

**Division: 4411 - Business/Technology: Business (BUS.)**

INDICATOR	Academic Year			STUDENT SUCCESS INDICATORS	Academic Year		
	09-10	10-11	11-12		09-10	10-11	11-12
Enrollments/Dup. Headcount	1081	905	951	Success %	64.5%	71.7%	68.8%
WSCH	4142.9	2777.4	2885.6	Retention %	88.1%	88.6%	86.9%
FTES	138.1	92.6	96.2	Withdraw %	11.9%	11.4%	13.1%
LOAD (WSCH/FTEF)*	745.1	563	531.1				
<b>Classroom Teaching FTEF</b>				<b>Academic Year</b>			
Full-time FTEF	3.2	2.8	3	<b>Sections</b>	<b>09-10</b>	<b>10-11</b>	<b>11-12</b>
Adjunct FTEF	2	1.7	2.4	Total	45	38	39
Overload FTEF (F-T Faculty)	0	0	0	% CTE	100%	100%	100%
Retired FTEF	0.4	0.4	0	% Transferable	0%	0%	0%
Total FTEF	5.6	4.9	5.4	% Degree Applicable	0%	0%	0%
Percent Full-time	56.8%	57.4%	55.8%	% Basic Skills	0%	0%	0%

**Successful Course Completion Rates: 2009-10 to 2011-12**

Demographic Variable	Enrollments (Duplicate Headcount)			Pct. Enrollments (Duplicate Headcount)			Percent Success			Percent Withdraw		
	09-10	10-11	11-12	09-10	10-11	11-12	09-10	10-11	11-12	09-10	10-11	11-12
<b>Ethnicity</b>												
Asian	154	109	160	14.2	12.0	16.8	76	79.8	75	8.4	10.1	12.5
Black	61	55	39	5.6	6.1	4.1	42.6	50.9	51.3	14.8	16.4	20.5
Filipino	48	56	50	4.4	6.2	5.3	72.9	75	64	4.2	12.5	12
Hispanic	223	199	189	20.6	22.0	19.9	63.7	70.4	69.3	13.5	12.6	13.2
Native Am	5	6	2	0.5	0.7	0.2	40	50	0	20	0	0
Pac Islander	28	24	18	2.6	2.7	1.9	46.4	66.7	50	10.7	12.5	22.2
White	377	291	307	34.9	32.2	32.3	66.1	71.5	69.1	10.6	11.7	12.7
Other	59	84	123	5.5	9.3	12.9	50.9	69.1	67.5	25.4	10.7	12.2
Unrecorded	126	81	63	11.7	9.0	6.6	65.9	82.7	74.6	12.7	6.2	12.7
<b>Total</b>	<b>1081</b>	<b>905</b>	<b>951</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>64.5</b>	<b>71.7</b>	<b>68.8</b>	<b>11.9</b>	<b>11.4</b>	<b>13.1</b>
<b>Gender</b>												
Female	513	436	473	47.5	48.2	49.7	68.2	71.1	67.9	9.2	12.8	14
Male	519	439	451	48.0	48.5	47.4	60.7	70.8	69	15	10.7	12.4
Unrecorded	49	30	27	4.5	3.3	2.8	65.3	93.3	81.5	8.2	0	11.1
<b>Total</b>	<b>1081</b>	<b>905</b>	<b>951</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>64.5</b>	<b>71.7</b>	<b>68.8</b>	<b>11.9</b>	<b>11.4</b>	<b>13.1</b>
<b>Age</b>												
19 or less	248	184	236	22.9	20.3	24.8	58.9	67.9	67.9	10.9	12	8.9
20-24	396	325	347	36.6	35.9	36.5	65.9	72.6	72.6	15.9	10.8	14.4
25-29	136	129	130	12.6	14.3	13.7	65.4	65.1	65.1	5.2	15.5	15.4
30-34	66	71	69	6.1	7.8	7.3	54.6	73.2	73.2	22.7	8.5	8.7
35-39	66	46	36	6.1	5.1	3.8	74.2	80.4	80.4	7.6	10.9	13.9
40-49	76	68	69	7.0	7.5	7.3	68.4	70.6	70.6	6.6	11.8	15.9
50+	56	62	48	5.2	6.9	5.0	71.4	77.4	77.4	7.1	11.3	20.8
Unrecorded	37	20	16	3.4	2.2	1.7	64.9	95	95	8.1	0	12.5
<b>Total</b>	<b>1081</b>	<b>905</b>	<b>951</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>64.5</b>	<b>71.7</b>	<b>68.8</b>	<b>11.9</b>	<b>11.4</b>	<b>13.1</b>

\*Note: All data have been rounded. Academic Year = Fall + Spring only.

