### **Integrated Science Center User Survey**

# Summary Data Conducted Spring 2014 & Fall 2014 (n = 78)



#### 1. Overall, how would you rate the quality of the Center's services you received?

	Count	Pct
Excellent	33	42.3
Very Good	25	32.1
Good	14	1 <i>7</i> .9
Fair	3	3.8
Poor	3	3.8
Number of Students	78	

#### 2. Overall, were the Center's staff helpful?

	Count	Pct
Yes	68	88.3
No	9	11. <i>7</i>
Number of Students	77	

#### 3. Were the procedures for using the Center clear and easy to follow?

	Count	Pct
Yes	70	90.9
No	7	9.1
Number of Students	77	

#### 4. Did you understand what Center's activities were expected of you?

	Count	Pct
Yes	70	90.9
No	7	9.1
Number of Students	77	

#### 5. Was the Center available when you needed it?

	Count	Pct
Always	27	35.5
Most of the time	39	51.3
Sometimes	8	10.5
Rarely	1	1.3
Never	1	1.3
Number of Students	76	

#### 6. Were you able to get help when you needed it in this Center?

	Count	Pct
Always	27	45.0
Most of the time	20	33.3
Sometimes	8	13.3
Rarely	4	6.7
Never	1	1. <i>7</i>
Number of Students	60	
Does not apply	1 <i>7</i>	

#### 7. If applicable, were individual meetings with the faculty helpful?

	Count	Pct
Very helpful	28	84.8
Somewhat helpful	5	15.2
Not helpful	0	0.0
Number of Students	33	
I did not have individual meetings	44	

#### 8. Were the learning resources (e.g., workbooks, course materials) you needed to complete your Center's activities or classroom assignments readily available?

	Count	Pct
Always	29	60.4
Most of the time	11	22.9
Sometimes	4	8.3
Rarely	3	6.3
Never	1	2.1
Number of Students	48	
Does not apply	28	

### 9. Was the equipment (e.g. computers, software, microscopes, etc.) you needed to complete your Center's activities and/or classroom assignments readily available and working properly?

	Count	Pct
Always	48	70.6
Most of the time	12	1 <i>7</i> .6
Sometimes	8	11.8
Rarely	0	0.0
Never	0	0.0
Number of Students	68	
Does not apply	9	

# 10. To what extent did your work in this Center help your academic performance in courses linked to the Center or supported by the Center? (For example, you use the Math Resource Center and are also enrolled in a Math course.)

	Count	Pct
Very helpful	45	63.4
Somewhat helpful	20	28.2
Not helpful	6	8.5
Number of Students	<i>7</i> 1	
I am not enrolled in a course linked to this Center	4	

## 11. Based on your overall experience in the Integrated Science Center this semester, please indicate the extent to which you have made gains or progress in the following learning objectives identified below:

l ca	n	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not apply
a.	Express ideas and provide supporting evidence effectively in writing	51.4% (18)	34.3% (12)	5.7% (2)	8.6% (3)	35	39
b.	Express ideas and provide supporting evidence effectively orally	44.4% (16)	38.9% (14)	2.8% (1)	13.9% (5)	36	37
c.	Comprehend, interpret, and analyze information I read	48.9% (23)	31.9% (15)	12.8% (6)	6.4% (3)	47	26
d.	Comprehend, interpret, and analyze information I hear	48.9% (22)	28.9% (13)	15.6% (7)	6.7% (3)	45	28
e.	Communicate effectively in a group or team situation	43.9% (18)	41.5% (17)	4.9% (2)	9.8% (4)	41	31
f.	Comprehend, interpret, and analyze numerical and/or quantitative calculations	40.4% (19)	40.4% (19)	12.8% (6)	6.4% (3)	47	25
g.	Interpret graphical representations of quantitative information (e.g. graphs, tables, or charts containing data)	37.8% (17)	42.2% (19)	13.3% (6)	6.7% (3)	45	27
h.	Effectively identify, develop, and evaluate arguments	40% (16)	42.5% (17)	5% (2)	12.5% (5)	40	32

l co	an	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not
i.	Effectively assess the legitimacy or adequacy of different types of information	40.4% (19)	38.3% (18)	10.6% (5)	10.6% (5)	47	26
j.	Work effectively with others of diverse backgrounds	52.5% (21)	30% (12)	10% (4)	7.5% (3)	40	34
k.	Identify ethical issues and evaluate their consequences	48.6% (17)	31.4% (11)	2.9% (1)	17.1% (6)	35	39
l.	Acknowledge the value of diverse opinions and perspectives	48.6% (18)	35.1% (13)	2.7% (1)	13.5% (5)	37	37

Note: Counts are listed in (parentheses).