



Volume 1 • Issue 3

Welcome from CSM Interim President Kim Lopez

Dear Students,

Welcome to the first day of our Fall 2020 semester!

To our returning students, I'm glad you are moving forward and continuing your education despite the many challenges you have faced this year. To our new students, thank you for choosing CSM—we are excited you are joining our supportive and engaging academic community. To all of our students, please know that we are here for you and are doing our best to support you in achieving your educational and career goals.



We are in a challenging time. As I write this, we are dealing with a once-in-a-lifetime global pandemic, a national racial reckoning, a scorching Bay Area heatwave, rolling power outages, and numerous wildfires that are casting an unhealthy haze over the region. It's crises on top of crises, and at times, it feels overwhelming.

But we must keep moving forward. We must take care of ourselves, our families, and our friends. We must keep learning and growing. We must be kind to each other. And most importantly, we must not be afraid to ask for help if we need it. As a community, we will get through this together.

In my time at CSM—but even more so this year—I've been amazed to see the dedication, passion, and grace our faculty, staff, and administrators have shown in the face of unyielding challenges. Like you, they are juggling similar difficulties, but their commitment to you—our students—has been unwavering.

With that said, I know some of you have been frustrated trying to get help or get your questions answered. Please understand that we are aware of the bottlenecks and are working diligently to address them. This newsletter is just one of the solutions we've implemented to help answer your questions and keeps us all better connected.

UPCOMING IMPORTANT DATES

**Late Registration Period
for Fall 2020 Courses**
Wednesday, August 19 –
Tuesday, August 25

**Last day to add semester-long
courses using authorization
codes on WebSMART**
Tuesday, September 1, 2020

**Last day to drop semester-long
spring classes with eligibility
for fee credit or partial refund**
Tuesday, September 1, 2020

Labor Day Weekend: No Classes
Saturday, September 5 –
Monday, September 7

**Last day to declare Pass/No
Pass option for semester-long
classes with this option**
Monday, September 7

**Last day to drop semester-long
classes without appearing on
the student's record.**
Monday, September 7

**STAY UP TO DATE WITH CSM
STUDENT GOVERNMENT**

[View ASCSM
Agendas & Minutes](#)

In this issue of the *Bulldog Bulletin*, you'll find a list of student services and their contact information. I encourage you to use these services to find the help you may need. If you aren't sure where to start, chat with one of our student ambassadors during their online drop-in hours or contact our Welcome Center (see sidebar at right). These are good starting points to help you navigate the variety of online services CSM offers.

There is nothing I wish for more than to be back on campus with all of you, and I hope we can do that as soon as possible after the new year. Until then, let's make the best of the situation we are in. Together, we will emerge from 2020 stronger, smarter, and more resilient than ever.

I am thinking about you every day and wish you all a very successful semester!

CSM Ranked Third Best Community College in the U.S.



This week, personal finance site WalletHub.com ranked CSM as the third best community college in their annual "Best & Worst Community Colleges." [See the full rankings.](#)

SMCCCD Academic Senate Shares Welcome Video

The District Academic Senate Task Force on Teaching & Learning welcomes you back to the fall semester. We asked students, faculty, staff, and administrators to share their thoughts in this video as we return to another semester of online learning and remote work.



DO YOU HAVE QUESTIONS?

If you have general questions and aren't sure where to start, check out one of the three services below.

Online Drop-In with a Student Ambassador

Need help adding or dropping classes? Want advice from a peer? Drop in through Zoom to speak with a student ambassador when it's convenient for you.

No appointment necessary Monday–Thursday from 8 am – 7 pm and Fridays from 8 am – 1 pm.

