

Communication Resource Center User Survey

Summary Data

Conducted Spring 2015 & Fall 2015 (n = 133)



1. Overall, how integral was the Communication Center to your success in communication class?

	Count	Pct
Necessary	90	68.7
Somewhat necessary	29	22.1
Unnecessary	12	9.2
Number of Students	131	

2. Was the Center available when you needed it?

	Count	Pct
Always	88	66.7
Most of the time	38	28.8
Sometimes	5	3.8
Rarely	1	0.8
Never	0	0.0
Number of Students	132	

3. Were learning resources (e.g., recorded classroom speeches, rehearsal speeches, modules) for assignments readily available?

	Count	Pct
Always	71	55.9
Most of the time	39	30.7
Sometimes	13	10.2
Rarely	2	1.6
Never	2	1.6
Number of Students	127	
My instructor does not work at the Center	4	

4. Was equipment (e.g., Macs, videotaping booths, etc.) readily available, with no more than a 10-15 minute wait?

	Count	Pct
Always	69	54.8
Most of the time	44	34.9
Sometimes	10	7.9
Rarely	3	2.4
Never	0	0.0
Number of Students	126	
My instructor does not work at the Center	4	

5. How much did recording and viewing your rehearsal speeches help you improve your communication?

	Count	Pct
Very helpful	78	64.5
Somewhat helpful	35	28.9
Not helpful	8	6.6
Number of Students	121	
My instructor did not use rehearsal recordings	9	

6. How much did viewing your classroom speeches help you improve your communication?

	Count	Pct
Very helpful	79	66.9
Somewhat helpful	32	27.1
Not helpful	7	5.9
Number of Students	118	
My teacher did not use in-class speech recordings	10	

7. Based on your experience in the Communication Studies Resource Center this semester, please indicate the extent to which you have improved in the following:

<i>I can...</i>	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not apply
a. Express ideas and support them when I speak	40% (48)	48.3% (58)	8.3% (10)	3.3% (4)	120	5
b. Adapt my speaking to be truthful while respecting others	45.2% (52)	43.5% (50)	5.2% (6)	6.1% (7)	115	11
c. Comprehend, interpret, and analyze ideas I hear	37.6% (44)	46.2% (54)	12% (14)	4.3% (5)	117	8
d. Listen to ideas and feelings of other(s)—the whole person—even if I disagree with him or her	45.6% (52)	42.1% (48)	6.1% (7)	6.1% (7)	114	8
e. Communicate effectively in a group or team situation	47.1% (57)	39.7% (48)	9.1% (11)	4.1% (5)	121	5
f. Work effectively with others of diverse backgrounds	53% (62)	35.9% (42)	6% (7)	5.1% (6)	117	9
g. Acknowledge the value of diverse opinions and perspectives	56.4% (66)	34.2% (40)	5.1% (6)	4.3% (5)	117	8
h. Use communication principles to make reasoned decisions	50.8% (61)	35% (42)	10.8% (13)	3.3% (4)	120	5

Note: Counts are listed in (parentheses).

Communication Resource Center User Survey

Summary Data

Conducted Spring 2016 (n = 12)



1. Overall, how integral was the Communication Center to your success in communication class?

	Count	Pct
Necessary	7	58.3
Somewhat necessary	5	41.7
Unnecessary	0	0.0
Number of Students	12	

2. Was the Center available when you needed it?

	Count	Pct
Always	6	50.0
Most of the time	1	8.3
Sometimes	5	41.7
Rarely	0	0.0
Never	0	0.0
Number of Students	12	

3. Were learning resources (e.g., recorded classroom speeches, rehearsal speeches, modules) for assignments readily available?

	Count	Pct
Always	8	66.7
Most of the time	2	16.7
Sometimes	2	16.7
Rarely	0	0.0
Never	0	0.0
Number of Students	12	
My instructor does not work at the Center	0	

4. Was equipment (e.g., Macs, videotaping booths, etc.) readily available, with no more than a 10-15 minute wait?

	Count	Pct
Always	7	58.3
Most of the time	3	25.0
Sometimes	1	8.3
Rarely	1	8.3
Never	0	0.0
Number of Students	12	
My instructor does not work at the Center	0	

5. How much did recording and viewing your rehearsal speeches help you improve your communication?

	Count	Pct
Very helpful	6	50.0
Somewhat helpful	4	33.3
Not helpful	2	16.7
Number of Students	12	
My instructor did not use rehearsal recordings	0	

6. How much did viewing your classroom speeches help you improve your communication?

	Count	Pct
Very helpful	3	27.3
Somewhat helpful	6	54.5
Not helpful	2	18.2
Number of Students	11	
My teacher did not use in-class speech recordings	1	

7. Based on your experience in the Communication Studies Resource Center this semester, please indicate the extent to which you have improved in the following:

<i>I can...</i>	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not apply
a. Express ideas and support them when I speak	33.3% (4)	25% (3)	25% (3)	16.7% (2)	12	0
b. Adapt my speaking to be truthful while respecting others	27.3% (3)	54.5% (6)	0% (0)	18.2% (2)	11	0
c. Comprehend, interpret, and analyze ideas I hear	36.4% (4)	36.4% (4)	18.2% (2)	9.1% (1)	11	0
d. Listen to ideas and feelings of other(s)—the whole person—even if I disagree with him or her	41.7% (5)	50% (6)	0% (0)	8.3% (1)	12	0
e. Communicate effectively in a group or team situation	50% (6)	33.3% (4)	0% (0)	16.7% (2)	12	0
f. Work effectively with others of diverse backgrounds	36.4% (4)	36.4% (4)	9.1% (1)	18.2% (2)	11	0
g. Acknowledge the value of diverse opinions and perspectives	45.5% (5)	27.3% (3)	9.1% (1)	18.2% (2)	11	0
h. Use communication principles to make reasoned decisions	36.4% (4)	18.2% (2)	18.2% (2)	27.3% (3)	11	0

Note: Counts are listed in (parentheses).