# College of San Mateo Student Survey Math Resource Center (MRC) Student Survey 2017-18 NARRATIVE

# 1. Overall, how would you rate the quality of the MRC services you received?

- They have helped me a lot.
- Math resource center is a horrible place because workers do not know anything about math so. Obviously, they are all math killer.
- [name redacted] is good and [name redacted] is good. However, the girls who are there just sit on their laptops and cannot really help. They will just tell you what you should use.
- It's very helpful.
- Math resource center should also have late night study hours Monday-Thursday from 8am-12pm midnight and Friday late night study hours should be from 8am-8:30pm.
- It's a bit noisy
- The service was great and timely. Tutors were extremely helpful.
- Really good place, although would be nice to have windows and upgraded AC
- You have to wait too much time until one of the tutors put attention, most of them seat in the front of the room, and talk each other.
- I mostly use the MRC as a place to do my homework, and it works just fine for that
- Gets a bit too loud at times.
- I can use the books I need for class and ask questions if necessary regarding any problems I might have.
- I've only really used the space to do homework
- Computers are good for doing homework.
- Very Nice and Helpful
- Not enough tutors!!
- They were helpful but had to wait.
- Great staff
- There service are steady and great.
- Whenever I ask for help at the math center, I always find them to be very helpful and they explain how to solve math problems very cl[name redacted]y.
- The tutors and [name redacted] are very helpful! I was only able to survive Calc 2 because of MRC!!
- The tutors helped me survive a terrible teacher for math 251.
- All the assistants are very helpful and patient. They are eager to answer questions!
- Bunch of G's
- The majority of the tutors are excellent and willing to help. Resources such as books and computer available to help studying, especially snacks!
- The staff are very friendly and patient with us, but more statistic tutors would be very helpful.
- I would give a higher rate and it would be helpful if there was more than just one person that can explain statistics and assist with statistics.

- Everyone at the MRC is helpful, polite, and engaged, Moreover, the staff, including the Math Tutors, are always willing to help by taking the time to explain things in such ways so that I can understand. Other directions for utilizing resources are explained and provided.
- good and helping members helping to tackle problems and great place to learn
- Yeah, pretty good
- The computer work spaces are VERY CRAMPED. There is no room to work with pencil and paper. I can't do math "in my head" or "only using a calculator." I need to write things down on PAPER to do math, but there is no space on the tables that hold the computers. This is a big problem when using MyMathLab.
- They're really nice
- Some tutors have a disdain for their job
- Very nice tutors and comfortable environment to get work done
- They are all friendly! I love them!
- Nice environment of students interested in studying. The snacks help convince you to stay.
- The tutors are very helpful and it is a good environment to do your homework and learn.
- Very good
- I received some good help on my homework but some of the Tudors didn't explain how to do the problems very well.
- Whenever I came by for a calc 3 problem, they weren't able to help me and would suggest going over the textbook or talk with the professor.
- I received some good help on my homework but some of the Tudors didn't explain how to do the problems very well.
- [name redacted] is always more than willing to help. They have pencils oens markers calculators everything you could need.
- The service was great. The staff are knowledgeable and pleasant. However, it is extremely noisy filled with people goofing around daily.
- Didn't ask for much help but I knew it was there if needed
- Always ready to help when needed and the resources are fantastic.
- I thought the services were good, but my only complaint is that at times it seemed understaffed. If there were more employees there I would give it a very good rating on this question.
- Have more people available.
- When I went to the MRC and i couldn't get any help with my work because none of the tutors had taken statistics.
- Really could've been better in terms of tutors giving you their undivided attention & not being in such a rush to just leave.
- Please improve the temperature regulation.
- This semester I attend the math lab at least 3x a week. Each time I was there I received SO much help on all the questions I had. The staff has been truly phenomenal and I pray that the math lab stays at CSM
- [name redacted] is always very helpful, when she is not there, not many tutors can help with stats.
- The MRC has a good quiet atmosphere to study in, and lots of staff.
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- A 10/10
- Only wish there were more staff available to tutor for statistics
- [name redacted] and student staff are always calm, and always help with any math level question.
- I've never actually asked anyone for help. but it's a good place to just come in and do my work
- Computers are fast and it's quiet so it's a good place to study and research materials.
- Great place to study
- [name redacted] and tutors always go above and beyond to make sure I get the help I need. When I raise my hand, I am always helped within five minutes. [name redacted] is an excellent tutor. She explains very well so I understand. She has also showed me techniques to use that my instructor had not showed me.
- Some tutors are very knowledgeable however, some lack the proper knowledge to tutor. Also, some lack the ability to speak clear English which can be difficult at times to comprehend.
- tutors and [name redacted] are really helpful with any questions I have
- At first i was unaware of how to ask for help. staff there is approachable sometimes
- A wonderful place to study
- [name redacted] and the students who have provided me help with Math 123 are some of the brightest minds that I love being around. Knowledge is contagious.
- The tutors really helped me understand formulas and how to use them
- They are quite helpful and flexible with the times I have free.
- Fair time for opening and closing. Lots of good help and just a great resource.
- It's difficult to find out who's working and who isn't. It becomes some type of social hour between the tutors and their friends. This in effect makes it's difficult to approach tutors because they seem to be busy socializing. There needs to be more distinction for the tutors, so we know who's what. Similarly, tutors tend not to focus on actually helping you understand the material they much rather just solve it for you. For the most part there are a few gems that work on understanding, but in general, most tutors would just solve it and be done. That's obviously not helpful.

