

New Canvas Hotline and Support Links

Tyler, Valerie <tylerv@smccd.edu>

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To: Murphy <undefined>; Murphy, Madeleine <murphym@smccd.edu>

The following message is sent on behalf of Erica Reynolds



The SMCCD Online Course Support Center has updated their website and contact information. Faculty and students can now text or call the new phone number.

Please share the new Canvas support links with your students and be sure to update any Canvas support links in your syllabus, welcome letter and Canvas course.

Who can I contact for 24/7 Canvas support?

SMCCD Online Course Support Center

- Email support: smccdhelp.zendesk.com/hc/en-us
- Phone or text support: (844) 505-4565
Available Monday–Friday, 9 am – 5 pm (Pacific)

Canvas Support Hotline

- Phone support: (844) 711-7104
Available nights and weekends only, Monday–Friday, 5 pm – 8 am (Pacific)
and weekends (All day)

collegeofsanmateo.edu/canvas

Thank you,

Erica Reynolds, M.A.
Instructional Technologist
Academic Support and Learning Technologies Division
Center for Academic Excellence (18-206)
1700 W. Hillsdale Boulevard
San Mateo, CA 94402
O: (650) 574-6271
F: (650) 574-6575
reynoldse@smccd.edu

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