

Classified Professional

POST COVID19 Survey

5.18.20

College of San Mateo

Respondents

- 238 Classified Professionals
- 74 Classified Professionals Completed the survey
- The majority of participants work from home

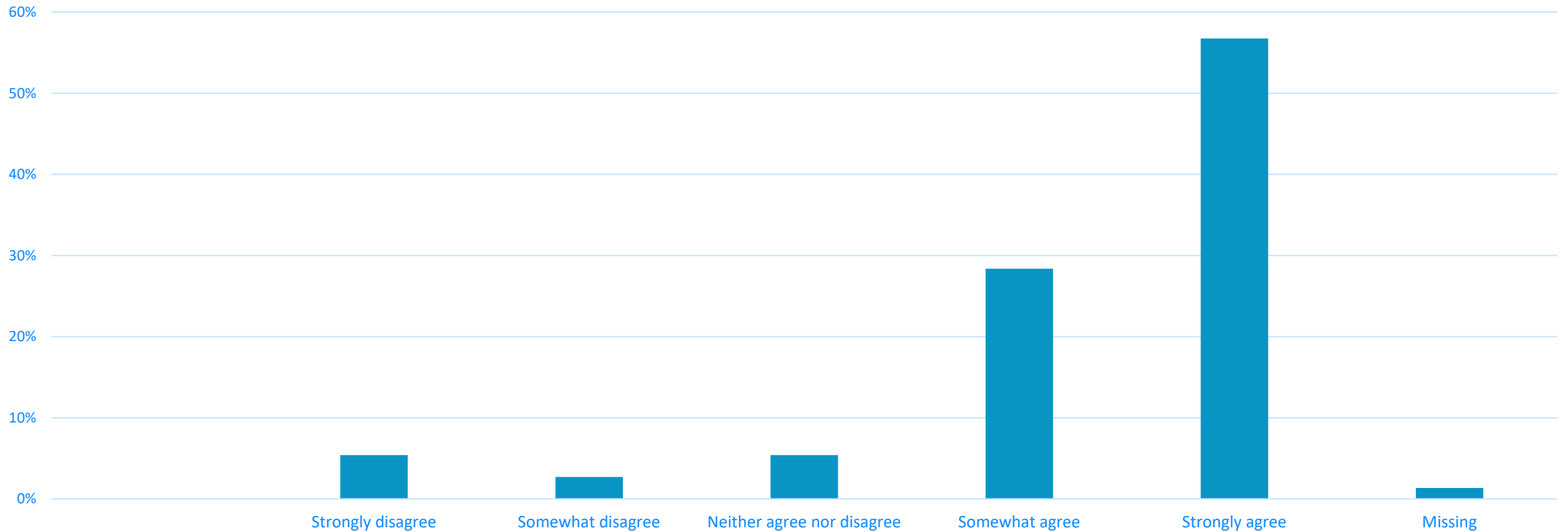
Appreciation for CSM & SMCCCD

- “I appreciate the District's fast response to the pandemic and concern for students and staff”
- “The district has been great with communication and care. I don't think anyone could be prepared for this but everyone has stepped up and taken action quickly and thoughtfully. I also feel like the district as a whole, actively learns from each step of this experience and it only benefits the future for all of us. Thank you”
- “The support provided to work remotely has been excellent. ITS department deserve commendation and gratitude for the hard work and dedication shown”
- “I appreciate the district allowing us to work remotely and keeping its staff safe”
- “Honestly, I'd like to keep working from home indefinitely. I feel I'm being just as productive and the overall stress is lower”

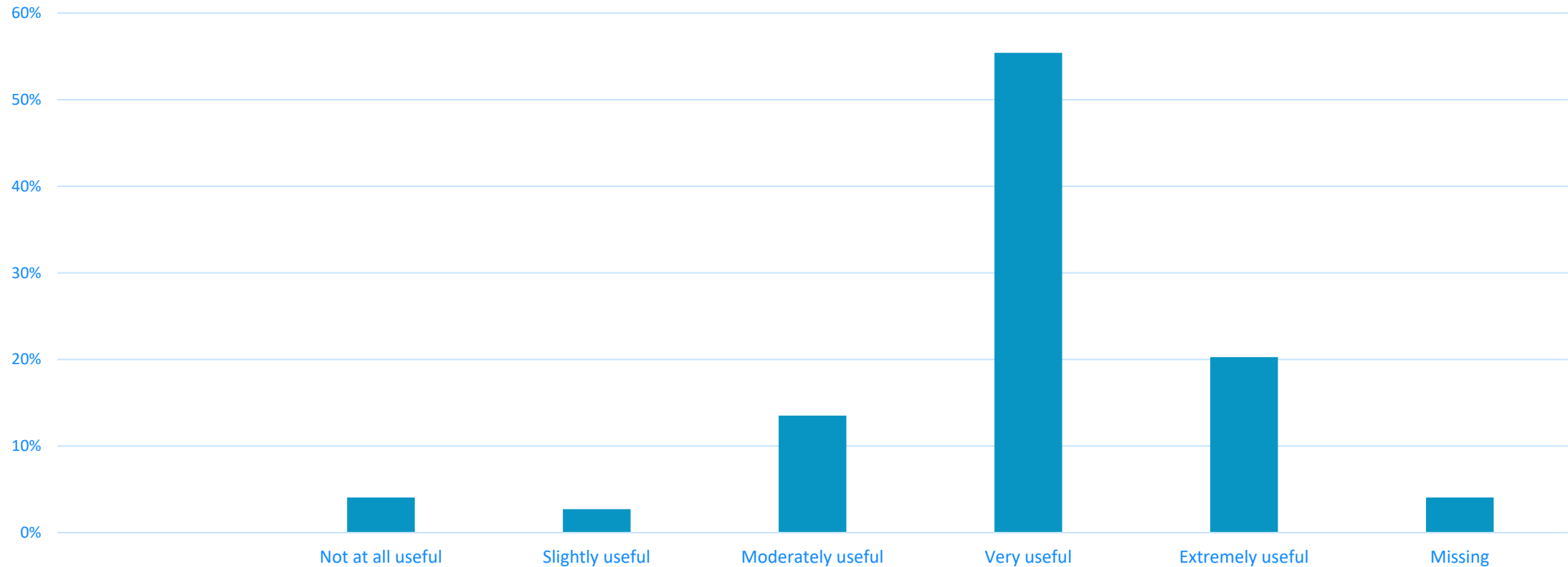
What do you need to do your job effectively?

- Hardware
 - Monitors/Dual monitors/Keyboards
 - Ergonomic set ups (desk, chairs, etc.)
 - Printer and color printer
- Internet Connection
 - Need more reliable internet connection
- Training needs
 - AdobeSign
 - Zoom
 - Canvas Software
- Processes
 - Secure processes for form/file/information sharing
- Office supplies and minor equipment
 - Some have purchased for themselves
 - What is reimbursable?

I am satisfied with the COVID-19 emergency-related communication I have received.



How useful have you found the Town Halls for keeping you abreast of College and/or District affairs amid the COVID-19 pandemic?



Thank you

Discussion