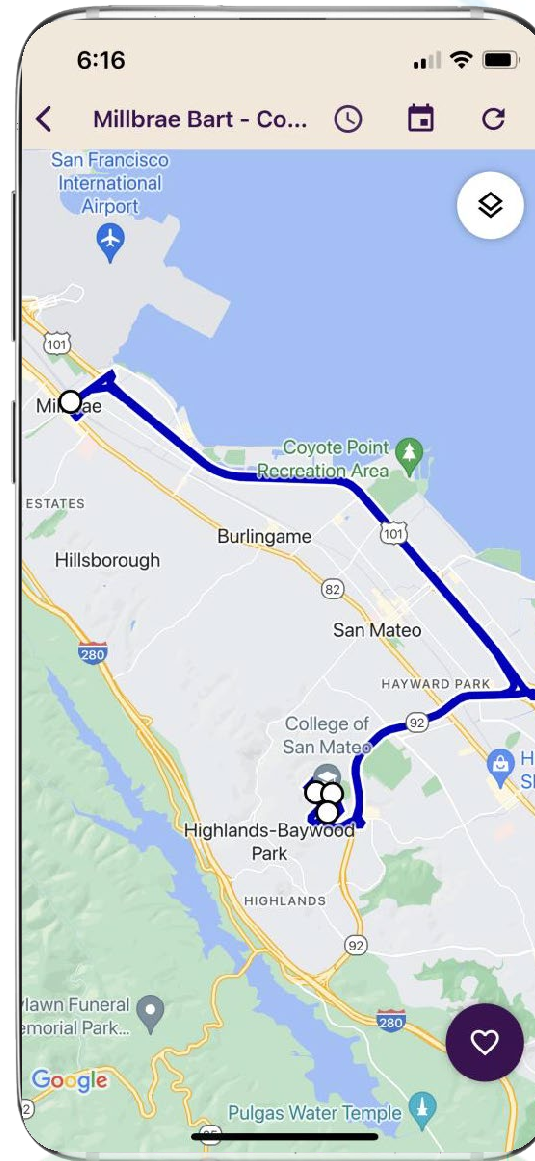
College of San Mateo Schedule

Step 1: Select "ROUTES"

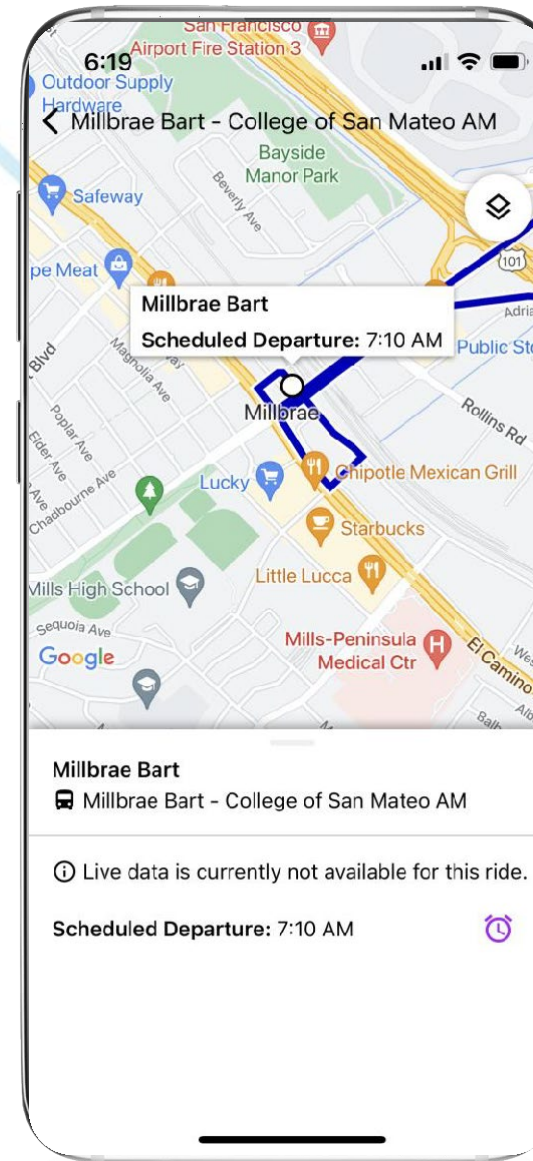
Step 2: Select **Route** and then select Map icon at the top

