

Computer & Information Science Lab User Survey

Summary Data

Conducted Spring 2014 & Fall 2014 (n = 34)



1. Overall, how would you rate the quality of the Center's services you received?

	Count	Pct
Excellent	16	47.1
Very Good	7	20.6
Good	8	23.5
Fair	3	8.8
Poor	0	0.0
Number of Students	34	

2. Overall, were the Center's staff helpful?

	Count	Pct
Yes	30	88.2
No	4	11.8
Number of Students	34	

3. Were the procedures for using the Center clear and easy to follow?

	Count	Pct
Yes	32	94.1
No	2	5.9
Number of Students	34	

4. Did you understand what Center's activities were expected of you?

	Count	Pct
Yes	31	91.2
No	3	8.8
Number of Students	34	

5. Was the Center available when you needed it?

	Count	Pct
Always	15	44.1
Most of the time	14	41.2
Sometimes	4	11.8
Rarely	1	2.9
Never	0	0.0
Number of Students	34	

6. Were you able to get help when you needed it in this Center?

	Count	Pct
Always	10	33.3
Most of the time	9	30.0
Sometimes	8	26.7
Rarely	2	6.7
Never	1	3.3
Number of Students	30	
Does not apply	4	

7. If applicable, were individual meetings with the faculty helpful?

	Count	Pct
Very helpful	10	71.4
Somewhat helpful	4	28.6
Not helpful	0	0.0
Number of Students	14	
I did not have individual meetings	20	

8. Were the learning resources (e.g., workbooks, course materials) you needed to complete your Center's activities or classroom assignments readily available?

	Count	Pct
Always	12	57.1
Most of the time	4	19.0
Sometimes	3	14.3
Rarely	1	4.8
Never	1	4.8
Number of Students	21	
Does not apply	13	

9. Was the equipment (e.g. computers, software, microscopes, etc.) you needed to complete your Center's activities and/or classroom assignments readily available and working properly?

	Count	Pct
Always	20	66.7
Most of the time	8	26.7
Sometimes	1	3.3
Rarely	0	0.0
Never	1	3.3
Number of Students	30	
Does not apply	3	

10. To what extent did your work in this Center help your academic performance in courses linked to the Center or supported by the Center? (For example, you use the Math Resource Center and are also enrolled in a Math course.)

	Count	Pct
Very helpful	22	68.8
Somewhat helpful	9	28.1
Not helpful	1	3.1
Number of Students	32	
I am not enrolled in a course linked to this Center	2	

11. Based on your overall experience in the Computer & Information Science Lab this semester, please indicate the extent to which you have made gains or progress in the following learning objectives identified below:

<i>I can...</i>	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not apply
a. Express ideas and provide supporting evidence effectively in writing	42.9% (6)	35.7% (5)	14.3% (2)	7.1% (1)	14	19
b. Express ideas and provide supporting evidence effectively orally	33.3% (5)	53.3% (8)	6.7% (1)	6.7% (1)	15	18
c. Comprehend, interpret, and analyze information I read	38.1% (8)	42.9% (9)	14.3% (3)	4.8% (1)	21	12
d. Comprehend, interpret, and analyze information I hear	27.8% (5)	55.6% (10)	5.6% (1)	11.1% (2)	18	15
e. Communicate effectively in a group or team situation	38.9% (7)	27.8% (5)	27.8% (5)	5.6% (1)	18	15
f. Comprehend, interpret, and analyze numerical and/or quantitative calculations	36.4% (8)	45.5% (10)	13.6% (3)	4.5% (1)	22	11
g. Interpret graphical representations of quantitative information (e.g. graphs, tables, or charts containing data)	35% (7)	45% (9)	10% (2)	10% (2)	20	13
h. Effectively identify, develop, and evaluate arguments	30% (6)	45% (9)	25% (5)	0% (0)	20	13

<i>I can...</i>	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not apply
i. Effectively assess the legitimacy or adequacy of different types of information	30% (6)	50% (10)	15% (3)	5% (1)	20	13
j. Work effectively with others of diverse backgrounds	31.6% (6)	47.4% (9)	21.1% (4)	0% (0)	19	14
k. Identify ethical issues and evaluate their consequences	43.8% (7)	31.3% (5)	6.3% (1)	18.8% (3)	16	17
l. Acknowledge the value of diverse opinions and perspectives	41.2% (7)	41.2% (7)	17.6% (3)	0% (0)	17	16

Note: Counts are listed in (parentheses).