

**College of San Mateo**  
**College Index, 2008/09-2017/18**  
 Aligned with SMCCCD and College of San Mateo Strategic Goals

Note: An “interactive” version of the College Index is also posted with definitions linked to each indicator. Definitions provide the parameters from which the data are derived. [http://collegeofsanmateo.edu/prie/institutional\\_documents.php](http://collegeofsanmateo.edu/prie/institutional_documents.php)

Highlights externally defined indicator (e.g. defined by the State Chancellor’s Office or U.S. Dept. of Education).

| Institutional Indicators & Outcomes Measures  | SMCCCD Strategic Goal | 2008/09 Baseline* | Historic Actuals |             |             |            |           | 2016/17    |        | 2017/18 |
|---|-----------------------|-------------------|------------------|-------------|-------------|------------|-----------|------------|--------|---------|
|   |                       |                   | 2011/12          | 2012/13     | 2013/14     | 2014/15    | 2015/16   | Target     | Actual | Target  |
| <b>Strategic Goal #1: Improve Student Success</b>   |                       |                   |                  |             |             |            |           |            |        |         |
| 1.1 <a href="#">Retention Rates</a>   |                       | 82.7%             | 84.6%            | 84.6%       | 84.7%       | 85.2%      | 85.9%     | 87.0%      |        |         |
| 1.2 <a href="#">Term Persistence Rates (Fall-to-Fall)</a>   |                       | 42.1%             | 43.6%            | 41.8%       | 42.6%       | 42.3%      | 42.0%     | 43.0%      |        |         |
| 1.3 <a href="#">Successful Course Completion Rate</a>   |                       | 68.5%             | 69.7%            | 70.0%       | 70.1%       | 69.6%      | 73.1%     | 74.0%      |        |         |
| 1.4 <a href="#">Basic Skills Successful Course Completion Rates</a>                                 |                       | 60.8%             | 60.3%            | 58.2%       | 60.3%       | 58.4%      | 62.1%     | 63.0%      |        |         |
| 1.5 <a href="#">Progression of Basic Skills Students<sup>1</sup></a>                                |                       | 42.5%             | 44.4%            | 46.3%       | 46.7%       | 43.0%      | 45.4%     | 47.0%      |        |         |
| 1.6 <a href="#">Student Progress &amp; Achievement Rate<sup>1</sup></a>                             |                       | 58.9%             | 54.4%            | 54.5%       | 52.5%       | 52.9%      | 52.9%     | 55.0%      |        |         |
| 1.7 <a href="#">Number of SEPs/ Academic Advising Sessions</a>                                      |                       | 2,661             | 4,348            | 4,570       | 4,693       | 5,852      | 5,658     | 6,000      |        |         |
| 1.8 <a href="#">Percentage of Matriculated Students Completing SEPs/ Academic Advising Sessions</a> |                       | 23.6%             | 42.0%            | 46.8%       | 48.9%       | 75.6%      | 94.7%     | 96.0%      |        |         |
| 1.9 <a href="#">Number of Students Completing Orientation</a>                                       |                       | 4,697             | 8,599            | 9,210       | 8,680       | 8,688      | 8,363     | 8,500      |        |         |
| 1.10 <a href="#">Percentage of Students Completing Orientation</a>                                  |                       | 41.7%             | 83.1%            | 94.3%       | 90.5%       | 81.6%      | 81.7%     | 95.0%      |        |         |
| 1.11 <a href="#">Financial Aid Recipient Rate</a>   |                       | 38.4%             | 57.4%            | 60.4%       | 65.9%       | 61.6%      | 55.8%     | 70.0%      |        |         |
| 1.12 <a href="#">Total Financial Aid Awards Granted</a>   |                       | \$4.99 mil        | \$9.62 mil       | \$10.66 mil | \$10.94 mil | \$10.4 mil | \$9.6 mil | \$11.0 mil |        |         |

<sup>1</sup> CCCCO Scorecard (ARCC 2.0) metrics implemented for Fall 2012 reporting; 2013/14 target recalibrated accordingly. Prior years based upon ARCC 1.0 metrics.