Connect with a Student Ambassador

Welcome Center

The Welcome Center is available for assistance with navigating the College. For help or more information on how to access services, we can be reached via Zoom (daily drop-in hour), phone or text at (650) 542-0515 or (650) 793-0215,

Visit the Welcome Center Website

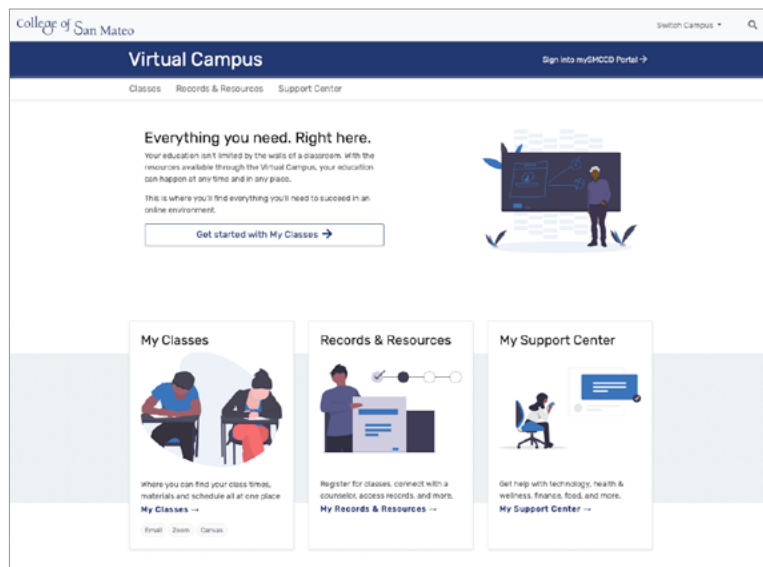
Technical Support

Get help through Zendesk for your student email, Canvas, Zoom, and much more. Support is available by mail, chat, phone, and text.

Get Technical Assistance

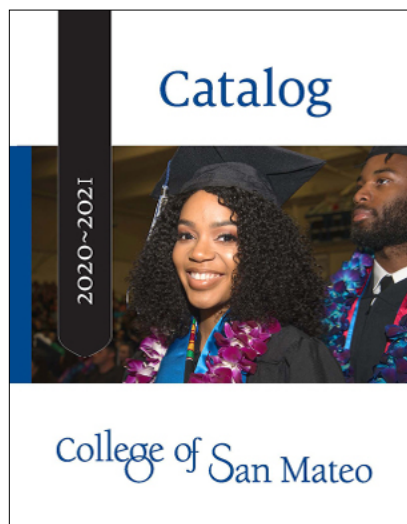
CSM Virtual Campus: Your One Stop for Student Resources

Visit CSM's Virtual Campus website designed to help students simplify their virtual experience this fall. With three main sections, "My Classes," "Record & Resources," and "My Support Center" it's now easier than ever to find the most commonly requested information and links. And if you are taking classes at Cañada or Skyline, you can easily switch between each college's Virtual Campus with the drop-down in the upper right-hand corner of the page.



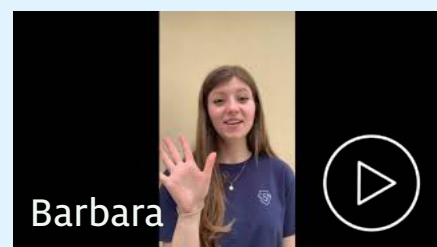
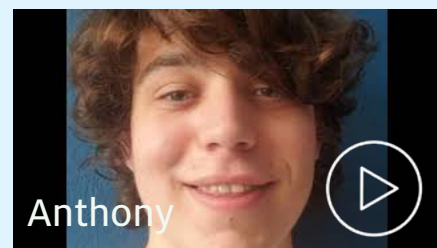
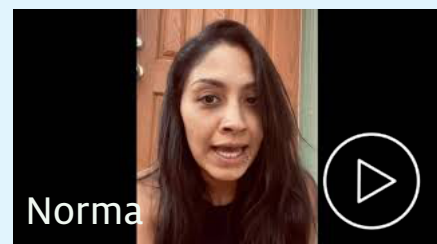
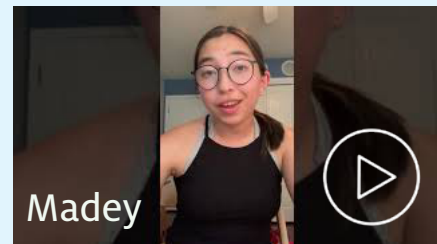
Check out the CSM Virtual Campus!