**Division: 4411 Business/Technology: Business (BUS.)**

<b>INDICATOR</b>	<b>2009</b>	<b>Fall Term 2010</b>	<b>2011</b>
Enrollments/Dup.Headcount	494	442	435
WSCH	1825	1338.1	1308.5
FTES	60.8	44.6	43.6
LOAD (WSCH/FTEF)*	653.4	565.4	530.5
Success %	64.6%	68.1%	68.1%
Retention %	90.5%	88%	87.1%
Withdraw %	9.5%	12%	12.9%
<b>Classroom Teaching FTEF</b>			
Full-time FTEF	1.3	1.7	1.5
Adjunct FTEF	1.5	0.7	1
Overload FTEF (F-T Faculty)	0	0	0
Retired FTEF	0	0	0
Total FTEF	2.8	2.4	2.5
Percent Full-time	46.3%	70.4%	59.5%
<b>Sections</b>			
Total Number of Sections	22	19	18
% CTE	100%	100%	100%
% Transferable	0%	0%	0%
% Degree Applicable	0%	0%	0%
% Basic Skills	0%	0%	0%

\*Note: All data have been rounded. Academic Year = Fall + Spring only.

**Division: 4411 Business/Technology: Business (BUS.)**

<b>INDICATOR</b>	<b>2010</b>	<b>Spring Term 2011</b>	<b>2012</b>
Enrollments/Dup.Headcount	587	463	516
WSCH	2317.8	1439.3	1577.1
FTES	77.3	48	52.6
LOAD (WSCH/FTEF)*	837.8	560.8	531.6
Success %	64.4%	75.2%	69.4%
Retention %	86%	89.2%	86.6%
Withdraw %	14%	10.8%	13.4%
<b>Classroom Teaching FTEF</b>			
Full-time FTEF	1.9	1.2	1.6
Adjunct FTEF	0.5	1	1.4
Overload FTEF (F-T Faculty)	0	0	0
Retired FTEF	0.4	0.4	0
Total FTEF	2.8	2.6	3
Percent Full-time	67.5%	45.5%	52.8%
<b>Sections</b>			
Total Number of Sections	23	19	21
% CTE	100%	100%	100%
% Transferable	0%	0%	0%
% Degree Applicable	0%	0%	0%
% Basic Skills	0%	0%	0%

\*Note: All data have been rounded. Academic Year = Fall + Spring only.

**Division: 4411 Business/Technology: Business (BUS.)**

<b>INDICATOR</b>	<b>Summer Term</b>		
	<b>2010</b>	<b>2011</b>	<b>2012</b>
Enrollments/Dup.Headcount	35	39	31
WSCH	114.9	118.9	92.1
FTEs	3.8	4	3.1
LOAD (WSCH/FTEF)*	574.3	594.3	460.6
Success %	77.1%	92.3%	90.3%
Retention %	91.4%	94.9%	100%
Withdraw %	8.6%	5.1%	0%
<b>Classroom Teaching FTEF</b>			
Full-time FTEF	0	0	0
Adjunct FTEF	0.2	0.2	0.2
Overload FTEF (F-T Faculty)	0	0	0
Retired FTEF	0	0	0
Total FTEF	0.2	0.2	0.2
Percent Full-time	0%	0%	0%
<b>Sections</b>			
Total Number of Sections	1	1	1
% CTE	100%	100%	100%
% Transferable	0%	0%	0%
% Degree Applicable	0%	0%	0%
% Basic Skills	0%	0%	0%

\*Note: All data have been rounded. Academic Year = Fall + Spring only.