## 2. Overall, was the MRC staff helpful?

- They are really nice and if you don't understand something they explain it step by step.
- Never!!!
- Overall, yes. The mrc helped a lot because of a few people. There are a few girls who will just sit on their laptops
- Sometimes, 2-3 tutors is not enough, should have at least 5 tutors helping other students because whenever I raise my hand for help, some tutors tend to ignore by either using their laptops or chit chatting with someone.
- Amazingly helpful
- Cool people but at some hours there's not enough staff per people
- Yes, I've asked them for help a few times
- Got everything I needed to complete/study math.
- Occasionally, I would have to ask multiple people to get to the person who knew how to help me with my work (it was for MATH 275).

- They seemed to be interacting with themselves a lot more.
- Yes, every math course I took at CSM, I have gotten a better understanding of what I am learning.
- Some of them are not able to solve my questions. Calculus problems, for instance.
- Very intelligent
- They have been very helpful and are so generous
- They explain how to solve math problems very cl[name redacted]y.
- See above
- In general, they are intelligent, competent, personable, and empathetic.
- The staff are extremely helpful; they can always answer all my questions and are very good at explaining concepts.
- GOATs
- Always help whenever stuck on the math problem, but options are limited when it comes to higher levels of math
- [name redacted] is GREAT! I am confident in her explanation and can understand her cl[name redacted]y on what I might be missing.
- I like having access to help if I need it, I also like the atmosphere for being able to do work and ask either a quick question or one more in depth. MRC staff are very approachable and eager to accommodate any need I might have.
- yes they have helping nature
- yeah boy
- Just sometimes are really busy
- Very nice and very helpful
- They always try their best to answer questions, which they always can
- The tutors and [name redacted] are knowledgeable and helpful.
- They are knowledgeable and easy to talk to.
- N/A
- Whenever I come in I do receive some sort of help with my homework.
- Same as stated in Q1
- The Asian female workers make me feel stupid when I'd come in so if there wasn't anyone other than them to help. I was even told at one point by a staff "you should know this already" obviously not if I'm there.
- The students are willing to help but aren't always sure how to.
- Yes! They were helpful and patient.
- Haven't had them help me personally yet.
- I have had the help of the tutors there from time to time and it is always a great help especially [name redacted]
- The ones knowing Calculus were usually able to answer my questions in regard to problems and concepts I was struggling with.
- They do help.
- They are great. They often explain shit better than my teacher does.
- Yes, the front desk assistant was very helpful & kind however the tutors could definitely show more effort and provide better assistance.

- [name redacted] is GREAT. She is super helpful, patient, nice, always available, and always lets me borrow her calculator for my math tests!
- They are very welcoming to new people.
- EXCELLENT staff on duty. Loved being there. There was always someone available there to answer questions for me.
- They were helpful MOST of the time. Some of them liked to ignore me and look at their phones when I had a question though...
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- Yes, very helpful.
- Staff very friendly
- again, I've never actually asked anyone for help so i cannot say
- They are all really nice and super helpful.
- Very professional staff
- Two really good tutors at the MRC are [name redacted] and [name redacted] they do a good job in explaining my homework and making sure I understand it
- They were helpful, the lady who runs the MRC is very nice and knowledgeable. The older gentleman who works there however can sometimes be a bit weird at times. Overall, everyone is nice and wants to help.
- [name redacted] is very knowledgeable
- Always available to answer questions
- They are super knowledgeable and always willing to help me with all my math problems.
- They were, they were open to helping with any and every problem I needed aide on.
- MRC staff is helpful, however, it's difficult to understand the tutors sometimes. Tutors sometimes come off as pretentious and negative and it really should not be that way. They are making coming to the MRC difficult.

