

Student Services SLOs

Admissions & Records

1. Fifty percent of nursing students graduating in Spring 2014 will request their official transcript online.
2. Ninety percent of graduating nursing students during 2014-2015 academic year will use WebSMART to submit their official transcript request.

Assessment

1. Upon receiving placement results, and having a discussion with the Placement staff, students will be able to read and identify the recommended English, reading and math courses; locate the classes online or in the Schedule of Classes.
2. Upon receiving placement results, and having a discussion with the Placement staff, students will be able to read and identify the recommended ESL reading, conversation and writing courses; locate the classes online or in the Schedule of Classes.

CalWorks

1. Students will be knowledgeable of campus and community support services
2. The CalWORKs program will provide information to help CalWORKs students manage stress. Students will learn how to manage the stress of being parents while attending CSM and having limited financial resources.

Career Services

1. Students will be able to accurately identify key services offered by the Career Services Center.

Child Development Center

2. Students-parents will learn to make healthy nutrition and physical activity choices for their families.
3. Student-parents will learn to access campus and community resources in order to succeed.
4. Student-parents will learn to access campus/community resources and advocate for self and family
5. Student parents will learn to make healthy nutrition and physical activity choices for their families.
6. Student-parents will learn how to reinforce their children's learning at home and become active participants in their children's education

Counseling

1. As a result of a counseling session, a student will gain understanding of the requirements necessary to reach his/her educational goal as demonstrated by the collaborative development of a student educational plan.
2. As a result of using counseling services, a student can define a primary educational goal.

DSPS

1. Students will learn about DSPS services through on campus resources including faculty, counselor, staff, marketing materials
2. Along with much needed accommodations, students will utilize counseling services.

EOPS/CARE

1. Students will have knowledge and identify the three primary educational goals that students can achieve at CSM.
2. EOPS students will be knowledgeable of required units and GPA for an associate degree.

Financial Aid/Scholarship

1. Students will gain the knowledge and information necessary to complete a financial aid application
2. Financial Aid Students, who are on a warning or disqualification status according to the Satisfactory Academic Progress Policy, are strongly encouraged to attend an SAP workshop. They will learn the minimum academic requirements needed to maintain financial aid eligibility.

Health Center

1. The student will show an increase in knowledge of birth control methods and side effects
2. The student will demonstrate improved knowledge of pregnancy prevention

International Students

1. New F-1 students will be apprised and knowledgeable of the educational counseling and course selection workshop.
2. F-1 Students at CSM will be apprised of and knowledgeable of the SEVIS/Immigration Regulations for maintaining their F-1 Status.

Multicultural Center

1. Students will be able to identify the three educational goals available at CSM.
2. Students will be able to identify campus student support programs or services.

Psychological Services

1. Through personal counseling students are able to identify and measure progress towards achieving goals

Student Life

2. Students will become more familiar with clubs and campus activities.
3. Students will be able to demonstrate an understanding of leadership theory based on the Social Change Model and the Rational Model of Leadership.
4. Students will become more familiar with volunteer activities on campus and in the community.

Transfer Services

1. At the end of class orientations students will understand the full services offered by CSM Transfer Services that will fit their educational needs.
2. Students will learn and understand how to successfully fill out a Transfer Admission Guarantee Contract with a four-year university either on-line or by paper form.
3. Students will understand the process and information related to a student's transfer needs, have knowledge of general transfer procedures and the ability to initiate transfer.
4. While visiting four-year universities (i.e. UC Berkeley, UC Davis & Stanford) students will demonstrate what they have learned about what the universities offer to prospective transfer students in areas, like admissions criteria, student support services and feedback from former community college students who have transferred.

Veteran's Services

1. 85% of GI Bill eligible veterans will submit will apply for federal financial aid by submitting the FAFSA.
2. 90% of GI Bill eligible veterans will apply for the BOGFW.

Discontinued SLOs

Admissions & Records

1. College of San Mateo applicants will be able to successfully complete and submit their admission application using CCCApply.
2. During 2012-13, 95% of student applying for an associate's degree will correctly do so by submitting their application with an attached personalized degree audit report.
3. Students will be able to utilize the online transcript request process.

Assessment

1. After seeing a demonstration on how to access WebSMART, students will be able to retrieve test results, student information, and register for classes on their own.

Financial Aid/Scholarship

2. Students will learn how to maintain their Federal Work Study eligibility by attending "FWS workshop"
3. Students will learn how to avoid delinquency and defaulting on their student loans by attending an Entrance Interview workshop online.
4. Students will demonstrate awareness of scholarship opportunities by utilizing STARS online

Veteran's Services

1. Veteran students seeking to be certified for GI Bill Benefits will apply online for the BOGFW
2. 80 percent of veterans seeking to be certified for GI Bill Benefits during the fall 2012 term will learn about and apply online for the BOGFW
3. Veteran students who are GI Bill certified will maintain a current SEP on file.
4. Veteran students who are GI Bill certified will apply for financial aid by completing the FAFSA.