## Introduction to College of San Mateo: History and New Developments

College of San Mateo (CSM) has served the diverse educational, economic, social, and cultural needs of its community for 92 years, making it the one of the oldest community colleges in the state and the oldest of three colleges in the San Mateo County Community College District (SMCCCD). In 1922, the College was established as San Mateo Junior College in downtown San Mateo, where it started with just 35 students in several rooms of San Mateo High School. After several temporary locations, CSM moved to its current location, College Heights, 20 miles south of San Francisco where it sits on a 153-acre hilltop site with a breathtaking, panoramic view of the San Francisco Bay Area. Designed by the internationally recognized architect John Carl Warnecke, the current campus opened in 1963 and now celebrates 50 years at this location. Since its opening, the College has evolved into a multicultural institution, one that continues a tradition of educational excellence by providing a broad range of quality and innovative programs to serve the academic and vocational needs of its approximately 10,000 culturally and linguistically diverse students. Its Mission Statement articulates its commitment as a student-centered, open-access institution, committed to offering students a "comprehensive curriculum of basic skills, career and technical programs, and transfer preparation.

## More than a Decade of New Construction

CSM houses its academic and student services programs in 35 buildings. The College's main educational structures are built along a north-south axis provided by the central pedestrian mall, from the Science Building and Planetarium in the north to the Gymnasium and Health and Wellness Center in the south; a second mall, running east and west, connects the fine arts buildings, including the Theatre, with the Library. Given the relative age of the campus, major renovation has been necessary to address mandates for current safety, seismic upgrading, infrastructure, and technology standards while preserving key elements of the original design. San Mateo County voters expressed their support for the College by passing bond measures in fall 2001 (Measure C) and fall 2005 (Measure A), which have allowed significant facilities upgrades throughout the campus as well as the construction of several new facilities to meet the community's growing demand for quality education.

Prior to the last accreditation visit, the College had just opened the new Science Building and Planetarium with its rooftop observatory, which had won several construction and design awards. It had also just launched the Moore Regional Public Safety Center, a training facility for law enforcement agencies comprising the South Bay Regional Public Safety Consortium. These were the first new buildings constructed on the campus in more than 40 years. Other renovations at the time included the installation of several SMART classrooms in the largest classroom buildings. The football and track and field stadium, baseball field, tennis courts, and softball field were also modernized, facilities that support intercollegiate athletics as well as other non-intercollegiate athletics. Critical improvements in infrastructure and emergency systems were initiated to address plumbing, exterior lighting, accessibility accommodations for the disabled, sprinkler and fire alarms systems, mandated seismic upgrading, and removal of hazardous materials.

## Since 2007: New Facilities and Their Opportunities for New Programs

Since the last external evaluation team site visit in 2007, renovation and new construction have continued, creating dramatic change at College of San Mateo. Guided by the SMCCCD Facilities Master Plans (2001, 2006, and 2011), the College has witnessed additional significant upgrades to virtually all its facilities. Consistent with the College's Educational Master Plan, 2008, facilities improvements throughout the campus, along with construction of two new buildings, have significantly shaped the accessibility, manner of delivery, and relevance of many College programs and services.

## Health and Wellness Building with Aquatics Complex (Opened in 2010)

Located at the south axis of the campus, a fitness center and several existing occupational preparation programs are now housed in the Health and Wellness Building, each with improved capacities to offer students applicable job skills or preparation to continue their studies:

- Cosmetology: The modern clinic and lab setting allows students to practice on live models, providing low-cost services to members of the community.
- Dental Assisting: The lab is equipped with a computer and projector to enhance the visibility of demonstrations.
- Nursing Program: The Nursing Skills lab is equipped with simulation manikins and cameras to record students' simulation experience for playback and debriefing; SMART classrooms and other technologies allow student to practice current methods in, for example, electronic charting.
- Fitness and Aquatics Centers: The fully-equipped fitness center is shared by CSM's physical education programs, athletics, and the San Mateo Athletic Club (SMAC), whose membership is open to the public and whose operations are overseen by the SMCCCD Vice-Chancellor for Auxiliary Services. The Aquatics Center contains a competition, Olympic-size pool and a smaller warm pool for adaptive physical education programs and lap swimming. The partnership enables students to earn an AA-T in Kinesiology. Certificate programs enable students to work in a variety of roles in the fitness industry and are offered in the areas of personal training and teacher training in yoga and Pilates. A group exercise teacher-training certificate is also currently being developed.


