Service Overview and Route

Operates Monday through Friday
Direct shuttle service connecting Millbrae Station and CSM

- Millbrae Station
- Athletic Center
- Science Building and Planetarium
- College Center
Millbrae Station
Athletic Center
College Center
Track the Bus

1. Download: TripShot Rider app using the QR code on this page

2. Sign up on the next page to find schedules, locate your bus and receive notifications when your bus is arriving
Sign Up Details

1. Download the TripShot app from iOS or Android.
2. Enter your Service Name: **SMCCCD**
3. Select **Sign Up** and enter your work email address.
4. Click the link in your email to set up your TripShot account.
5. Select **College of San Mateo** as your region.
Planning Your Commute

**College of San Mateo Schedule**

**Step 1:** Select “REGION” College of San Mateo

**Step 2:** Select “ROUTES”

**Step 3:** Select Inbound or Outbound for AM or PM and select preferable boarding time

Log into TripShot app

Select Morning or Afternoon route

View schedule or adjust for preferred time
Tracking Your Ride

College of San Mateo Schedule

**Step 1:** Select “ROUTES”

**Step 2:** Select Route and then select Map icon at the top

**Step 3:** View shuttle movements in real time, only when shuttle is currently in service

**Step 4:** Sign up for Route Subscription to be alerted automatically when the vehicle is arriving. Subscriptions can be set for specific, routes, times and days
Rider Etiquette

1. **Arrive Early to the Stop:** Stick to the schedule, get to the stop five minutes early.

2. **Be Kind to Others:** Turn down the volume of music/calls or wear headphones, don’t eat or drink on board, and offer up the empty seat next to you.

3. **Keep Your Area Clean:** Place any trash in the receptacles on the bus.

4. **Don’t Forget Your Stuff:** Look around and bring your personal items with you when you exit the shuttle. Check with campus security if you have a lost & found item.

5. **Thank Your Driver!** They make your commute a breeze.
Frequently Asked Questions

- **Can I use my personal email?**
  - NO, you must use your school email to sign up for the TripShot rider app

- **What if I don’t have a school supplied email?**
  - Reach out to csm@wedriveu.com

- **What if I don’t have an Android or iPhone device?**
  - Reach out to csm@wedriveu.com

- **How will TripShot help me plan my daily commute to campus?**
  - TripShot will always have the latest shuttle schedules and route information. The Rider app provides a Trip Planner to view all route options, access to shuttle real-time location, and the ability to set intelligent notifications when a vehicle is arriving or delayed.

- **Is the vehicle location accurate and real-time?**
  - Yes, TripShot collects GPS data approximately every second from the shuttle. TripShot utilizes Google Maps Traffic Data for stop ETA’s and factors in traffic, accidents, and construction.

- **Are animals allowed?**
  - No, only registered service animals will be allowed on the bus.

- **Can I get a printed schedule?**
  - Check the TripShot app or campus website for the most up to date scheduled information.
Questions?
Feedback?
Ideas?
csm@wedriveu.com