

Student Services Council Meeting
 Tuesday, September 5, 2017
 2:15 p.m. – 4:15 p.m.
 Room 10-468

Minutes

Attendees:

Kim Lopez	x	Claudia Menjivar	x	Dennis Tordesillas	x
Sylvia Aguirre-Alberto	x	Michael Mitchell	x	Ruth Turner	x
Maggie Barrientos	x	Carol Newkirk-Sakaguchi	x	Makiko Ueda	x
Lizette Bricker	x	Autumn Newman		Carol Ullrich	x
Karen Chadwick		Charles Phan		Sara Wojsko	
Gloria D'Ambra	x	Danni Redding-Lapuz	x	Jennifer Hughes	x
Rob Dean		Krystal Romero	x		
Estela Garcia		Michele Rudovsky			
Fauzi Hamadeh	x	Aaron Schaefer			
Luis Padilla	x	Niruba Srinivasan	x		

The meeting was called to order at 2:35 p.m.

New Student Services Members Update

New members to the Council were introduced:

Kim Lopez replacing Jennifer Hughes, Lizette Bricker replacing Henry Villareal, Sara Wojsko replacing Sharon Bartels and Maggie Barrientos replacing Louise Piper.

New hires and transfers to Student Services were announced:

Roseanne Leung, Office Assistant II, International Education Program
 Luis Padilla, Program Services Coordinator, Veterans Resource Center
 Gil Perez, Adjunct Counselor, Personal Counseling and Wellness Services

Student Services Satisfaction Survey Results

Jennifer Hughes reported that the survey disseminated in Spring 2017 to students garnered a 10.4% response rate. All comments were reviewed by Cabinet. A majority of students (98.3 %) surveyed would recommend CSM.

Fauzi inquired if LGBTQ factors were incorporated into the survey and suggested perhaps question(s) related to the topic be included. Krystal Romero asked if responses from specific

diversities can be disaggregated from the survey questions. The VPSS Office will follow-up with John Sewart.

In a future meeting, SS Council will determine if each department will go back to department specific surveys that will be administered immediately after services are provided.

New Degree Certificate Application via WebSMART

Niruba Srinivasan announced the new application process available to students in WebSMART and demonstrated the application to the Council. Niruba stated that all data are extracted from Degree Works. The new process is helpful to counselors because students can complete an application in advance of their counseling appointment.

New High School Concurrent Enrollment Application via WebSMART

Niruba Srinivasan reported that STEP 4 of the process was revised and it now states "Submit your Course Request Form via WebSMART".

High Schools Students may now take a picture of a completed paper application and upload into WebSMART.

Program Review

Resource Requests are due on October 27, 2017. The online form is available through the PRIE website.

Program Review reports are not due until October 2018. Data for the report will cover from Fall 2016 through Spring 2018. Report writers are encouraged to make an appointment with John Sewart in summer and early fall 2018 if they would like to request specialized data from PRIE.

WHAT'S NEW IN FINANCIAL AID

2017-2018



UPCOMING WORKSHOP

October 7, 2017: Cash for College Event from 10:00 am – 2:00 pm at Building 10, 2nd Floor

2017-18 Community College Completion Grant Program (CCCG)

- The Governor signed senate Bill 85 on June 27, 2017, initiating this new grant program for community college students for up to \$1,500 per academic year.
- Student eligibility requirements:
 - Must be a Cal Grant B or C recipient
 - Must be eligible for the Full Time Student Success Grant (FTSSG)
 - Must have **comprehensive student educational plan (SEP)**
 - Must have at least **15 units per semester** or **be on track and complete 30 units in an academic year**, including summer semester

Introducing Financial Aid TV (FATV):

Financial aid videos available 24/7 from mobile phone or computer! Please visit the website <http://collegeofsanmateo.edu/finaid/fatv.asp>

Spanish and Chinese videos are provided for non-English speakers.

Financial Aid TV

Why wait in line at the Financial Aid office? Visit Financial Aid TV (FATV) to get quick and simple answers to many of your general Financial Aid questions.

FATV provides current and prospective students and their families with instant 24/7 access to short videos that discuss important financial aid topics such as how to apply for financial aid, what type of aid is available, BOGFW regulations, Satisfactory Academic Progress Policy, student loans, etc.

Financial Aid Questions?
Get video answers



2017-18 FAFSA Available Earlier and Prior-Prior Year (PPY)

- Students were able to fill out the FAFSA for the 2017-2018 academic year on October 1, 2016
- Students also used an earlier income and tax information (2 years prior)

IF YOU PLAN TO ATTEND COLLEGE FROM	YOU WILL SUBMIT THIS FAFSA	YOU CAN SUBMIT THE FAFSA FROM	USING INCOME AND TAX INFORMATION FROM
July 1, 2015–June 30, 2016	2015–16	January 1, 2015–June 30, 2016	2014
July 1, 2016–June 30, 2017	2016–17	January 1, 2016–June 30, 2017	2015
July 1, 2017–June 30, 2018	2017–18	October 1, 2016–June 30, 2018	2015
July 1, 2018–June 30, 2019	2018–19	October 1, 2017–June 30, 2019	2016

IRS Data Retrieval Tool (DRT) Unavailable

The US Department of Education announced on March 10, 2017 that the IRS Data Retrieval Tool would be unavailable on FAFSA.gov and StudentLoans.gov for several weeks; however, the outage should not limit families' ability to apply for Federal Student Aid.

Experimental Site on Loan Counseling

Beginning in the 2017-18 academic year, the San Mateo County Community College District is part of an undergraduate direct loan counseling experiment with the Department of Education. Students who have previously completed entrance loan counseling and are selected (students whose social security number ends with a zero or an even number) for the experiment will be notified via their school email address. As part of this experiment, student's direct loan disbursements are conditional upon completion of additional in-person loan counseling. Please check <http://smccd.edu/financialaid/loanworkshop.php> for workshop schedules.



SAN MATEO COUNTY
COMMUNITY
COLLEGE DISTRICT

Cañada College • College of San Mateo • Skyline College



CASH FOR C//LLEGE

College of San Mateo – October 7, 2017

1700 W. Hillsdale Blvd., San Mateo, CA 94402

Building 10, College Center

Financial Aid Information Workshops

(Offered in English & Spanish)

10:30 AM – 11:30 AM OR 12:00 PM – 1:00 PM

Building 10, Learning Center

Hands on FAFSA & Dream Application Help

10:00 AM – 2:00 PM



FREE FINANCIAL AID ASSISTANCE

- ✓ Get assistance completing the FAFSA & CA Dream App
Open lab from 10:00 am – 2:00 pm
- ✓ Presentation on the application process, time lines, available financial aid, and Q&A
- ✓ Attend a Scholarship Workshop
- ✓ Access financial aid resources for foster youth
- ✓ Learn about new college programs and services for homeless youth
- ✓ College resource fair & SMCCCD Outreach Team
- ✓ Food and other goodies provided
- ✓ Se habla Español



BRING THE FOLLOWING

- Student's and Parent(s)'s Social Security number, if you have one
- Parent(s) and/or Student's 2016 Tax Return and/or W-2 Forms
- Any records of untaxed income received such as: SSDI, child support, TANF, IRA payments, 401(k), or military allowance
- Alien Registration Number (if you are not a US Citizen)

Please RSVP at <https://tinyurl.com/lmynjil> so can we provide enough food for all.
For more information, please call (650)574-6146