# 3. Were the procedures for using the MRC clear and easy to follow?

- They do not follow any rules. All they do is to playing with their cell phones.
- In my first semester I did not know how it worked. So maybe instructions like raise your hand and get help.
- Didn't understand how to ask for help at first, became clear after going a few times
- Could be a bit better on things you could do like print, check out books/calculators, other than that its fine.
- signing in is clear
- Comprehensive
- At first it was kind of confusing how things worked. When I needed to ask for help, I felt kind of awkward because I wasn't sure how to get the instructors attention. So I just observed what other students did, which was to just simply raise your hand.
- Log in, sit down, raise your hand for help, and log out when leaving... How much more simple could it be??
- Very easy.
- The procedures are very straightforward: sign in and sign out.
- Transparent clear

- Easy to sign in, return textbooks, print, etc. Signs posted everywhere to ensure clarity
- Rules and procedures are easy enough to follow. If any clarification is needed, I simply ask and am answered.
- Easy and flexible to use
- Really helpful
- Yes, very clear and easy to do
- Crystal clear
- N/W
- It was unclear that you are just supposed to sit down and start working and raise your hand when you have a question.
- What procedures?
- Just get in.
- Clear and easy to follow yes!
- very straightforward and easy
- Pretty easy. Just sign in, and raise your hand if you had a question.
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- Yes they were.
- Yes it's really simple.
- the signs in the room were clear
- They are fair and simple.
- Yes, just signing in and raising my hand when help was needed.
- When people first come to the school, they don't know the procedure of the MRC, which is fairly simple of course. Maybe a big sign somewhere that says: "Have a question? Raise your hand!"

#### 4. Was the MRC available when you needed it?

- Never!!!
- I've been using the Math Resource Center Monday, Wednesday, and Friday after my math111 class to do my homework I have for Math111.
- Usually take math in mornings so works for me
- Always open during my class times.
- I would appreciate night hours for book access, as I generally have classes in the morning and work in the afternoon.
- In between classes is the best time to knock out some math or physics homework.
- Available
- From my experience, the MRC was usually open when i needed to go there.
- It is my second home.
- Yes, the MRC closes at about 4:30, which is completely fine.
- It's like it's a 7 eleven around here
- There are many times where the MRC is available to teach and tutor, however, when it comes to getting support on higher levels of math or studying after 5:00 PM or 3:00 PM on Fridays is difficult. I would prefer to have extended times and more tutors to teach advanced mathematics
- It would be nice to have evening hours, I get off [name redacted]y from work to make the time frame.

- I work full time and it would be helpful if there were later hours.
- The MRC is open when I need, and have the time, to do work.
- yes i have got it whenever i need it
- I don't need much help
- It would be great if you opened at 7:30am
- All the time
- Again, the tutors are sometimes hesitant.
- Every time I have needed help they have been open and very helpful
- I think they should extend their hours to night time. 4:30 is too [name redacted]y.
- It would be nice if there were longer hours sometimes, but I understand why the hours were cut.
- Unfortunately it closes at 2pm on Fridays
- Late hours would be helpful
- Except on Friday's wish they stay later
- It would be great if I could have night hours since I work during the day.
- Other than Fridays.
- I have an 8am class and I feel like opening it thirty minutes before 8 would be very helpful!
- I had to quit math 250, but when I was in I was able to get some of my questions answered.
- It closes too [name redacted]y. I tried going after work like around 4:30 and they had just closed. Needs to be open for people that work during the day.
- Closes too [name redacted]y
- No, the center closes WAY too [name redacted]y & I don't become available until shortly before it's closing. I understand closing [name redacted]y on Fridays, but not the weekdays w
- Their time schedule is very uniform.
- The hours are awesome.
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- Yes it was.
- As a working student evening hours would be helpful to have in MRC or staff in the evening to assist
- Not much more to say i come here every Tuesday and Thursday since the beginning of the semester.
- It is not open at night
- I wish it was opened a few hours later.
- The fact that the tutors go to the LRC afterward is helpful! Similarly, [name redacted] is fantastic, but too often I think she's the only reason why I keep visiting the MRC. I think there needs to be a massive rehaul and reevaluation of how tutors are selected.

