

# CIS Lab User Survey

## Summary Data

Conducted Spring 2016 (n = 27)



**1. Overall, how would you rate the quality of the Center's services you received?**

	Count	Pct
Excellent	16	59.3
Very Good	7	25.9
Good	4	14.8
Fair	0	0.0
Poor	0	0.0
Number of Students	27	

**2. Overall, were the Center's staff helpful?**

	Count	Pct
Yes	26	96.3
No	1	3.7
Number of Students	27	

**3. Were the procedures for using the Center clear and easy to follow?**

	Count	Pct
Yes	27	100.0
No	0	0.0
Number of Students	27	

**4. Did you understand what Center's activities were expected of you?**

	Count	Pct
Yes	24	92.3
No	2	7.7
Number of Students	26	

**5. Was the Center available when you needed it?**

	Count	Pct
Always	15	55.6
Most of the time	8	29.6
Sometimes	3	11.1
Rarely	1	3.7
Never	0	0.0
Number of Students	27	

**6. Were you able to get help when you needed it in this Center?**

	Count	Pct
Always	15	62.5
Most of the time	6	25.0
Sometimes	3	12.5
Rarely	0	0.0
Never	0	0.0
Number of Students	24	
Does not apply	3	

**7. If applicable, were individual meetings with the faculty helpful?**

	Count	Pct
Very helpful	13	86.7
Somewhat helpful	2	13.3
Not helpful	0	0.0
Number of Students	15	
I did not have individual meetings	11	

**8. Were the learning resources (e.g., workbooks, course materials) you needed to complete your Center's activities or classroom assignments readily available?**

	Count	Pct
Always	12	80.0
Most of the time	2	13.3
Sometimes	1	6.7
Rarely	0	0.0
Never	0	0.0
Number of Students	15	
Does not apply	12	

**9. Was the equipment (e.g. computers, software, microscopes, etc.) you needed to complete your Center's activities and/or classroom assignments readily available and working properly?**

	Count	Pct
Always	21	80.8
Most of the time	5	19.2
Sometimes	0	0.0
Rarely	0	0.0
Never	0	0.0
Number of Students	26	
Does not apply	1	

**10. To what extent did your work in this Center help your academic performance in courses linked to the Center or supported by the Center? (For example, you use the Math Resource Center and are also enrolled in a Math course.)**

	Count	Pct
Very helpful	20	83.3
Somewhat helpful	3	12.5
Not helpful	1	4.2
Number of Students	24	
I am not enrolled in a course linked to this Center	2	

**11. Based on your overall experience in the Computer & Information Science Lab this semester, please indicate the extent to which you have made gains or progress in the following learning objectives identified below:**

<i>I can...</i>	Major Progress	Moderate Progress	Minor Progress	No Progress	# of Students	Does not apply
a. Express ideas and provide supporting evidence effectively in writing	61.5% (8)	38.5% (5)	0% (0)	0% (0)	13	12
b. Express ideas and provide supporting evidence effectively orally	69.2% (9)	23.1% (3)	7.7% (1)	0% (0)	13	12
c. Comprehend, interpret, and analyze information I read	68.8% (11)	18.8% (3)	6.3% (1)	6.3% (1)	16	9
d. Comprehend, interpret, and analyze information I hear	57.1% (8)	28.6% (4)	7.1% (1)	7.1% (1)	14	9
e. Communicate effectively in a group or team situation	57.1% (8)	21.4% (3)	21.4% (3)	0% (0)	14	10
f. Comprehend, interpret, and analyze numerical and/or quantitative calculations	56.3% (9)	31.3% (5)	6.3% (1)	6.3% (1)	16	8
g. Interpret graphical representations of quantitative information (e.g. graphs, tables, or charts containing data)	56.3% (9)	18.8% (3)	18.8% (3)	6.3% (1)	16	8
h. Effectively identify, develop, and evaluate arguments	50% (8)	25% (4)	18.8% (3)	6.3% (1)	16	8

<i>I can...</i>	<b>Major Progress</b>	<b>Moderate Progress</b>	<b>Minor Progress</b>	<b>No Progress</b>	<b># of Students</b>	<b>Does not apply</b>
i. Effectively assess the legitimacy or adequacy of different types of information	56.3% (9)	18.8% (3)	18.8% (3)	6.3% (1)	16	8
j. Work effectively with others of diverse backgrounds	71.4% (10)	14.3% (2)	14.3% (2)	0% (0)	14	10
k. Identify ethical issues and evaluate their consequences	53.3% (8)	20% (3)	20% (3)	6.7% (1)	15	9
l. Acknowledge the value of diverse opinions and perspectives	61.5% (8)	23.1% (3)	7.7% (1)	7.7% (1)	13	10

Note: Counts are listed in (parentheses).