

Learning Center User Survey

Summary Data

Conducted June 2012 (n = 63)



1. Overall, how would you rate the quality of the Center's services you received?

	Count	Pct
Excellent	49	77.8
Very Good	10	15.9
Good	4	6.3
Fair	0	0.0
Poor	0	0.0
Number of Students	63	

2. Overall, were the Center's staff helpful?

	Count	Pct
Yes	62	100
No	0	
Number of Students	62	

3. Were the procedures for using the Center clear and easy to follow?

	Count	Pct
Yes	60	96.8
No	2	3.2
Number of Students	62	

4. Did you understand what Center's activities were expected of you?

	Count	Pct
Yes	56	93.3
No	4	6.7
Number of Students	60	

5. Was the Center available when you needed it?

	Count	Pct
Always	47	74.6
Most of the time	14	22.2
Sometimes	2	3.2
Rarely	0	0.0
Never	0	0.0
Number of Students	63	

6. Were you able to get help when you needed it in this Center?

	Count	Pct
Always	49	81.7
Most of the time	9	15.0
Sometimes	2	3.3
Rarely	0	0.0
Never	0	0.0
Number of Students	60	
Does not apply	2	

7. If applicable, were individual meetings with the faculty helpful?

	Count	Pct
Very helpful	34	87.2
Somewhat helpful	5	12.8
Not helpful	0	0.0
Number of Students	39	
I did not have individual meetings	23	

8. Were the learning resources (e.g., workbooks, course materials) you needed to complete your Center's activities or classroom assignments readily available?

	Count	Pct
Always	35	79.5
Most of the time	8	18.2
Sometimes	0	0.0
Rarely	1	2.3
Never	0	0.0
Number of Students	44	
Does not apply	19	

9. Was the equipment (e.g. computers, software, microscopes, etc.) you needed to complete your Center's activities and/or classroom assignments readily available and working properly?

	Count	Pct
Always	48	77.4
Most of the time	9	14.5
Sometimes	4	6.5
Rarely	1	1.6
Never	0	0.0
Number of Students	62	
Does not apply	1	

10. To what extent did your work in this Center help your academic performance in courses linked to the Center or supported by the Center? (For example, you use the Math Resource Center and are also enrolled in a Math course.)

	Count	Pct
Very helpful	43	75.4
Somewhat helpful	14	24.6
Not helpful	0	0.0
Number of Students	57	
Does not apply	5	

11. Based on your overall experience in the Learning Center this semester, please indicate the extent to which you have made gains or progress in the following learning objectives identified below:

<i>I can...</i>	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not apply
a. Express ideas and provide supporting evidence effectively in writing	51.2% (21)	41.5% (17)	7.3% (3)	0.0% (0)	41	15
b. Express ideas and provide supporting evidence effectively orally	55.8% (24)	32.6% (14)	9.3% (4)	2.3% (1)	43	13
c. Comprehend, interpret, and analyze information I read	58.1% (25)	32.6% (14)	7.0% (3)	2.3% (1)	43	13
d. Comprehend, interpret, and analyze information I hear	53.5% (23)	32.6% (14)	9.3% (4)	4.7% (2)	43	12
e. Communicate effectively in a group or team situation	62.8% (27)	25.6% (11)	9.3% (4)	2.3% (1)	43	12
f. Comprehend, interpret, and analyze numerical and/or quantitative calculations	53.7% (22)	29.3% (12)	9.8% (4)	7.3% (3)	41	15
g. Interpret graphical representations of quantitative information (e.g. graphs, tables, or charts containing data)	50.0% (20)	40.0% (16)	5.0% (2)	5.0% (2)	40	15
h. Effectively identify, develop, and evaluate arguments	57.1% (24)	31.0% (13)	9.5% (4)	2.4% (1)	42	14

<i>I can...</i>	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not apply
i. Effectively assess the legitimacy or adequacy of different types of information	56.8% (25)	34.1% (15)	6.8% (3)	2.3% (1)	44	12
j. Work effectively with others of diverse backgrounds	56.8% (25)	29.5% (13)	13.6% (6)	0.0% (0)	44	11
k. Identify ethical issues and evaluate their consequences	54.8% (23)	38.1% (16)	4.8% (2)	2.4% (1)	42	14
l. Acknowledge the value of diverse opinions and perspectives	61.9% (26)	28.6% (12)	9.5% (4)	0.0% (0)	42	14

Note: Counts are listed in (parentheses).