## 5. Were you able to get help when you needed it in the MRC?

- When I would like to have a help, they called me with inappropriate names.
- Sometimes many students need help and it takes time for the staff to be free
- More than enough to attend to my questions.
- Good
- Except on busy days when the tutors where overwhelmed with other students.

- Yes, the MRC staff can always answer my questions.
- yes sir
- When it comes to getting support on higher levels of math, many of the tutors aren't experienced and only a couple of the tutors can help. Timings are also restrictive on studying abilities.
- If [name redacted] is there, I ALWAYS get help. If she is not there, I do not get any help. [name redacted] is good but he knows the material and in his explanation it shows as I cannot understand his explanation every time. Stats frustrates me and unfortunately, when he tries to help it frustrates me even more.
- The ability of staff being able to help with the material that is covered in my course is sufficient in being able to explain and help me work out certain problems that I am struggling to do.
- yeah, I think if i asked i would get a good response
- Busy people
- When I raise my hand someone always comes and helps me right away
- We need more tutors!!
- Occasionally, it was hard to find help in the past calc 2 maths sometimes
- Some of the tutors don't get up and help as much as others do. Or don't speak English very well and it's hard for them to explain.
- There are often a lot of people who need help, so sometimes I don't receive it when I need it or before I have to leave.
- Good
- Sometimes when I go in and I need help with Calculus and there's three tutors in there only one of them is good with Calculus and the rest of them just do stats according to them.
- Usually tutors are helpful. But sometimes there not.
- The noise was constant. When people were talking about math it is understandable but most times there are people discussing topics that were not academic related and the noise level is too distracting. Definitely the loudest center on campus.
- It would be nice if there are more tutors at MRC.
- I had to quit math 250, but when I was in I was able to get some of my questions answered.
- When it gets busy I get less help, but that's understandable. Maybe hire more staff on busy days?
- Yes, if I stood up and went to find a tutor but some of the tutors seemed slightly annoyed or agitated if I needed help with more than a problem or two.
- Sometimes the tutors are doing their own thing instead of looking out for someone who needs help
- Sometimes there are not enough helpers (in the afternoon).
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- Yes, Always.
- 98% of the time a knowledgeable tutor was available when in MRC
- They never delay.
- Some tutors don't understand stats
- Some of the tutors are not that helpful and other times there is no tutor available because they are helping someone else

- There was a lack of staff at times but there were 2 guys that worked there that were very helpful. [name redacted] and [name redacted] were very helpful.
- it can get very busy
- They have plenty of tutors for everyone, which is quite convenient.
- Lack of statistics tutors. But when they were there it was very helpful.
- Once again, tutors may be too busy talking with friends, may not help us with material and take shortcuts, may refuse to do it the way we're being taught in class, and may just come off as negative. Even my Calc professor told our class to use the MRC as a last resort.

# 9. If you were not enrolled in a CSM Math course, please state why you have used the MRC resources this semester.

- To study
- Enrolled in previous semesters
- I was in Math 251, but I dropped out.
- Not this one but in spring 2016
- I have not used the MRC this semester....
- N/A
- Help with statistics
- Extra credit from professor!
- I needed help in my math course so I went to the math lab and I am so grateful for the staff
- N/A
- [name redacted] is amazing and she always can help with statistics :)
- I take stats at Canada, but the rest of my classes are at CSM.

## 12. Which activities or services in the MRC did you find helpful? (Please explain)

- Tutoring
- Nothing
- Tutors
- I did not participate in MRC activities?
- Detailed feedback from staff
- Computers and tutors
- Checking out books.
- Textbooks
- The specific space for math students.
- Computers are adequate and great for homework sessions.
- Tutor
- Tutors
- Having textbooks there when I needed was more than helpful to me as a college student. I
  cannot afford a Mathematic textbook and have to report to any center that has these kinds of
  materials for me to use so that it'll help me throughout the semester. Math Resources Center
  has any kind of text and that is more than enough for my success in college.
- The tutorials from the students or instructor.