CSM Catalog Available Online



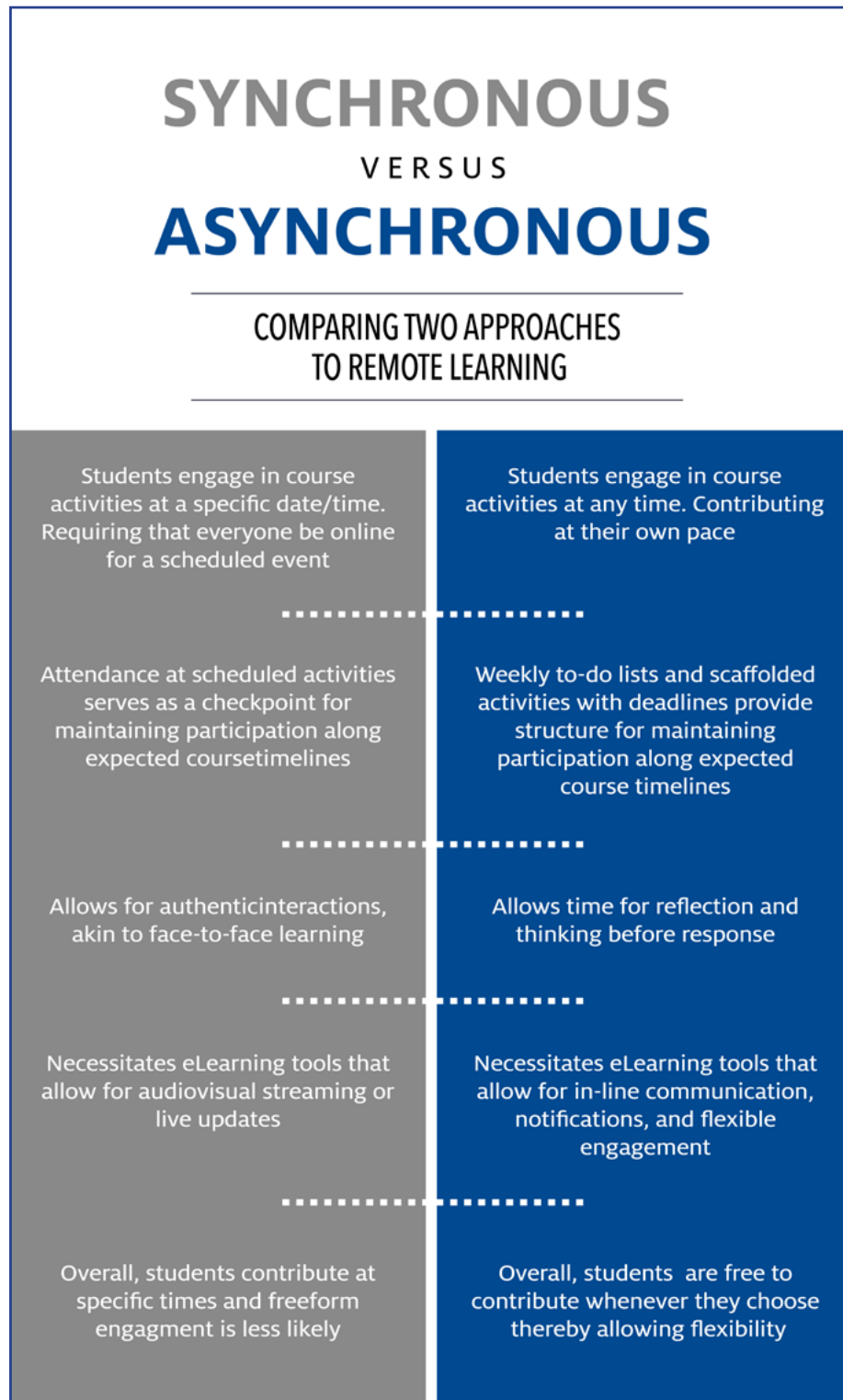
The CSM 2020-21 Catalog is available online with a PDF version also available for easy downloading or printing. The Catalog describes academic programs, student services, general regulations, requirements and procedures. It also contains descriptions for all courses offered by CSM.

