

Student Services Program Review

2018-2020 Proposed Draft

Program Name:

1. Description of Program

1.A Provide a brief description of each program mission and align to the College's Mission, Vision and Values, CSM's Strategic Priorities and the SMCCD's Strategic Goals.

College Mission: College of San Mateo is committed to addressing the broad educational needs of the local and world community. We foster success and ensure equitable opportunities for all our students, while celebrating the diversity of our campus.

College Vision & Values:

Equity

As a Hispanic Serving Institution, we are committed to creating a socially just campus climate wherein everybody is welcome and celebrated, and wherein everybody is an integral part of the campus. We believe that all students are entitled to a safe learning environment that celebrates their intersectional identities, fosters their agency, and develops their capacity for self-advocacy.

Academics

CSM takes great pride in its commitment to academic excellence. Our goal is to facilitate engaged, informed leadership and successful, satisfying careers for our students. We see our campus as a vibrant hub of intellectual rigor and relevance. As such, we embrace mindful learning, information literacy, and independent thinking to ensure a dynamic, innovative workforce and transfer population.

Community

Consistent with our commitment to equity, CSM strives for a vibrant, inclusive and safe college community. In support of this, we must recruit and retain a diverse faculty and staff and foster professional development informed by critical pedagogy and aligned with our college mission. Together, we aim to create an environment that fosters collegiality and empowers our students to reach their full potential inside and outside the classroom.

Governance

Because the college's success is intricately linked to the collective wisdom and values of its students, faculty, staff, and administrators, we strive for an inclusive, collaborative, and transparent decision-making process and governance. To this end, we strive to ensure that communication is multidirectional and incorporates feedback from the entire campus community.

CSM Strategic Priorities:

Priority 1: Supporting Our Student's Aspirations

Priority 2: Creating Equitable Opportunities for All Our Students

Priority 3: Committing to Progressive and Innovative Teaching and Learning

Priority 4: Building on a Tradition of Service to the Community

Priority 5: Enhancing a Culture of Participation and Communication

District Strategic Goals:

Strategic Goal 1: Develop and Strengthen Educational Offerings, Interventions, and Support Programs that Increase Student Access & Success

Strategic Goal 2: Establish And Expand Relationships With School Districts, 4-year College Partners, And Community-based Organizations To Increase Higher Education Attainment In San Mateo County

Strategic Goal 3: Increase Program Delivery Options, Including the Expanded Use of Instructional Technology, to Support Student Learning and Success

Strategic Goal 4: Ensure Necessary Resources Are Available To Implement This Strategic Plan Through Sound Fiscal Planning And Management Of Allocations. Protect Community-supported Status And Undertake The Development Of Innovative Sources Of Revenue That Support Educational Programs Beyond That Which Is Available From Community And State Allocations.

Program Mission	College Mission	College Mission, Vision and Values	CSM Strategic Priorities	District Strategic Goals
1.				
2.				
3.				
4.				
5.				

1.B Identify the top federal, state or local initiatives that have impacted the program and the students served.

2. Results of Previous Program Review

Previous Goals	Results Achieved	Changes Implemented	Plans in Progress
1.			
2.			
3.			
4.			

3. Assessment

Student Success Indicators

3.A Student Population Served in Program and compare to College Stats:

Academic Year	Ethnicity	First Gen	Age	Gender	Total
2016-17					
2017-18					
College Stats 2017-18	Latinx 30% White 28% Asian 22% Filipino 7% Multi Races 6% African American 3% Pacific Islander 2% Unknown 2% Native American 0%	47% of our students are the first in their family to go to college.	65% Under 24 yrs. 19% Ages 25-34 16% over 35 yrs.	53% Male 45% Female 2% Unknown	9,758 students

Findings	Analysis	Plans to Address Opportunity Gaps*
1.		
2.		
3.		

Additional Relevant Program Data (can include Program Surveys or other data collected):

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Findings	Analysis	Plans to Address Findings*
1.		
2.		
3.		

*Include plan(s) in planning goal area

3.B SLO/SAO 2017-18 Assessment Results

SLOs/SAOs	Assessment Results*	Program Improvements Implemented
1.		
2.		
3.		
4.		

*If applicable, address results between modes of delivery (online, hybrid, face-to-face)

3.C SLOs/SAOs for 2018-19 Academic Year

SLOs/SAOs	Assessment Measures	Timeline
1.		
2.		
3.		

3.D Program Strengths and Challenges

Based on the assessment analysis above and previous goal attainment, what are the strengths and challenges for your program? (Recommend connecting challenges with resources requests)

4. Planning

Describe and prioritize goals and plans to sustain and improve student success and equity. **A minimum of one goal should address improving student success and one goal to address the equity gap that has been identified in previous sections above.**

Program Goals

Goal	Actions	Measurable Outcomes	Timeline	Person Responsible	Professional Development	Institutional Support
1.						
2.						
3.						
4.						
5.						
6.						