Step 3: View shuttle movements in real time, only when shuttle is currently in service

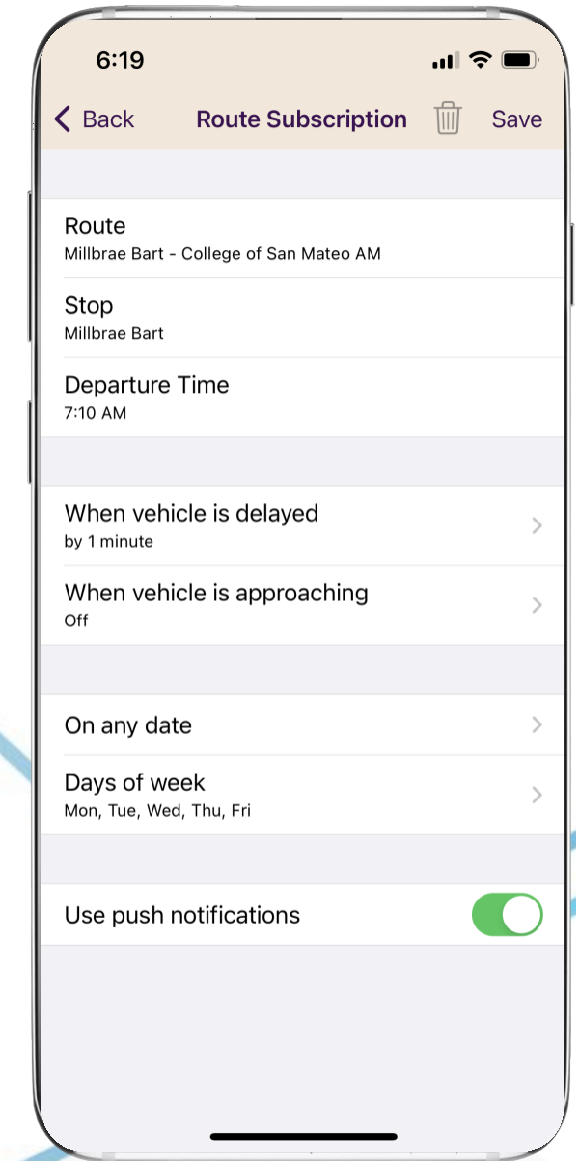
Step 4: Sign up for **Route Subscription** to be alerted automatically when the vehicle is arriving. Subscriptions can be set for specific, routes, times and days



Select Route



Select real-time map icon



Subscribe

Rider Etiquette

- 1. Arrive Early to the Stop:** Stick to the schedule, get to the stop five minutes early
- 2. Be Kind to Others:** Turn down the volume of music/calls or wear headphones, don't eat or drink on board, and offer up the empty seat next to you
- 3. Keep Your Area Clean:** Place any trash in the receptacles on the bus
- 4. Don't Forget Your Stuff:** Look around and bring your personal items with you when you exit the shuttle. Check with campus security if you have a lost & found item
- 5. Thank Your Driver!** They make your commute a breeze

Frequently Asked Questions

- **Can I use my personal email?**
- NO, you must use your school email to sign up for the TripShot rider app
- **What if I don't have a school supplied email?**
- Reach out to csm@wedriveu.com
- **What if I don't have an Android or iPhone device?**
- Reach out to csm@wedriveu.com
- **How will TripShot help me plan my daily commute to campus?**
- TripShot will always have the latest shuttle schedules and route information. The Rider app provides a Trip Planner to view all route options, access to shuttle real-time location, and the ability to set intelligent notifications when a vehicle is arriving or delayed.
- **Is the vehicle location accurate and real-time?**
- Yes, TripShot collects GPS data approximately every second from the shuttle. TripShot utilizes Google Maps Traffic Data for stop ETA's and factors in traffic, accidents, and construction.
- **Are animals allowed?**
- No, only registered service animals will be allowed on the bus.
- **Can I get a printed schedule?**
- Check the TripShot app or campus website for the most up to date scheduled information.



**Questions?
Feedback?
Ideas?**

csm@wedriveu.com