

Accounting Skills Center User Survey

Summary Data

Conducted June 2013 (n = 43)



1. Overall, how would you rate the quality of the Center's services you received?

	Count	Pct
Excellent	19	50.0
Very Good	7	18.4
Good	9	23.7
Fair	0	0.0
Poor	3	7.9
Number of Students	38	

2. Overall, were the Center's staff helpful?

	Count	Pct
Yes	35	92.1
No	3	7.9
Number of Students	38	

3. Were the procedures for using the Center clear and easy to follow?

	Count	Pct
Yes	34	100.0
No	3	0.0
Number of Students	37	

4. Did you understand what Center's activities were expected of you?

	Count	Pct
Yes	33	91.7
No	3	8.3
Number of Students	36	

5. Was the Center available when you needed it?

	Count	Pct
Sometimes	5	13.5
Always	21	56.8
Most of the time	10	27.0
Rarely	0	0.0
Never	1	2.7
Number of Students	37	

6. Were you able to get help when you needed it in this Center?

	Count	Pct
Always	18	51.4
Most of the time	9	25.7
Sometimes	6	17.1
Rarely	2	5.7
Never	0	0.0
Number of Students	35	
Does not apply	3	

7. If applicable, were individual meetings with the faculty helpful?

	Count	Pct
Very helpful	17	81.0
Somewhat helpful	2	9.5
Not helpful	2	9.5
Number of Students	21	
I did not have individual meetings	16	

8. Were the learning resources (e.g., workbooks, course materials) you needed to complete your Center's activities or classroom assignments readily available?

	Count	Pct
Always	19	67.9
Most of the time	5	17.9
Sometimes	2	7.1
Rarely	2	7.1
Never	0	0.0
Number of Students	28	
Does not apply	9	

9. Was the equipment (e.g. computers, software, microscopes, etc.) you needed to complete your Center's activities and/or classroom assignments readily available and working properly?

	Count	Pct
Always	23	65.7
Most of the time	11	31.4
Sometimes	1	2.9
Rarely	0	0.0
Never	0	0.0
Number of Students	35	
Does not apply	3	

10. To what extent did your work in this Center help your academic performance in courses linked to the Center or supported by the Center? (For example, you use the Math Resource Center and are also enrolled in a Math course.)

	Count	Pct
Very helpful	20	52.6
Somewhat helpful	10	26.3
Not helpful	1	2.6
I am not enrolled in a course linked to this Center	7	18.4
Number of Students	38	

11. Based on your overall experience in the Accounting Skills Center this semester, please indicate the extent to which you have made gains or progress in the following learning objectives identified below:

<i>I can...</i>	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not apply
a. Express ideas and provide supporting evidence effectively in writing	42.1% (8)	47.4% (9)	5.3% (1)	5.3% (1)	19	17
b. Express ideas and provide supporting evidence effectively orally	38.1% (8)	57.1% (12)	0% (0)	4.8% (1)	21	15
c. Comprehend, interpret, and analyze information I read	42.3% (11)	50.0% (13)	3.8% (1)	3.8% (1)	26	10
d. Comprehend, interpret, and analyze information I hear	30.4% (7)	60.9% (14)	4.3% (1)	4.3% (1)	23	13
e. Communicate effectively in a group or team situation	31.8% (7)	54.5% (12)	9.1% (2)	4.5% (1)	22	14
f. Comprehend, interpret, and analyze numerical and/or quantitative calculations	42.3% (11)	46.2% (12)	7.7% (2)	3.8% (1)	26	10
g. Interpret graphical representations of quantitative information (e.g. graphs, tables, or charts containing data)	41.7% (10)	50.0% (12)	4.2% (1)	4.2% (1)	24	12
h. Effectively identify, develop, and evaluate arguments	40.9% (9)	45.5% (10)	9.1% (2)	4.5% (1)	22	14
i. Effectively assess the legitimacy or adequacy of different types of information	41.7% (10)	54.2% (13)	0% (0)	4.2% (1)	24	12
j. Work effectively with others of diverse backgrounds	31.6% (6)	57.9% (11)	5.3% (1)	5.3% (1)	19	17
k. Identify ethical issues and evaluate their consequences	34.8% (8)	60.9% (14)	0% (0)	4.3% (1)	23	13
l. Acknowledge the value of diverse opinions and perspectives	45.5% (10)	45.5% (10)	4.5% (1)	4.5% (1)	22	14

Note: Counts are listed in (parentheses).

16. If the Accounting Skills Center was open in the afternoon and there was a scheduled brief recap on a particular topic of the week, for example, bond valuation, would this be helpful?

	Count	Pct
Yes	21	56.8
No	3	8.1
Not sure	13	35.1
Number of Students	37	

17. If the Accounting Skills Center was open in the afternoon, would your class and work schedule allow you to attend?

	Count	Pct
Yes	19	51.4
Sometimes	9	24.3
No	9	24.3
Number of Students	37	

18. Would you like the Accounting Skills Center to be open during evening hours?

	Count	Pct
Yes	24	66.7
No	2	5.6
Not sure	10	27.8
Number of Students	36	

19. Would you like the Accounting Skills Center to be open all day as opposed to the current hours from 9-1 pm?

	Count	Pct
Yes	26	72.2
No	2	5.6
Not sure	8	22.2
Number of Students	36	

20. What is the purpose in going to the Accounting Skills Center? (Check all that apply)

I use it to...	Yes	No	Total
a. Study	37.2% (16)	62.8% (27)	43
b. Collaborate with other Students	39.5% (17)	60.5% (26)	43
c. Do homework	46.5% (20)	53.5% (23)	43
d. Use computer	34.9% (15)	65.1% (28)	43
e. Get help from tutor	41.9% (18)	58.1% (25)	43

Note: Counts are listed in (parentheses).

21. Would you like the Accounting Skills Center to be staffed with Full-Time faculty as opposed to student aides?

	Count	Pct
Yes	19	54.3
No	16	45.7
Number of Students	35	

22. Would you go to the Accounting Skills Center if it was part of your grade?

	Count	Pct
Yes	28	77.8
No	8	22.2
Number of Students	36	

24. On average, how much time do you spend in the Accounting Skills Center each week?

	Count	Pct
More than 1 hour	6	14.6
1 hour	9	22.0
30 minutes	5	12.2
15 minutes	5	12.2
I don't use the Accounting Lab	16	39.0
Number of Students	41	