**Division: 4411 - Business/Technology: Management (MGMT)**

INDICATOR	Academic Year			STUDENT SUCCESS INDICATORS	Academic Year		
	09-10	10-11	11-12		09-10	10-11	11-12
Enrollments/Dup. Headcount	95	123	228	Success %	68.4%	78.9%	76.8%
WSCH	305.7	396	749.5	Retention %	75.8%	82.1%	85.5%
FTES	10.2	13.2	25	Withdraw %	24.2%	17.9%	14.5%
LOAD (WSCH/FTEF)*	436.7	495	468.4				
<b>Classroom Teaching FTEF</b>				<b>Academic Year</b>			
Full-time FTEF	0	0	0	<b>Sections</b>	<b>09-10</b>	<b>10-11</b>	<b>11-12</b>
Adjunct FTEF	0.7	0.8	1.6	Total	4	4	8
Overload FTEF (F-T Faculty)	0	0	0	% CTE	100%	100%	100%
Retired FTEF	0	0	0	% Transferable	0%	0%	0%
Total FTEF	0.7	0.8	1.6	% Degree Applicable	0%	0%	0%
Percent Full-time	0%	0%	0%	% Basic Skills	0%	0%	0%

**Successful Course Completion Rates: 2009-10 to 2011-12**

Demographic Variable	Enrollments (Duplicate Headcount)			Pct. Enrollments (Duplicate Headcount)			Percent Success			Percent Withdraw		
	09-10	10-11	11-12	09-10	10-11	11-12	09-10	10-11	11-12	09-10	10-11	11-12
<b>Ethnicity</b>												
Asian	13	14	32	13.7	11.4	14.0	61.5	64.3	75	23.1	28.6	12.5
Black	5	7	11	5.3	5.7	4.8	100	42.9	54.6	0	42.9	18.2
Filipino	3	5	14	3.2	4.1	6.1	33.3	80	92.9	66.7	0	0
Hispanic	18	16	36	18.9	13.0	15.8	44.4	75	63.9	50	18.8	30.6
Native Am	0	1	0	0.0	0.8	0.0	0	100	0	0	0	0
Pac Islander	0	2	2	0.0	1.6	0.9	0	100	100	0	0	0
White	40	55	80	42.1	44.7	35.1	75	81.8	80	17.5	18.2	12.5
Other	6	10	27	6.3	8.1	11.8	66.7	90	81.5	33.3	10	11.1
Unrecorded	10	13	26	10.5	10.6	11.4	90	92.3	80.8	0	7.7	11.5
<b>Total</b>	<b>95</b>	<b>123</b>	<b>228</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>68.4</b>	<b>78.9</b>	<b>76.8</b>	<b>24.2</b>	<b>17.9</b>	<b>14.5</b>
<b>Gender</b>												
Female	48	58	98	50.5	47.2	43.0	64.6	75.9	77.6	29.2	19	16.3
Male	44	63	121	46.3	51.2	53.1	70.5	81	75.2	20.5	17.5	13.2
Unrecorded	3	2	9	3.2	1.6	3.9	100	100	88.9	0	0	11.1
<b>Total</b>	<b>95</b>	<b>123</b>	<b>228</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>68.4</b>	<b>78.9</b>	<b>76.8</b>	<b>24.2</b>	<b>17.9</b>	<b>14.5</b>
<b>Age</b>												
19 or less	8	11	26	8.4	8.9	11.4	50	54.6	54.6	37.5	36.4	7.7
20-24	20	22	59	21.1	17.9	25.9	55	72.7	72.7	35	27.3	17
25-29	23	25	42	24.2	20.3	18.4	73.9	68	68	17.4	28	16.7
30-34	5	19	31	5.3	15.4	13.6	100	79	79	0	15.8	16.1
35-39	6	12	15	6.3	9.8	6.6	50	83.3	83.3	33.3	8.3	20
40-49	23	19	32	24.2	15.4	14.0	73.9	94.7	94.7	21.7	5.3	15.6
50+	10	14	18	10.5	11.4	7.9	80	100	100	20	0	5.6
Unrecorded	0	1	5	0.0	0.8	2.2	0	100	100	0	0	0
<b>Total</b>	<b>95</b>	<b>123</b>	<b>228</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>68.4</b>	<b>78.9</b>	<b>76.8</b>	<b>24.2</b>	<b>17.9</b>	<b>14.5</b>

\*Note: All data have been rounded. Academic Year = Fall + Spring only.