## College Center (Opened in 2011)

Located at the geographic heart of the campus, College Center is the centerpiece of the revitalized campus. It is a hub of college life and serves as a central location for key student services' programs, including Admissions, Assessment Center, Career Services, Counseling Services, Transfer Services, Financial Aid, Disabled Students Programs and Services, and Equal Opportunity Programs and Services. The building also houses the new Learning Center, laboratories for the Digital Media program, the Distance Education Resource Center, large 120-plus seat classrooms, the bookstore, dining rooms, faculty offices, and offices for key College administrative functions. The College Center features outdoor terraces and stunning views of the San Francisco Bay. New program and services include:

- Learning Center: The center offers free peer tutoring for 15 disciplines, up-to-date technology and computers, mentoring, college bridge and student success workshops, a textbook reserve program, group study rooms, scholarship information, and a friendly, comfortable place to study; it is also the College's official proctoring site.
- One-stop Student Services: Centralized student services and other supports are organized around the concept of a "one-stop" center to enable easy access and referrals for students. For example, Admissions, the Assessment Center, Financial Aid, Cashiers Office, and Counseling Services are adjacent to one another on the third floor. Other student services are easily accessible on the first floor.
- Distance Education Resource Center: The center provides students, faculty, and staff access to resources to help students pursue their educational goals through multiple modes of delivery that promote access, convenience, and flexibility; the center is currently staffed by an instructional designer. The College resources to improving student success in distance learning courses have yielded positive results: currently one in six students uses an online course to earn a degree. (See "How Students Use Online Coursework to Earn Degree and Certificates," http://collegeofsanmateo.edu/institutionalresearch/docs/distancelearningdatareport/HowStudentsUs eOnlineCourseworkEarnDegreesCertificates2004-05-2011-12 Feb2013.pdf.)
- Veterans Resource \& Opportunity Center (VROC): The center assists veterans with admissions, transfer, and the determination of eligibility to receive educational benefits offered through the Department of Veterans Affairs; it also provides peer support and an emergency loan program.


## Other Initiatives Launched Since 2007

- Associate of Arts for Transfer (AA-T) and Associate of Science for Transfer (AS-T): Effective in fall 2012, the College offers associate degrees designed to support more seamless transfer to the California State University system in Administration of Justice, Business Administration, Communication Studies, Geology, History, Kinesiology, Mathematics, Physics, Psychology, Sociology, and Studio Arts. Additional options are currently being developed.
- Honors Project: Implemented in 2012-2013, this unique interdisciplinary community joins a dedicated group of faculty and students to create a rich, intellectual experience at CSM. Students who are accepted pair a "foundation" course (any transfer-level course within either of two clusters, Math/Science or Humanities) and the corresponding interdisciplinary Honors research seminar. Students earn honors credit in the transfer courses by developing and successfully completing advanced research projects. Four students were accepted to the competitive $6^{\text {th }}$ Annual Honors Research Symposium at Stanford University where they delivered papers in May 2013. In its first year, 2012/2013, the Honors Project successfully maintained a cohort of 30 students.
- International Students Program: In 2011-2012, the SMCCCD established an initiative to increase the international student population at all three colleges in the District. The District Office led efforts to increase targeted marketing and outreach strategies. As a result, College of San Mateo has seen an increase in applications as well as students enrolled. From spring 2012 to spring 2013, the applications
- received increased by 128 percent. The numbers of students enrolled also increased 16 percent from 124 students enrolled in spring 2012 to 144 in spring 2013. The program is staffed by a full-time Project Director and Program Services Coordinator. Their efforts have focused on increasing student achievement by collaborating with ESL and English faculty to ensure that students are appropriately placed in core classes and have access to necessary supplemental instruction. Other efforts have led to implementing a .5 unit College Planning course required of all new international students: the course addresses such topics as understanding the academic and social culture in the U.S. and successful strategies for achieving educational goals.
- Professional Development (SoTL Center): In 2013, the Center for the Scholarship of Teaching and Learning (SoTL) was revived with the appointment of two professional enrichment co-coordinators, one focused specifically on transfer and the other on basic skills. SoTL's mission is to increase student engagement, success, and retention through professional development activities, workshops, and forums. SoTL activities are open to all CSM faculty, staff, and administrators as well as local high school faculty and staff.
- Professional Development New Initiatives: For 2012-2013, SoTL adopted two primary initiatives: the Community College Teaching and Learning Program (CCTLP) and Reading Apprenticeship (RA). CCTLP is designed for new tenure-track faculty, providing them with opportunities to attend workings, conferences, or trainings during their four years of tenure review. Active at CSM since fall 2012, RA has been comprised of a team of chemistry, biology, reading, and math faculty who are incorporating the principles of Reading Apprenticeship into their courses. They participate in a larger community of community college practitioners throughout the state and share best practices through participation in RA institutes and online forums. Twelve faculty members currently participate in the program with 5 new faculty members committed to joining in fall 2013.
- Puente Project: In fall 2012, the College re-established the Puente Project, a nationally recognized program supported by the University of California. A counselor and English faculty member, dedicated to the project, facilitate a learning community that includes English instruction, counseling, mentoring, and extra-curricular components. The learning community focuses on the Chicano/Latino experience and spans two semesters. Twenty-five students comprised the first Puente class.


