

## CBI Acceptable Use Policy

### Background

The principal purpose and business of CBI is to facilitate the availability of broadband and related services. CBI provides an advanced Ethernet network backbone service in California. CBI is a California Limited Liability Company and a wholly-owned subsidiary of the Corporation for Education Network Initiatives in California ("CENIC").

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### Purpose

The purpose of this Policy is to ensure that the network can be operated reliably and lawfully.



### Scope

This Policy applies to all uses of the advanced Ethernet network whether such use originates or terminates with devices directly attached to the network or with devices that are attached to networks that directly or indirectly interconnect with said network. It also applies regardless of whether such devices are operated by employees of institutions that own such devices or by other agents or third parties.



### Use

Use of the advanced Ethernet network is defined to be the transmission of any data or other information across the advanced Ethernet network infrastructure. Such Use must:

- Originate or terminate with a device directly attached to a network owned and operated by a customer of CENIC or CBI.
- Be for lawful purposes only.
- Comply with acceptable use and other policies of any network over which such data or information must be routed to reach its final destination.
- Not interfere with the operation of the advanced Ethernet network nor unreasonably interfere with the acceptable use of the advanced Ethernet network by others
- Not indirectly violate this Policy by using the services of another network provider to circumvent the intent or meaning of this Policy.

### Enforcement

All violations of this Policy will be reviewed for appropriate action(s) that, at the sole discretion of CBI, may include sanctions up to and including the termination of use and access privileges by the institution housing the originating or terminating device or devices.

An unacceptable use investigation is initiated when a complaint is received or a network problem is discovered and that appears to be caused by Use that violates this Policy. CBI will investigate the validity of the complaint or event, examine the facts available and obtain additional information as necessary. CBI will make a determination as to whether the event was caused by a CBI customer or through some other agency.

If a CBI customer was directly or indirectly causative in the event, CBI will:

Notify by electronic mail the administrative contact of that customer

- Require resolution of the violation within two business days or as may otherwise be lawfully required, whichever is sooner.
- Such resolution of a violation requires the customer to take appropriate action to ensure that the activity has ceased and is not likely to recur. If the violation is not resolved to the satisfaction of CBI within the specified period, the service may be interrupted until the customer has demonstrated that the violation has been resolved.

If further disciplinary action is required, such as in the event of repeated violations by the same customer, CBI will recommend appropriate action to the CENIC Executive Committee. The CENIC Executive Committee will take such action as it deems necessary, possibly including disciplinary action. The decision of the CENIC Executive Committee may be appealed to the CENIC Board of Directors by the affected customer.

In urgent situations when failure of a customer to take appropriate action in a timely manner to resolve a violation of this Policy may lead to critical problems of network performance, or lead to legal or other serious liability to CBI, to other customers or users, or to third parties directly or indirectly associated with CBI, CBI may immediately discontinue access to the advanced Ethernet network by the offending customer or user.

If other than a CBI customer or user was directly or indirectly causative in the event, CBI will take such steps as deemed necessary to resolve the situation including, but not limited to, preventing data or information from transiting the advanced Ethernet network, through whatever means necessary, that originates or terminates with the offending party, regardless of whether such data or information was for the intended use of a CBI customer or user.

## Recent News

Zettar Announced Overall Winner of Data Mover Challenge at SupercomputingAsia 2019

Cisco Expands 400G and 600G Trials with CENIC

CENIC Recognizes John Delaney and Interactive Oceans for Revolutionizing Ocean Research

The Getty Joins CENIC's Broadband Network to Speed Transmission of Scientific Data and Digitized Art

## CENIC Star



CENIC STAR JAN. 2017 | RON ESTEBAN

Ron Esteban has been a valued member of the Operations team at CENIC for more than 13 years. He is one of the initial group of engineers hired by CENIC, and he helped develop many of the processes and procedures that we still use today.

[Read more »](#)

## Complaints

Complaints regarding violations of this Policy or comments on this Policy may be addressed to [abuse@cenic.org](mailto:abuse@cenic.org) or to the CalREN Network Operations Center at [noc@cenic.org](mailto:noc@cenic.org).

## Revisions

This Policy may be amended from time to time by resolution of the CENIC Board of Directors.

## Updates

This Policy was originally written on July 22, 1998. It was revised to the current formulation on December 17, 2014.



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