**Division: 4411 Business/Technology: Management (MGMT)**

<b>INDICATOR</b>	<b>Fall Term</b>		
	<b>2009</b>	<b>2010</b>	<b>2011</b>
Enrollments/Dup.Headcount	44	66	120
WSCH	143.4	207	400.5
FTES	4.8	6.9	13.4
LOAD (WSCH/FTEF)*	478	517.5	500.6
Success %	54.6%	81.8%	78.3%
Retention %	70.5%	83.3%	85%
Withdraw %	29.6%	16.7%	15%
<b>Classroom Teaching FTEF</b>			
Full-time FTEF	0	0	0
Adjunct FTEF	0.3	0.4	0.8
Overload FTEF (F-T Faculty)	0	0	0
Retired FTEF	0	0	0
Total FTEF	0.3	0.4	0.8
Percent Full-time	0%	0%	0%
<b>Sections</b>			
Total Number of Sections	2	2	4
% CTE	100%	100%	100%
% Transferable	0%	0%	0%
% Degree Applicable	0%	0%	0%
% Basic Skills	0%	0%	0%

\*Note: All data have been rounded. Academic Year = Fall + Spring only.

**Division: 4411 Business/Technology: Management (MGMT)**

<b>INDICATOR</b>	<b>Spring Term</b>		
	<b>2010</b>	<b>2011</b>	<b>2012</b>
Enrollments/Dup.Headcount	51	57	108
WSCH	162.3	189	349
FTES	5.4	6.3	11.6
LOAD (WSCH/FTEF)*	405.8	472.5	436.3
Success %	80.4%	75.4%	75%
Retention %	80.4%	80.7%	86.1%
Withdraw %	19.6%	19.3%	13.9%
<b>Classroom Teaching FTEF</b>			
Full-time FTEF	0	0	0
Adjunct FTEF	0.4	0.4	0.8
Overload FTEF (F-T Faculty)	0	0	0
Retired FTEF	0	0	0
Total FTEF	0.4	0.4	0.8
Percent Full-time	0%	0%	0%
<b>Sections</b>			
Total Number of Sections	2	2	4
% CTE	100%	100%	100%
% Transferable	0%	0%	0%
% Degree Applicable	0%	0%	0%
% Basic Skills	0%	0%	0%

\*Note: All data have been rounded. Academic Year = Fall + Spring only.

**Division: 4411 Business/Technology: Management (MGMT)**

<b>INDICATOR</b>	<b>Summer Term</b>		
	<b>2010</b>	<b>2011</b>	<b>2012</b>
Enrollments/Dup.Headcount	31	0	0
WSCH	86.8	0	0
FTES	2.9	0	0
LOAD (WSCH/FTEF)*	434	0	0
Success %	90.3%	0%	0%
Retention %	93.6%	0%	0%
Withdraw %	6.5%	0%	0%
<b>Classroom Teaching FTEF</b>			
Full-time FTEF	0	0	0
Adjunct FTEF	0.2	0	0
Overload FTEF (F-T Faculty)	0	0	0
Retired FTEF	0	0	0
Total FTEF	0.2	0	0
Percent Full-time	0%	0%	0%
<b>Sections</b>			
Total Number of Sections	1	0	0
% CTE	100%	0%	0%
% Transferable	0%	0%	0%
% Degree Applicable	0%	0%	0%
% Basic Skills	0%	0%	0%

\*Note: All data have been rounded. Academic Year = Fall + Spring only.