## Mission \& Diversity Statements

## Mission Statement

College of San Mateo provides an exceptional educational opportunity to residents of San Mateo County and the Greater Bay Area Region. The college is an open-access, student-centered institution that serves the diverse educational, economic, social, and cultural needs of its students and the community. College of San Mateo fosters a culture of excellence and success that engages and challenges students through a comprehensive curriculum of basic skills, career and technical programs, and transfer preparation. It uses analysis of quantitative and qualitative data and information, collaborative integrated institutional planning, and assessment to inform decision-making and ensure continuous improvement. Its programs and services are structured, delivered, and evaluated to prepare students to be informed and engaged citizens in an increasingly global community. To achieve this mission, the college has adopted the following Institutional Priorities:

- Improve Student Success
- Promote Academic Excellence
- Promote Relevant, High-Quality Programs and Services
- Promote Integrated Planning, Fiscal Stability, and the Efficient Use of Resources
- Enhance Institutional Dialog


## Diversity Statement

College of San Mateo maintains a policy of inclusiveness that recognizes, values, and reflects the diversity of the community it serves. As an academic institution, the College fosters a dynamic learning and working environment that encourages multiple perspectives and the free exchange of ideas. The College abides by the principle of equal opportunity for all without regard to gender, color, race, ethnicity, national origin, religion, age, economic background, sexual orientation, and physical, learning, and psychological differences.

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## Demographics and Student Achievement Profile of College of San Mateo and the Community It Serves

## College of San Mateo Trends and Key Planning Indicators

The effectiveness of CSM's integrated planning efforts relies on an understanding of the key demographics and variables, both internal and external that affect the College and its ability to serve students. This section examines the central characteristics and trends in CSM's surrounding community, student population, employee demographics, student access and achievement, and campus climate.

## Profile: College of San Mateo and Its Surrounding Community

Currently serving approximately 10,000 students a semester, CSM is also the oldest institution in the threecollege San Mateo County Community College District. Situated nearly midway between San Francisco to the north and Silicon Valley to the south, CSM sits on a 153-acre site located between Highways 101 and 280 and adjacent to Highway 92. Skyline College is located north of CSM and Cañada College to the south.

Its immediate surrounding areas include the cites of San Mateo, northern Redwood City, Foster City, Belmont, San Carlos, Menlo Park, Hillsborough, Burlingame, Millbrae, San Bruno, Moss Beach, El Granada, Woodside, and Half Moon Bay, among others. More than 40 percent of San Mateo County's total geographic area is protected open space with preserves of parks and watershed, a portion of which is directly adjacent to CSM.
(See Figure 1)

## San Mateo County Population and Demographic Trends

CSM's location in the midst of one of the country's significant population centers and economic regions has a variety of implications for CSM. Its future will be affected by a number of trends outside its immediate environment, a mix of local, regional, national, and global conditions. More important, its future lies in the framework it builds to respond to those conditions outside its immediate sphere as well as to those elements within its immediate control.

San Mateo County experienced rapid population growth between 1950 and 1970. During this period of time, population increased 136 percent, twice the rate of the San Francisco Bay Area as a whole. However, between 1990 and 2000, the county's population increased by only 8.9 percent, approximately one-half the rate of the regional population growth. Currently, 718,451 residents live in San Mateo County. (See Table 1) This figure represents an increase of 1.6 percent since 2000.

