1. COURSE ID: DENT 703   TITLE: Allied Health Communication
   Units: 1.0 units   Hours/Semester: 16.0-18.0 Lecture hours; and 32.0-36.0 Homework hours
   Method of Grading: Letter Grade Only

2. COURSE DESIGNATION:
   Degree Credit
   Transfer credit: none

3. COURSE DESCRIPTIONS:
   Catalog Description:
   Prepares the dental assisting student for a career in an allied health profession by providing the necessary
   skills to work and communicate effectively with patients, dental team members, and other health
   professionals. (Fall only.)

4. STUDENT LEARNING OUTCOME(S) (SLO'S):
   Upon successful completion of this course, a student will meet the following outcomes:
   1. Identify & utilize verbal & non-verbal communication skills.
   2. Demonstrate ability to utilize active listening with patient.
   3. Demonstrate ability to communicate as a team member.

5. SPECIFIC INSTRUCTIONAL OBJECTIVES:
   Upon successful completion of this course, a student will be able to:
   1. Identify & utilize verbal & non-verbal communication skills.
   2. Demonstrate ability to utilize active listening with patient.
   3. Demonstrate ability to communicate as a team member.

6. COURSE CONTENT:
   Lecture Content:
   1. Communication pathways.
   2. Communicating with patients.
   3. Communicating with co-workers.
   4. Working out differences.
   5. Working in a cultural diverse environment.
   6. Handling the most difficult/sensitive situations.
   7. Characteristics of a good healthcare professional.

7. REPRESENTATIVE METHODS OF INSTRUCTION:
   Typical methods of instruction may include:
   A. Lecture
   B. Other (Specify): Role playing, group skits depicting real world situations and how to handle and resolve
   them, videos, worksheets, and homework and reading assignments.

8. REPRESENTATIVE ASSIGNMENTS
   Representative assignments in this course may include, but are not limited to the following:
   Writing Assignments:
   Students will do worksheet assignments
   Reading Assignments:
   Student will be assigned reading assignments, worksheets, group activities, role playing depicting real
   world situations.

9. REPRESENTATIVE METHODS OF EVALUATION
   Representative methods of evaluation may include:
   A. Class Participation
   B. Exams/Tests
   C. Homework
   D. Quizzes
E. Written examination
F. Group work in role playing and skit assignments, completion of worksheets and homework assignments, class discussions, and final examination.

10. **REPRESENTATIVE TEXT(S):**
   Possible textbooks include:

   **Origination Date:** November 2021
   **Curriculum Committee Approval Date:** March 2022
   **Effective Term:** Fall 2022
   **Course Originator:** Beth LaRochelle