- Just having help available while working through assignments (homework or other practice) also reviewing questions I was worried about on tests/quizzes immediately following the test/quiz (while it's still fresh in my mind).
- Other than just requesting assistance from student tutors, I have not used any other services.
- The staff are very helpful especially with Calculus HW.
- Tutorial
- Tutors, computers, snacks, textbooks, calculators, paper, pencils
- The tutors and management is very helpful with my questions.
- [name redacted], she is the most helpful asset CSM has in the MRC.
- Having help in a one-on-one context so that I can receive assistance in understanding and solving problems and the ability to do similar problems in the future.
- I don't use them
- Tutoring
- I always come here to help with my homework and some of the classwork corrections.
- Tutors
- I find it very helpful that the MRC has the math textbooks available to use so that I can get my lab hours done for the semester and I do not need to spend the extra money to rent or a buy a book.
- Tutors and a place to meet other people in my classes.
- Tutors
- Having someone who can help you solve problems is really helpful.
- nothing particular, just the tutorial
- Having a place with familiar faces and peer pressure to do homework
- tutorial assistance for homework
- There's a lot of outlets. The main reason why I go there instead of building ten.
- The use of the student tutors and the help that they give.
- N
- -Student Tutors being readily available
- [name redacted] there is very great and very helpful.
- The tutorial assistance is a major help to my academic success. Thank you!!
- I really liked [name redacted]'s workshop.
- The computers were helpful as were staff/tutors
- The SI leaders in class and the people that wear blue vests at the math resource center are very helpful when I am able to call them over and ask a specific question about a problem I am working on.
- Snack resource center!!! [name redacted]'s after hour lessons!!
- Place to work on homework
- Having peer tutors and access to text materials
- A place to study with assistance if needed
- Getting help from tutors.
  - The MRC always has someone available to help me through some of the Math problems
     I find difficulty solving 2)I can't really afford to buy aby of the textbooks so having it at
     the MRC helps me financially.

- Getting assistance from the tutors.
- Just having a room to complete homework with help is nice
- Tutors
- didn't know of any activities
- Computers
- Computers because i don't bring my laptop to school.
- Student helpers. They were very nice.
- Math has always been a challenge for me, the MRC was key in assisting my learning and earning a B in math 200. Prior to using the MRC, I had not received a passing grade in a college level math class. I got an A in math 190 two semesters ago.
- Having a place in the school to study was great, and that the MRC had staff to help you as good. Although, sometimes they didn't seem that willing to help.
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- The tutors are very helpful.
- The tutoring with tutors helped me a lot with my homework
- Tutors are a great help.
- Pie Day!
- [name redacted] helping me through every problem on my homework
- Computer use, help always when i needed it and the white board for free.
- Tutorial assistance, good place to study with my study group.
- The ability to have help from the tutors whenever needed
- The one on one tutoring when you raise your hand for help.
- The tutoring
- The lady at the front was nice and let me borrow her calculator for the test. [name redacted] and [name redacted] also helped a lot and were very good at explaining the information.
- computers
- Books
- I found the printer helpful because it was always working and I also found it helpful when the staff broke down the problem for me and taught me how to understand it better.
- Space, availability, tutors, pi day
- I enjoyed having a space to meet with a study group that was centered around math
- The staff tutoring me for which ever problems I was working on
- tutoring
- Just normal tutoring is super great!
- Tutoring services, they were very helpful in explaining things slowly and providing more info. Also, it didn't hurt them to have humor whilst working together.
- Does this mean tutoring? Question is unclear because I know the MRC also hosts Stats workshops.

# **15.** Please feel free to provide additional comments or suggestions about your learning experiences in this lab?

• Thank you for all the help. If it wasn't for you guys I would have never passed my math class last semester.