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|---|-----------------------|-------------------|------------------|-----------|-----------|-----------|-----------|-----------|--------|---------|
|   |                       |                   | 2011/12          | 2012/13   | 2013/14   | 2014/15   | 2015/16   | Target    | Actual | Target  |
| 1.13 <a href="#">Number of Students Receiving Financial Aid</a>   |                       | 4,310             | 6,045            | 6,003     | 6,599     | 6,116     | 5,264     | 6,500     |        |         |
| 1.14 <a href="#">Number of Students Receiving Scholarships</a>  |                       | 179               | 257              | 208       | 288       | 315       | 497       | 550       |        |         |
| 1.15 <a href="#">Total Scholarship Funds Awarded</a>  |                       | \$229,047         | \$252,217        | \$234,000 | \$241,688 | \$379,782 | \$372,252 | \$400,000 |        |         |
| 1.16 <a href="#">Student Persistence or Transfer [Perkins/CTE]</a>  |                       | 88.8%             | 87.5%            | 79.1%     | 87.4%     | 96.1%     | 98.5%     | 99.0%     |        |         |
| <b>Strategic Goal #2: Promote Academic Excellence</b>   |                       |                   |                  |           |           |           |           |           |        |         |
| 2.1 <a href="#">Transfer Rate</a>   |                       | 19.3%             | 19.3%            | 16.6%     | 21.0%     | 17.8%     | 10.4%     | 21.0%     |        |         |
| 2.2 <a href="#">Degrees/Certificates Awarded Rate<sup>2</sup></a>   |                       | 27.1%             | 18.2%            | 12.1%     | 13.9%     | 16.2%     | 21.4%     | 25.0%     |        |         |
| 2.3 <a href="#">Number of Degrees Awarded</a>   |                       | 432               | 449              | 527       | 580       | 657       | 730       | 750       |        |         |
| 2.4 <a href="#">Number of Certificates Awarded</a>  |                       | 424               | 686              | 549       | 905       | 1,129     | 1,133     | 1,200     |        |         |
| 2.5 <a href="#">Completion Rate for Occupational Programs</a>   |                       | 86.6%             | 85.4%            | 72.4%     | 82.6%     | 94.0%     | 98.9%     | 99.0%     |        |         |
| 2.6 <a href="#">Number of UC Transfers</a>  |                       | 132               | 133              | 150       | 137       | 166       | 203       | 215       |        |         |
| 2.7 <a href="#">Number of CSU Transfers</a>   |                       | 387               | 339              | 325       | 391       | 324       | 352       | 400       |        |         |
| 2.8 <a href="#">SLOs: Percentage of Courses with Ongoing Assessment*<sup>3</sup></a>                        |                       | 52%               | 64%              | 67.9%     | 95.7%     | 100%      | 100%      | 100%      |        |         |
| 2.9 <a href="#">SLOs: Percentage of Programs with Ongoing Assessment*<sup>4</sup></a>                       |                       | 16%               | 16%              | 69.4%     | 100%      | 100%      | 100%      | 100%      |        |         |
| 2.10 <a href="#">SLOs: Percentage of Institutional SLOs with Ongoing Assessment*</a>                        |                       | 86%               | 100%             | 100%      | 100%      | 100%      | 100%      | 100%      |        |         |
| 2.11 <a href="#">SLOs: Percentage of Student Learning &amp; Support Activities with Ongoing Assessment*</a> |                       | 86%               | 87%              | 100%      | 100%      | 100%      | 100%      | 100%      |        |         |
| <b>Strategic Goal #3: Develop Responsive, High-Quality Programs and Services</b>                            |                       |                   |                  |           |           |           |           |           |        |         |
| 3.1 <a href="#">Employability: Core Indicator for Technical Skills Attainment [Perkins/CTE]</a>             |                       | 90.7%             | 86.5%            | 90.1%     | 87.4%     | 81.5%     | 83.7%     | 90.0%     |        |         |

<sup>2</sup> Does not include Certificates of Specialization.

<sup>3</sup> Course count does not include experimental courses, special projects courses, or special topics courses.

<sup>4</sup> Includes Certificates of Achievement, AA, AA-T, AS, and AS-T degrees. Does not include Certificates of Specialization. Does not double count programs that offer two or more certificates or degrees with the same major requirements.