**Division: 4411 - Business/Technology: Business & Management (BSMT)**

INDICATOR	Academic Year			STUDENT SUCCESS INDICATORS	Academic Year		
	09-10	10-11	11-12		09-10	10-11	11-12
Enrollments/Dup. Headcount	1176	1028	1179	Success %	64.8%	72.6%	70.3%
WSCH	4448.6	3173.4	3635.1	Retention %	87.1%	87.8%	86.6%
FTES	148.3	105.8	121.2	Withdraw %	12.9%	12.2%	13.4%
LOAD (WSCH/FTEF)*	710.6	553.5	516.8				
<b>Classroom Teaching FTEF</b>				<b>Academic Year</b>			
Full-time FTEF	3.2	2.8	3	<b>Sections</b>	<b>09-10</b>	<b>10-11</b>	<b>11-12</b>
Adjunct FTEF	2.7	2.5	4	Total	49	42	47
Overload FTEF (F-T Faculty)	0	0	0	% CTE	100%	100%	100%
Retired FTEF	0.4	0.4	0	% Transferable	0%	0%	0%
Total FTEF	6.3	5.7	7	% Degree Applicable	0%	0%	0%
Percent Full-time	50.5%	49.4%	43.1%	% Basic Skills	0%	0%	0%

**Successful Course Completion Rates: 2009-10 to 2011-12**

Demographic Variable	Enrollments (Duplicate Headcount)			Pct. Enrollments (Duplicate Headcount)			Percent Success			Percent Withdraw		
	09-10	10-11	11-12	09-10	10-11	11-12	09-10	10-11	11-12	09-10	10-11	11-12
<b>Ethnicity</b>												
Asian	167	123	192	14.2	12.0	16.3	74.9	78.1	75	9.6	12.2	12.5
Black	66	62	50	5.6	6.0	4.2	47	50	52	13.6	19.4	20
Filipino	51	61	64	4.3	5.9	5.4	70.6	75.4	70.3	7.8	11.5	9.4
Hispanic	241	215	225	20.5	20.9	19.1	62.2	70.7	68.4	16.2	13	16
Native Am	5	7	2	0.4	0.7	0.2	40	57.1	0	20	0	0
Pac Islander	28	26	20	2.4	2.5	1.7	46.4	69.2	55	10.7	11.5	20
White	417	346	387	35.5	33.7	32.8	66.9	73.1	71.3	11.3	12.7	12.7
Other	65	94	150	5.5	9.1	12.7	52.3	71.3	70	26.2	10.6	12
Unrecorded	136	94	89	11.6	9.1	7.5	67.7	84	76.4	11.8	6.4	12.4
<b>Total</b>	<b>1176</b>	<b>1028</b>	<b>1179</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>64.8</b>	<b>72.6</b>	<b>70.3</b>	<b>12.9</b>	<b>12.2</b>	<b>13.4</b>
<b>Gender</b>												
Female	561	494	571	47.7	48.1	48.4	67.9	71.7	69.5	10.9	13.6	14.4
Male	563	502	572	47.9	48.8	48.5	61.5	72.1	70.3	15.5	11.6	12.6
Unrecorded	52	32	36	4.4	3.1	3.1	67.3	93.8	83.3	7.7	0	11.1
<b>Total</b>	<b>1176</b>	<b>1028</b>	<b>1179</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>64.8</b>	<b>72.6</b>	<b>70.3</b>	<b>12.9</b>	<b>12.2</b>	<b>13.4</b>
<b>Age</b>												
19 or less	256	195	262	21.8	19.0	22.2	58.6	67.2	67.2	11.7	13.3	8.8
20-24	416	347	406	35.4	33.8	34.4	65.4	72.6	72.6	16.8	11.8	14.8
25-29	159	154	172	13.5	15.0	14.6	66.7	65.6	65.6	6.9	17.5	15.7
30-34	71	90	100	6.0	8.8	8.5	57.8	74.4	74.4	21.1	10	11
35-39	72	58	51	6.1	5.6	4.3	72.2	81	81	9.7	10.3	15.7
40-49	99	87	101	8.4	8.5	8.6	69.7	75.9	75.9	10.1	10.3	15.8
50+	66	76	66	5.6	7.4	5.6	72.7	81.6	81.6	9.1	9.2	16.7
Unrecorded	37	21	21	3.1	2.0	1.8	64.9	95.2	95.2	8.1	0	9.5
<b>Total</b>	<b>1176</b>	<b>1028</b>	<b>1179</b>	<b>100</b>	<b>100</b>	<b>100</b>	<b>64.8</b>	<b>72.6</b>	<b>70.3</b>	<b>12.9</b>	<b>12.2</b>	<b>13.4</b>

\*Note: All data have been rounded. Academic Year = Fall + Spring only.