CSM STUDENT AMBASSADOR ADVICE



Synchronous & Asynchronous?

As 2020 progresses, we find ourselves rapidly expanding our vocabulary. From coronavirus to social distancing to antiracism, the challenges facing society brought these terms to our collective consciousness. In our educational realm, one set of words that has become much more widely used lately is synchronous and asynchronous. You've probably heard these terms from your college, a professor, or on the news, but what do they mean? Here's a graphic to help you understand the difference:



Fall 2020 Online Student Services Resource Guide

As you begin the semester, questions are bound to come up and you may find yourself needing extra support. What follows is a list of student services available to you this fall along with contact information and website links.

ACADEMIC COUNSELING SERVICES

Remote [academic counseling](#) services are available for general counseling. Call (650) 503-4207 to schedule a counseling appointment.

ADMISSIONS & RECORDS

The [Admissions & Records Office](#) is operating remotely and providing essential services through the end of the Fall 2020 semester. They can be contacted at csmadmission@smccd.edu or (650) 574-6165. Admissions & Records will continue processing transcript requests and forms; please access the forms at smccd.edu/studentforms. Note: veterans or veteran dependents, for questions about your status, please contact Karen Erickson at ericksonk@smccd.edu.

CAREER SERVICES

Remote assistance is available for students and alumni to access career-related resources, search employment, internship and volunteer opportunities, or schedule an appointment with a Career Counselor. Please contact [Career Services](#) via email at csmcareerservices@smccd.edu or complete a [Career Services inquiry form](#).

CASHIER'S OFFICE

Remote and online services are available. Please email the [Cashier's Office](#) staff at csmcashiers@smccd.edu or call (650) 574-6412 for assistance.

DISABILITY RESOURCE CENTER

Students can make a phone or Zoom appointment by contacting the [Disability Resource Center](#) (DRC) at csmdrc@smccd.edu or (650) 574-6438.

FINANCIAL AID

The [Financial Aid Office](#) is operating remotely and providing essential services. They can be contacted at csmfinancialaid@smccd.edu or (650) 574-6146. If you need to submit documents, they will accept them via this [DropBox link](#).

HEALTH SERVICES

[Health Services](#) is currently offering Zoom telemedicine appointments that are available Monday – Thursday from 9 am to 3 pm while classes are in session. During these zoom appointments experienced CSM Nurse Practitioners provide the following range of services: medical advice, evaluation and treatment of illnesses and injuries, certain prescription refills, including birth control, tuberculosis screenings, lab work orders, Family PACT services, and referrals.

We see students whether they have health insurance or not. There is no copay charged or limit to the number of telemedicine appointments students can schedule while they are a student at CSM. For more information or to schedule a health appointment, please email csmwellness@smccd.edu or call (650) 574-6396.

LIBRARY

For the Fall 2020 semester, the Library will offer Curbside Pickups 3 days a week and fully online reference services during standard operating hours. Streaming films and many databases, e-books, and research tools are available 24/7. Visit our [Curbside Guide](#) to learn how to request books, course

reserves, graphic novels, equipment, and more. Visit the [Library website](#) for more information.

If you need a Chromebook, Laptop, WiFi hotspot, or calculator use the [Student Technology Request](#) form. Be sure to include your name and G-number. You will receive a response to your request to notify you if the equipment is available and instructions for receiving it. Please note that supplies are limited and we may not have the exact equipment requested available.