- Positive experience overall, great staff. One comment I have is about study groups. This one time there was a super loud study group/class in there and it was quite disruptive. I think study groups are allowed but should keep volume to a minimum. Would be good to have procedure for staff to step in when it gets to be too much. Thanks.
- There should be some tutors or instructors who can help with upper-division Math classes most of the time.
- Is there any way to make going to the math lab not intimidating for a student who isn't particular excited about math classes?
- Noisy level is too loud sometimes
- I only wish the actual instructors were available in the MRC a little more often (like during previous semesters). This was nice because sometimes there are several students needing help from the same teacher about the same topic and the teacher's office spaces are generally too small to accommodate more than one or two students at a time.
- I can't thank the MRC for all of its service. The faculty and tutors are wonderful people!
- Have more tutors that can teach advanced math. Extend hours. Provide more copies of textbooks. More working space when working on computers. When tutors have time, maybe they can work on creating tutorials for certain math concepts for the students to watch and learn from.
- Having another [name redacted] would be very HELPFUL and extended hours.
- I very pleased in having access to the MRC and the many different forms of help from Staff in increasing my understanding of math and my ability to utilize their help to further my progress and success in my current math course. I also greatly appreciate the eagerness and ability to take the time to help me and be as accommodating as possible.
- Hire psychologist who has versed in teaching and math who can create a math program (not necessarily an application if you so choose) that makes it significantly faster to understand math concepts and ideas. Basically, speed up the understanding process
- The computer work spaces are VERY CRAMPED. There is no room to work with pencil and paper. I can't do math "in my head" or "only using a calculator." I need to write things down on PAPER to do math, but there is no space on the tables that hold the computer equipment. This is a big problem when using MyMathLab.
- It would be nice if the MRC would open Monday through Thursday from 8:00 A.M. to 8:00 P.M., and Fridays from 8:00 A.M. to 6:00 P.M.
- N/A
- The environment here is so friendly and lovable. I feel accepted when I'm here. There is no racism, but...I just wish they could provide food for the students. Learning math makes me hungry!!!
- Overall environment is great. [name redacted] is great. Power strips for laptops at the center tables would be very helpful!!
- It's not a friendly place and it's very sad. CSM should make it look better and give it more attention.
- It is too loud. My classmates and I frequented it regularly but didn't stay long because it sometimes seems more like a hangout place

- There were just one or two times that the students in blue vests helping out at the math center couldn't figure out the problem I was working on so I am concerned I might not be able to find anyone who can help when I get into a higher math.
- Air conditioning would make it a more pleasant place to study; sometimes I avoid the MRC because it is too hot.
- I wish the center was bigger or have more one-person desks like in learning center. Since it's awkward/distractive to sit beside people you don't know. And the study groups are sometimes noisy.
- All the tutors at MRC are helpful. It would be nice to have workshops on the use of graphing calculator. Thank you.
- What drawing? "If you wish to participate in the drawing, please enter your GNumber:"
- Love yourself. You are really valuable, even if you don't receive such complements very often. Bu don't give up. We need you, and we are happy to have such talented individuals.
- I suck at math. I need a lot of help with it.
- It's been great, thank you
- Please extend hours on Fridays!!
- Thank you [name redacted], you were a big help!
- My experience was good here. I just wish the staff had been more willing to help me. Not all of them made me frustrated, and many helped me greatly with my homework, but I probably could have finished my homework better in a study group. Some of the staff were unwilling to help me.
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- The MRC is useful to me even when math is my weakest subject.
- MRC is a very helpful resource. The staff is great.
- An additional staff member to help open lab
- Always clean, everyone is kind and it's a good place to do work in.
- I feel like this place is perfect for any math class and all students could learn a lot here. Not just math but the good attitude to help people as well. Many could learn to become wonderful tutors or maybe even teachers here. It's an amazing idea and place overall. Thanks for having the MRC available.
- Your tutors were talking to each other and they were not talking about math! It's annoying!
- This resource center is amazing, I would love to see extended hours maybe one day of the week.
- Overall a great experience, lady who runs the MRC is nice and most of the tutors are knowledgeable. Like I said the only downsides were some of tutors who didn't speak English were hard to understand as well as the older gentleman who at times is a bit weird making it awkward. MRC is great with lending calculators and supplies and I would definitely come back.
- More welcoming to first time students
- It would be nice if more of the tutorials (like how to use your graphing calculator) were announced to the math classes so students knew they were happening.
- I work full time and attend evening classes. I would love if there was evening times
- This is a really great space!

- Maybe have professors bring student down to the math lab for a 5-10 minute meeting about what the math lab is and how it can benefit us. None of my classes this past year took out class down there, I just kind of found it on my way to class once.
- I've used the MRC multiple times. I've taken Precalc, Statistics, and now Calc 1 so I'm no stranger to the MRC. Hiring processes need to be seriously reevaluated because there is no quality in tutors.