**Division: 4411 Business/Technology: Business & Management (BSMT)**

<b>INDICATOR</b>	<b>2009</b>	<b>Fall Term 2010</b>	<b>2011</b>
Enrollments/Dup.Headcount	538	508	555
WSCH	1968.4	1545.1	1709
FTES	65.6	51.5	57
LOAD (WSCH/FTEF)*	636.4	558.5	523.2
Success %	63.8%	69.9%	70.3%
Retention %	88.9%	87.4%	86.7%
Withdraw %	11.2%	12.6%	13.3%
<b>Classroom Teaching FTEF</b>			
Full-time FTEF	1.3	1.7	1.5
Adjunct FTEF	1.8	1.1	1.8
Overload FTEF (F-T Faculty)	0	0	0
Retired FTEF	0	0	0
Total FTEF	3.1	2.8	3.3
Percent Full-time	41.8%	60.2%	44.9%
<b>Sections</b>			
Total Number of Sections	24	21	22
% CTE	100%	100%	100%
% Transferable	0%	0%	0%
% Degree Applicable	0%	0%	0%
% Basic Skills	0%	0%	0%

\*Note: All data have been rounded. Academic Year = Fall + Spring only.

**Division: 4411 Business/Technology: Business & Management (BSMT)**

<b>INDICATOR</b>	<b>2010</b>	<b>Spring Term 2011</b>	<b>2012</b>
Enrollments/Dup.Headcount	638	520	624
WSCH	2480.1	1628.3	1926.1
FTES	82.7	54.3	64.2
LOAD (WSCH/FTEF)*	783.2	548.9	511.4
Success %	65.7%	75.2%	70.4%
Retention %	85.6%	88.3%	86.5%
Withdraw %	14.4%	11.7%	13.5%
<b>Classroom Teaching FTEF</b>			
Full-time FTEF	1.9	1.2	1.6
Adjunct FTEF	0.9	1.4	2.2
Overload FTEF (F-T Faculty)	0	0	0
Retired FTEF	0.4	0.4	0
Total FTEF	3.2	3	3.8
Percent Full-time	59%	39.3%	41.6%
<b>Sections</b>			
Total Number of Sections	25	21	25
% CTE	100%	100%	100%
% Transferable	0%	0%	0%
% Degree Applicable	0%	0%	0%
% Basic Skills	0%	0%	0%

\*Note: All data have been rounded. Academic Year = Fall + Spring only.

**Division: 4411 Business/Technology: Business & Management (BSMT)**

<b>INDICATOR</b>	<b>Summer Term</b>		
	<b>2010</b>	<b>2011</b>	<b>2012</b>
Enrollments/Dup.Headcount	66	39	31
WSCH	201.7	118.9	92.1
FTES	6.7	4	3.1
LOAD (WSCH/FTEF)*	504.2	594.3	460.6
Success %	83.3%	92.3%	90.3%
Retention %	92.4%	94.9%	100%
Withdraw %	7.6%	5.1%	0%
<b>Classroom Teaching FTEF</b>			
Full-time FTEF	0	0	0
Adjunct FTEF	0.4	0.2	0.2
Overload FTEF (F-T Faculty)	0	0	0
Retired FTEF	0	0	0
Total FTEF	0.4	0.2	0.2
Percent Full-time	0%	0%	0%
<b>Sections</b>			
Total Number of Sections	2	1	1
% CTE	100%	100%	100%
% Transferable	0%	0%	0%
% Degree Applicable	0%	0%	0%
% Basic Skills	0%	0%	0%

\*Note: All data have been rounded. Academic Year = Fall + Spring only.