MULTICULTURAL & DREAM CENTER

Remote services are available for the [Multicultural](#) & [Dream](#) Center (MCCDC) by calling (650) 574-6120 or emailing csmmccdc@my.smccd.edu. For digital drop-in support from MCCDC student interns please join through [Zoom](#) using Meeting ID: 196 221 961.

If you are an undocumented/AB540 student, Former/Foster Youth, ESL, and/or LGBT+ student ineligible for other campus direct services please consider applying to the [MCCDC additional services program](#) (you can receive textbook, supply, counseling, & academic support). Last day to sign up is August 30 or until all 50 spots are filled, whichever comes first.

The MCCDC is offering free Immigration Legal Services via phone. For appointments sign up at IBAatMCCDC.apptoto.com or contact our legal partners, Immigration Institute of the Bay Area at (415) 528-6004.

Undocumented students: if you're seeing over a thousand dollar charges on your WebSMART account, please contact us, you might be eligible for [AB540](#).

PERSONAL COUNSELING

[Personal Counseling](#) is currently offering remote counseling services via HIPAA compliant zoom appointments while classes are in session. For more information or to schedule an appointment, please email csmwellness@smccd.edu or call (650) 574-6396. For immediate emergencies call 911 or go to your nearest emergency room. Visit the [Personal Counseling Center website](#) for additional resources.

SPARKPOINT

Remote financial coaching and education services are available through [SparkPoint](#). To schedule an appointment contact (650) 762-9249 or email csmsparkpoint@smccd.edu. If you are seeking food, the San Mateo County Community College District (SMCCCD) hosts a weekly drive-thru Community Market every Friday (excluding holidays) from 11:00 am – 1:00 pm at College of San Mateo. The market will be available through December. For additional food, housing, or any other community resources, visit SparkPoint's [Food & Resource Locator](#) page, email SparkPoint at csmsparkpoint@smccd.edu, or call 211.

STUDENT LIFE

No matter where you are, you can still get involved and find your community at College of San Mateo! Learn more about the events, clubs, Student Senate, and leadership programs

Free GROCERIES

San Mateo County Community College District
Emergency Food Distribution

Fresh Produce. Healthy Options. On Us.

FREE DRIVE-THRU COMMUNITY MARKET

at College of San Mateo

Every Friday *(closed on July 3)*
11:00 am – 1:00 pm

LOCATION:
College of San Mateo
1700 W. Hillside Blvd.
San Mateo, CA 94402
(Beethoven Parking Lot #2)

- COVID-19 guidelines will be observed
- Only drive-thru pickups will be served
- Open to students and the community
- This does not impact public charge
- No I.D. required to pick up food

We've increased the number
of families we can serve!

 **SPARKPOINT**



you can get involved with at the [Student Life website](#). Contact us at csmstudentlife@smccd.edu to get started today!

VETERAN'S SERVICES AND THE VETERAN'S RESOURCE & OPPORTUNITY CENTER

Remote services are available for the Veterans by calling (650) 574-6625 or emailing CSMVets@smccd.edu. For more information, visit [Veterans Services](#). If you are seeking food, housing, or any other community resources, please call 211 or contact your nearest [San Mateo County Core Agency](#).

ONLINE TUTORING AND MENTORING

LEARNING CENTER

All in-person Learning Center operations have transitioned to web-based services. Tutoring for the majority of subjects (Math, English, Social Sciences, Sciences, etc.) is available online. For more information visit the [Learning Center website](#) or email csmlc@smccd.edu.

STEM@CSM

[STEM@CSM](#) is a network of campus programs, services and resources to support students majoring in or taking classes in Science, Technology, Engineering or Math. Inquiries can be sent to csmstem@smccd.edu.

Are You Registered to Vote?

If not, register to vote online at registertovote.ca.gov by October 19 (completed by 11:59 pm) to receive a ballot in the mail. You'll have three choices for how to vote: mail, drop box, or Vote Center.

From October 20 through Election Day, November 3, you can register to vote conditionally and receive a provisional ballot at any Vote Center in San Mateo County. To find locations and operating times for Vote Centers, go to www.smcvote.org.