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|--|-----------------------|-------------------|------------------|-----------|-----------|-----------|-----------|---------|--------|---------|
|  |                       |                   | 2011/12          | 2012/13   | 2013/14   | 2014/15   | 2015/16   | Target  | Actual | Target  |
| 3.2 <a href="#">Student Satisfaction and Perception: Overall Ratings</a>   |                       | 93.0%*            | 93.9%            | 95.4%     | 94.6%     | No survey | 93.7%     | 95.0%   |        |         |
| 3.3 <a href="#">Student Satisfaction and Perception: Campus Climate</a>  |                       | 89.8%*            | 92.3%            | 96.0%     | 92.4%     | No survey | No survey | 95.0%   |        |         |
| 3.4 <a href="#">Program and Service Enhancements: Number of New or Modified Courses</a>  |                       | 142               | 145              | 250       | 277       | 211       | 302       | 300     |        |         |
| 3.5 <a href="#">Program and Service Enhancements: Percentage of Courses Offered Online [Distance Education]</a>                  |                       | 4.2%              | 7.9%             | 9.1%      | 8.3%      | 9.1%      | 9.5%      | 10.0%   |        |         |
| <b>Strategic Goal #4: Support Professional Development</b>   |                       |                   |                  |           |           |           |           |         |        |         |
| 4.1 <a href="#">Employee perception of professional development opportunities [Faculty/Administrators]</a>                       |                       |                   | 75%              | No survey | No survey | No survey | No survey | 85.0%   |        |         |
| 4.2 <a href="#">Employee perception of professional development opportunities [Classified staff]</a>                             |                       |                   | 73.2%            | No survey | No survey | No survey | No survey | 85.0%   |        |         |
| <b>Strategic Goal #5: Implement the Integrated Planning Cycle and Ensure Fiscal Stability and the Efficient Use of Resources</b> |                       |                   |                  |           |           |           |           |         |        |         |
| 5.1 <a href="#">Productivity/Efficiency: Total FTES – All Courses</a>  |                       | 8,267             | 6,925            | 6,786     | 6,535     | 6,335     | 6,288     | 6,500   |        |         |
| 5.2 <a href="#">Productivity/ Efficiency: Total FTES – All Online Courses</a>  |                       | 122               | 219              | 331       | 326       | 395       | 380       | 400     |        |         |
| 5.3 <a href="#">Productivity/Efficiency: Load</a>  |                       | 522               | 539              | 545.1     | 524       | 503       | 499       | 550     |        |         |
| 5.4 <a href="#">Productivity/Efficiency: Fill Rates</a>  |                       | 82.5%             | 87.8%            | 84.5%     | 84.9%     | 82.0%     | 84.2%     | 90.0%   |        |         |
| <b>Strategic Goal #6: Enhance Institutional Dialog</b>   |                       |                   |                  |           |           |           |           |         |        |         |
| 6.1 <a href="#">Employee Satisfaction and Perception: Overall Rating</a>   |                       | 90.1%*            | 88.8%            | No survey | No survey | No survey | No survey | 95.0%   |        |         |
| 6.2 <a href="#">Employee Satisfaction and Perception: Campus Climate</a>   |                       | 85.1%*            | 84.6%            | No survey | No survey | No survey | No survey | 95.0%   |        |         |
| 7.1 <a href="#">Enrollment [unduplicated count]</a>  |                       | 11,215            | 10,540           | 9,946     | 9,883     | 9,629     | 9,616     | 10,000  |        |         |
| 7.2 <a href="#">Enrollment: County Penetration Rate [Students per 1,000 county adult residents]</a>                              |                       | 16.0‰             | 15.0‰            | 14.2‰     | 13.9‰     | 16.7‰     | 16.7‰     | 17.0‰   |        |         |

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|--|-----------------------|-------------------|------------------|-----------|-----------|-----------|-----------|---------|--------|---------|
|  |                       |                   | 2011/12          | 2012/13   | 2013/14   | 2014/15   | 2015/16   | Target  | Actual | Target  |
| 7.3 <a href="#">Campus Safety: Crime Statistics [number of reported occurrences]</a> |                       | 3                 | 3                | 1         | 3         | 7         | 4         | 0       |        |         |
| 7.4 <a href="#">Perception that CSM is Safe [Students]</a>                           |                       | ---               | 98.4%            | 98.8%     | 97.8%     | No survey | 97.5%     | 100%    |        |         |
| 7.5 <a href="#">Perception that CSM is Safe [Faculty/Administrators]</a>             |                       | ---               | 87.9%            | No survey | No survey | No survey | No survey | 100%    |        |         |
| 7.6 <a href="#">Perception that CSM is Safe [Classified staff]</a>                   |                       | ---               | 95.7%            | No survey | No survey | No survey | No survey | 100%    |        |         |