

# Digital Media Computer Center User Survey

## Summary Data

Conducted Spring 2014 & Fall 2014 (n = 27)



### 1. Overall, how would you rate the quality of the Center's services you received?

	Count	Pct
Excellent	23	85.2
Very Good	3	11.1
Good	1	3.7
Fair	0	0.0
Poor	0	0.0
Number of Students	27	

### 2. Overall, were the Center's staff helpful?

	Count	Pct
Yes	25	92.6
No	2	7.4
Number of Students	27	

### 3. Were the procedures for using the Center clear and easy to follow?

	Count	Pct
Yes	26	96.3
No	1	3.7
Number of Students	27	

### 4. Did you understand what Center's activities were expected of you?

	Count	Pct
Yes	25	96.2
No	1	3.8
Number of Students	26	

**5. Was the Center available when you needed it?**

	Count	Pct
Always	9	33.3
Most of the time	9	33.3
Sometimes	7	25.9
Rarely	2	7.4
Never	0	0.0
Number of Students	27	

**6. Were you able to get help when you needed it in this Center?**

	Count	Pct
Always	19	76.0
Most of the time	4	16.0
Sometimes	1	4.0
Rarely	1	4.0
Never	0	0.0
Number of Students	25	
Does not apply	2	

**7. If applicable, were individual meetings with the faculty helpful?**

	Count	Pct
Very helpful	16	100.0
Somewhat helpful	0	0.0
Not helpful	0	0.0
Number of Students	16	
I did not have individual meetings	11	

**8. Were the learning resources (e.g., workbooks, course materials) you needed to complete your Center's activities or classroom assignments readily available?**

	Count	Pct
Always	13	65.0
Most of the time	6	30.0
Sometimes	0	0.0
Rarely	1	5.0
Never	0	0.0
Number of Students	20	
Does not apply	7	

**9. Was the equipment (e.g. computers, software, microscopes, etc.) you needed to complete your Center's activities and/or classroom assignments readily available and working properly?**

	Count	Pct
Always	23	85.2
Most of the time	3	11.1
Sometimes	1	3.7
Rarely	0	0.0
Never	0	0.0
Number of Students	27	
Does not apply	0	

**10. To what extent did your work in this Center help your academic performance in courses linked to the Center or supported by the Center? (For example, you use the Math Resource Center and are also enrolled in a Math course.)**

	Count	Pct
Very helpful	21	84.0
Somewhat helpful	4	16.0
Not helpful	0	0.0
Number of Students	25	
I am not enrolled in a course linked to this Center	2	

**11. Based on your overall experience in the Digital Media Computer Center this semester, please indicate the extent to which you have made gains or progress in the following learning objectives identified below:**

<i>I can...</i>	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not apply
a. Express ideas and provide supporting evidence effectively in writing	83.3% (10)	8.3% (1)	8.3% (1)	0% (0)	12	13
b. Express ideas and provide supporting evidence effectively orally	70% (7)	30% (3)	0% (0)	0% (0)	10	15
c. Comprehend, interpret, and analyze information I read	66.7% (12)	33.3% (6)	0% (0)	0% (0)	18	7
d. Comprehend, interpret, and analyze information I hear	61.1% (11)	33.3% (6)	5.6% (1)	0% (0)	18	7
e. Communicate effectively in a group or team situation	64.7% (11)	23.5% (4)	11.8% (2)	0% (0)	17	8
f. Comprehend, interpret, and analyze numerical and/or quantitative calculations	75% (6)	12.5% (1)	12.5% (1)	0% (0)	8	17
g. Interpret graphical representations of quantitative information (e.g. graphs, tables, or charts containing data)	69.2% (9)	30.8% (4)	0% (0)	0% (0)	13	12
h. Effectively identify, develop, and evaluate arguments	72.7% (8)	18.2% (2)	9.1% (1)	0% (0)	11	14
i. Effectively assess the	68.8% (11)	18.8% (3)	12.5% (2)	0% (0)	16	9

<i>I can...</i>	<b>Major Progress</b>	<b>Moderate Progress</b>	<b>Minor Progress</b>	<b>No Progress</b>	<b># of Students</b>	<b>Does not apply</b>
legitimacy or adequacy of different types of information						
j. Work effectively with others of diverse backgrounds	60% (12)	40% (8)	0% (0)	0% (0)	20	5
k. Identify ethical issues and evaluate their consequences	76.9% (10)	23.1% (3)	0% (0)	0% (0)	13	12
l. Acknowledge the value of diverse opinions and perspectives	80% (12)	20% (3)	0% (0)	0% (0)	15	9

Note: Counts are listed in (parentheses).