Writing & English 800 Center User Survey
Summary Data (Tutorial)
Conducted 2017-18 (n = 23)

1. Is the Writing Center open during the hours you needed them?

	Count	Pct
Always	17	73.9
Most of the time	4	17.4
Sometimes	2	8.7
Rarely	0	0.0
Never	0	0.0
Number of Students	23	100.0

2. Are you familiar with the Centers' resources (e.g., essay conferences and tutorials) and how to make use of them?

	Count	Pct
Yes	18	78.3
Somewhat	5	21.7
No	0	0.0
Number of Students	23	100.0

3. Overall, how would you rate the quality of the Centers' services?

	Count	Pct
Excellent	17	81.0
Very Good	3	14.3
Good	1	4.8
Fair	0	0.0
Poor	0	0.0
Number of Students	21	100.0

4. Was the front desk staff in the Writing Center and/or English 800 Center helpful?

	Count	Pct
Completely	20	95.2
Mostly	1	4.8
Somewhat	0	0.0
Not at all	0	0.0
Number of Students	21	100.0

5. When you used equipment (e.g., computers, printers, software) in the centers, was it readily available and working properly?

	Count	Pct
Always	18	81.8
Most of the time	2	9.1
Sometimes	2	9.1
Rarely	0	0.0
Never	0	0.0
Number of Students	22	100.0

7. Now that you have completed this tutorial, do you feel more prepared to use this skill/apply this rule in your own writing?

	Count	Pct
Yes, I feel very prepared	12	63.2
Yes, I feel prepared	5	26.3
Yes, I feel somewhat prepared	2	10.5
No, I do not feel prepared	0	0.0
Number of Students	19	100.0