

Nursing Skills Center User Survey

Summary Data

Conducted June 2013 (n = 25)



1. Overall, how would you rate the quality of the Center's services you received?

	Count	Pct
Excellent	15	62.5
Very Good	7	29.2
Good	2	8.3
Fair	0	0.0
Poor	0	0.0
Number of Students	24	

2. Overall, were the Center's staff helpful?

	Count	Pct
Yes	25	100.0
No	0	0.0
Number of Students	25	

3. Were the procedures for using the Center clear and easy to follow?

	Count	Pct
Yes	24	96.0
No	1	4.0
Number of Students	25	

4. Did you understand what Center's activities were expected of you?

	Count	Pct
Yes	24	96.0
No	1	4.0
Number of Students	25	

5. Was the Center available when you needed it?

	Count	Pct
Always	1	4.0
Most of the time	12	48.0
Sometimes	11	44.0
Rarely	0	0.0
Never	1	4.0
Number of Students	25	

6. Were you able to get help when you needed it in this Center?

	Count	Pct
Always	12	48.0
Most of the time	10	40.0
Sometimes	3	12.0
Rarely	0	0.0
Never	0	0.0
Number of Students	25	
Does not apply	0	

7. If applicable, were individual meetings with the faculty helpful?

	Count	Pct
Very helpful	11	84.6
Somewhat helpful	2	15.4
Not helpful	0	0.0
Number of Students	13	
I did not have individual meetings	12	

8. Were the learning resources (e.g., workbooks, course materials) you needed to complete your Center's activities or classroom assignments readily available?

	Count	Pct
Always	9	36.0
Most of the time	14	56.0
Sometimes	2	8.0
Rarely	0	0.0
Never	0	0.0
Number of Students	25	
Does not apply	0	

9. Was the equipment (e.g. computers, software, microscopes, etc.) you needed to complete your Center's activities and/or classroom assignments readily available and working properly?

	Count	Pct
Always	10	41.7
Most of the time	11	45.8
Sometimes	2	8.3
Rarely	1	4.2
Never	0	0.0
Number of Students	24	
Does not apply	1	

10. To what extent did your work in this Center help your academic performance in courses linked to the Center or supported by the Center? (For example, you use the Math Resource Center and are also enrolled in a Math course.)

	Count	Pct
Very helpful	12	52.2
Somewhat helpful	9	39.1
Not helpful	2	8.7
Total Number of Respondents	23	
I am not enrolled in a course linked to this Center	1	

11. Based on your overall experience in the Nursing Skills Center this semester, please indicate the extent to which you have made gains or progress in the following learning objectives identified below:

<i>I can...</i>	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not apply
a. Express ideas and provide supporting evidence effectively in writing	53.8% (7)	30.8% (4)	0% (0)	15.4% (2)	13	6
b. Express ideas and provide supporting evidence effectively orally	50.0% (8)	25.0% (4)	18.8% (3)	6.3% (1)	16	2
c. Comprehend, interpret, and analyze information I read	52.9% (9)	29.4% (5)	11.8% (2)	5.9% (1)	17	1
d. Comprehend, interpret, and analyze information I hear	52.9% (9)	29.4% (5)	11.8% (2)	5.9% (1)	17	1
e. Communicate effectively in a group or team situation	47.1% (8)	35.3% (6)	11.8% (2)	5.9% (1)	17	1
f. Comprehend, interpret, and analyze numerical and/or quantitative calculations	50.0% (8)	37.5% (6)	0% (0)	12.5% (2)	16	2
g. Interpret graphical representations of quantitative information (e.g. graphs, tables, or charts containing data)	46.2% (6)	30.8% (4)	7.7% (1)	15.4% (2)	13	5
h. Effectively identify, develop, and evaluate arguments	46.2% (6)	38.5% (5)	0% (0)	15.4% (2)	13	5
i. Effectively assess the legitimacy or adequacy of different types of information	50.0% (8)	25.0% (4)	12.5% (2)	12.5% (2)	16	2

<i>I can...</i>	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not apply
j. Work effectively with others of diverse backgrounds	52.9% (9)	35.3% (6)	5.9% (1)	5.9% (1)	17	1
k. Identify ethical issues and evaluate their consequences	53.3% (8)	33.3% (5)	0% (0)	13.3% (2)	15	3
l. Acknowledge the value of diverse opinions and perspectives	52.9% (9)	35.3% (6)	0% (0)	11.8% (2)	17	1

Note: Counts are listed in (parentheses).

16. How do you usually work in the Nursing Skills Center? (Check ALL that apply)

I have used...	Yes	No	Total
a. Alone	68.0% (17)	32.0% (8)	25
b. With others	23.8% (5)	76.2% (16)	21
c. With the Instructor	4.8% (1)	95.2% (20)	21