

Communication Studies Center User Survey

Summary Data

Conducted June 2012 (n = 30)



Notes:

- Any?

1. Overall, how would you rate the quality of the Center's services you received?

	Count	Pct
Excellent	19	63.3
Very Good	9	30.0
Good	0	0.0
Fair	2	6.7
Poor	0	0.0
Number of Students	30	

2. Overall, were the Center's staff helpful?

	Count	Pct
Yes	29	96.7
No	1	3.3
Number of Students	30	

3. Was the Center available when you needed it?

	Count	Pct
Always	20	66.7
Most of the time	6	20.0
Sometimes	3	10.0
Rarely	1	3.3
Never	0	0.0
Number of Students	30	

4. Were you able to get help when you needed it in this Center?

	Count	Pct
Always	19	63.3
Most of the time	8	26.7

Sometimes	3	10.0
Rarely	0	0.0
Never	0	0.0
Number of Students	30	

5. Were the learning resources (e.g., recorded classroom speeches, rehearsal speeches, modules) you needed to complete your Center's activities or classroom assignments readily available?

	Count	Pct
Always	18	60.0
Most of the time	11	36.7
Sometimes	1	3.3
Rarely	0	0.0
Never	0	0.0
Number of Students	30	

6. Was the equipment (e.g. Macs, videotaping booths, etc.) you needed to complete your Center's activities and/or classroom assignments readily available and working properly?

	Count	Pct
Always	19	63.3
Most of the time	10	33.3
Sometimes	1	3.3
Rarely	0	0.0
Never	0	0.0
Number of Students	30	

7. How much did your work in the Center help you with your classroom course(s) (For example, you use the Math Resource Center and are also enrolled in a Math course.)

	Count	Pct
Very helpful	24	80.0
Somewhat helpful	5	16.7
Not helpful	1	3.3
Number of Students	30	

8. Based on your overall experience in the Communication Studies Center this semester, please indicate the extent to which you have made gains or progress in the following learning objectives identified below:

<i>I can...</i>	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not apply
a. Express ideas and provide supporting evidence effectively in writing	24.0% (6)	40.0% (10)	8.0% (2)	4.0% (1)	19	6
b. Express ideas and provide supporting evidence effectively orally	48.0% (12)	44.0% (11)	4.0% (1)	0.0% (0)	24	1
c. Comprehend, interpret, and analyze information I read	36.0% (9)	32.0% (8)	12.0% (3)	4.0% (1)	21	4

d. Comprehend, interpret, and analyze information I hear	37.5% (9)	37.5% (9)	16.7% (4)	4.2% (1)	23	1
e. Communicate effectively in a group or team situation	48.0% (12)	40.0% (10)	8.0% (2)	0.0% (0)	24	1
f. Comprehend, interpret, and analyze numerical and/or quantitative calculations	16.0% (4)	28.0% (7)	8.0% (2)	8.0% (2)	15	10
g. Interpret graphical representations of quantitative information (e.g. graphs, tables, or charts containing data)	20.0% (5)	24.0% (6)	8.0% (2)	4.0% (1)	14	11
h. Effectively identify, develop, and evaluate arguments	40.0% (10)	28.0% (7)	8.0% (2)	8.0% (2)	21	4
i. Effectively assess the legitimacy or adequacy of different types of information	44.0% (11)	24.0% (6)	8.0% (2)	4.0% (1)	20	5
j. Work effectively with others of diverse backgrounds	54.2% (13)	20.8% (5)	12.5% (3)	0.0% (0)	21	3
k. Identify ethical issues and evaluate their consequences	40.0% (10)	12.0% (3)	16.0% (4)	8.0% (2)	19	6
l. Acknowledge the value of diverse opinions and perspectives	40.0% (10)	28.0% (7)	8.0% (2)	4.0% (1)	20	5

Note: Counts are listed in (parentheses).