

Overview

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canvas

Summer 2019 Session begins
June 10, 2019

Parking permit requirement
begins for Summer 2019
June 17, 2019

Independence Day Holiday
July 4, 2019

Sexual Misconduct & Title IX



Canvas

Student Resources

Student FAQs

• **How do I login to Canvas?**

Open up the latest version of your browser. We strongly recommend using Chrome for the best experience.

1. Navigate to smccd.instructure.com or search for "SMCCCD Canvas"

2. Enter your SSO/Canvas username and password.

Your SSO/Canvas username is the first part of your my.smccd.edu email address (before the @): `username@my.smccd.edu`

Example: If you had the email address of `janedoe@my.smccd.edu`, your SSO/Canvas username = `janedoe`

• **What if I have problems logging in to Canvas?**

Please visit the [Canvas Student Login Help](#) page for troubleshooting tips.

• **Who can I contact for Canvas help?**

• How do I get help with Canvas?

• Submit a help ticket

• Call (844) 505-4565

Call Center Hours:

Monday - Friday

9:00 am - 5:00 pm (Pacific)

• Canvas Support Hotline

(844) 711-7104

(Only Evenings and Weekends)

Getting Started

Reference Guides

- [SMCCCD Canvas Student Guide \(Canvas Course\)](#)
- [SMCCCD Canvas Quick Reference Guide for Students](#)

Technical Requirements

- [What are the basic computer specifications for Canvas?](#)
- [Which browser does Canvas support?](#)
- [Will Canvas work on my mobile device?](#)

Canvas Basics and Tour

- [How do I use the Dashboard?](#)
- [How do I view my Canvas courses?](#)
- [How do I use the Calendar?](#)

Account Management and User Settings

- [What are Profile and User Settings?](#)
- [How do I add a Profile picture?](#)
- [User Profile and User Settings Video \(6:28 minutes\)](#)
- [How do I set my Notifications preferences?](#)
- [Connecting Google Drive to Canvas](#)

Participating in Your Canvas Course

Submitting Work

- [How do I submit an online assignment?](#)
- [How do I submit a Turnitin assignment?](#)

- How do I submit assignments in the Canvas App on my iOS device?
- How Do I submit assignments in the Canvas App on my Android device?

Communicating in Canvas

- What is Conversations?
- How do I compose and send a message in Conversations?
- How do I reply to a message in Conversations?
- How do I reply to a Discussion as a student?

Grades

- How do I view my grades in a current course?
- How do I view assignment comments from my instructor?
- How do I approximate my assignment scores using the What-If Grades Feature?

Getting Help

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- Submit a help ticket
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9:00 am - 5:00 pm (Pacific)

- Canvas Support Hotline
(833) 715-2285
(*Only Evenings and Weekends*)
Mon-Fri, 5PM-8AM and Weekends

