

Nursing Skills Center User Survey

Summary Data

Conducted June 2012 (n = 38)



1. Overall, how would you rate the quality of the Center's services you received?

	Count	Pct
Excellent	20	54.1
Very Good	12	32.4
Good	4	10.8
Fair	0	0.0
Poor	1	2.7
Number of Students	37	

2. Overall, were the Center's staff helpful?

	Count	Pct
Yes	38	100
No	0	0.0
Number of Students	38	

3. Were the procedures for using the Center clear and easy to follow?

	Count	Pct
Yes	35	92.1
No	3	7.9
Number of Students	38	

4. Did you understand what Center's activities were expected of you?

	Count	Pct
Yes	34	89.5
No	4	10.5
Number of Students	38	

5. Was the Center available when you needed it?

	Count	Pct
Always	4	10.5
Most of the time	20	52.6
Sometimes	12	31.6
Rarely	1	2.6
Never	1	2.6
Number of Students	38	

6. Were you able to get help when you needed it in this Center?

	Count	Pct
Always	17	44.7
Most of the time	14	36.8
Sometimes	7	18.4
Rarely	0	0.0
Never	0	0.0
Number of Students	38	

7. If applicable, were individual meetings with the faculty helpful?

	Count	Pct
Very helpful	14	70.0
Somewhat helpful	5	25.0
Not helpful	1	5.0
Number of Students	20	
I did not have individual meetings	18	

8. Were the learning resources (e.g., workbooks, course materials) you needed to complete your Center's activities or classroom assignments readily available?

	Count	Pct
Always	15	39.5
Most of the time	18	47.4
Sometimes	5	13.2
Rarely	0	0.0
Never	0	0.0
Number of Students	38	

9. Was the equipment (e.g. computers, software, microscopes, etc.) you needed to complete your Center's activities and/or classroom assignments readily available and working properly?

	Count	Pct
Always	18	50.0
Most of the time	14	38.9
Sometimes	2	5.6
Rarely	2	5.6
Never	0	0.0
Number of Students	36	
Does not apply	2	

10. To what extent did your work in this Center help your academic performance in courses linked to the Center or supported by the Center? (For example, you use the Math Resource Center and are also enrolled in a Math course.)

	Count	Pct
Very helpful	22	57.9
Somewhat helpful	12	31.6
Not helpful	4	10.5
Number of Students	38	

11. Based on your overall experience in the Nursing Skills Center this semester, please indicate the extent to which you have made gains or progress in the following learning objectives identified below:

<i>I can...</i>	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not apply
a. Express ideas and provide supporting evidence effectively in writing	38.5% (10)	42.3% (11)	7.7% (2)	11.5% (3)	26	8
b. Express ideas and provide supporting evidence effectively orally	46.4% (13)	35.7% (10)	10.7% (3)	7.1% (2)	28	5
c. Comprehend, interpret, and analyze information I read	43.3% (13)	36.7% (11)	13.3% (4)	6.7% (2)	30	3
d. Comprehend, interpret, and analyze information I hear	50.0% (15)	30.0% (9)	13.3% (4)	6.7% (2)	30	3
e. Communicate effectively in a group or team situation	46.7% (14)	36.7% (11)	10.0% (3)	6.7% (2)	30	3
f. Comprehend, interpret, and analyze numerical and/or quantitative calculations	51.9% (14)	33.3% (9)	3.7% (1)	11.1% (3)	27	6
g. Interpret graphical representations of quantitative information (e.g. graphs, tables, or charts containing data)	29.2% (7)	45.8% (11)	12.5% (3)	12.5% (3)	24	9
h. Effectively identify, develop, and evaluate arguments	31.8% (7)	50.0% (11)	4.5% (1)	13.6% (3)	22	11

<i>I can...</i>	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not apply
i. Effectively assess the legitimacy or adequacy of different types of information	34.5% (10)	41.4% (12)	13.8% (4)	10.3% (3)	29	3
j. Work effectively with others of diverse backgrounds	50.0% (15)	33.3% (10)	13.3% (4)	3.3% (1)	30	2
k. Identify ethical issues and evaluate their consequences	48.1% (13)	37.0% (10)	3.7% (1)	11.1% (3)	27	6
l. Acknowledge the value of diverse opinions and perspectives	50.0% (15)	30.0% (9)	13.3% (4)	6.7% (2)	30	3

Note: Counts are listed in (parentheses).

16. How do you usually work in the Nursing Skills Center? (Check ALL that apply)

	Count	Pct
Alone	14	43.8
With others	16	50.0
With the Instructor	2	6.3
Number of Students	32	