Figure 1 San Mateo County


Table 1 Statistical Profile of San Mateo County and Environs

|  | San Mateo County | SF-San MateoRedwood City MD | State of California |
| :---: | :---: | :---: | :---: |
| Demographics |  |  |  |
| Total Population (2010) ${ }^{1}$ | 718,451 | 1,776,095 | 37,253,956 |
| By Ethnicity: |  |  |  |
| African American | 2.6\% | 4.1\% | 5.8\% |
| Asian | 24.5\% | 25.6\% | 12.8\% |
| Hispanic | 25.4\% | 19.3\% | 37.6\% |
| Native American | 0.2\% | 0.2\% | 0.4\% |
| Pacific Islander | 1.4\% | 0.8\% | 0.3\% |
| White | 42.3\% | 46.4\% | 40.1\% |
| Multi Races | 3.3\% | 3.2\% | 2.6\% |
| Other | 0.4\% | 0.4\% | 0.2\% |
| By Age: |  |  |  |
| Under 18 years | 22.2\% | 18.0\% | 25.0\% |
| 25 to 64 years | 56.8\% | 59.8\% | 53.1\% |
| Over 64 years | 13.5\% | 14.0\% | 11.4\% |
| Median Age | 39.3 | 39.7 | 35.2 |
| Annual population growth 2000-20101 | 1.6\% | 2.6\% | 10.0\% |
| Median household income ${ }^{2}$ | \$82,748 | \$78,247 | \$57,708 |
| Education |  |  |  |
| Educational attainment ${ }^{2}$ : |  |  |  |
| Percent high school graduates | 88.2\% | 87.6\% | 80.7\% |
| Percent college graduates | 43.0\% | 48.3\% | 30.1\% |
| Secondary education ${ }^{3}$ : |  |  |  |
| Graduation rate | 80.1\% | 85.0\% | 76.8\% |
| Expenditures per pupil | \$14,138 | \$15,028 | \$11,958 |
| Pupil-teacher ratio | 20.0 | 18.4 | 19.8 |
| Labor Market |  |  |  |
| Unemployment Rate ${ }^{4}$ | 8.1\% | 8.3\% | $11.7 \%$ |
| Employment by occupation²: |  |  |  |
| Sales and office | 23.0\% | 23.0\% | 25.1\% |
| Service | 19.1\% | 17.9\% | 18.2\% |
| Management, business, and financial | 17.9\% | 19.8\% | 14.9\% |
| Production, transportation, material moving | 7.5\% | 6.4\% | 10.8\% |
| Construction, extraction, maintenance and repair | 6.7\% | 5.2\% | 7.7\% |
| Health care | 6.5\% | 6.0\% | 4.7\% |
| Education, training | 5.0\% | 4.8\% | 5.5\% |
| Computer and mathematical | 4.9\% | 4.5\% | 2.8\% |
| Architecture and engineering | 2.4\% | 2.3\% | 2.2\% |
| Life, physical, and social science | 2.1\% | 2.1\% | 1.0\% |

[^0]Table 1 Statistical Profile of San Mateo County and Environs (continued)

|  | San Mateo County | SF-San MateoRedwood City MD | State of California |
| :---: | :---: | :---: | :---: |
| Labor Market (continued) |  |  |  |
| Arts, design, entertainment, sports, and media | 1.8\% | 3.9\% | 2.6\% |
| Legal | 1.6\% | 2.7\% | 1.3\% |
| Community and social services | 1.2\% | 1.2\% | 1.5\% |
| Farming, fishing and forestry | 0.5\% | 0.3\% | 1.7\% |
| Innovation Indicators |  |  |  |
| Share of high tech employment ${ }^{5}$ | 11.9\% | 7.5\% | 6.6\% |
| Quality of Life |  |  |  |
| Median new home price ${ }^{6,7}$ | \$813,115 | \$779,604 | \$527,266 |
| Housing affordability index ${ }^{8}$ (Percent of population that can afford median priced home) | 29\% | 28\% | 55\% |
| Crime rates per 100,000 population ${ }^{\text {a }}$ |  |  |  |
| Violent | 276.1 | 463.3 | 453.6 |
| Property | 1,156.3 | 1,230.1 | 1,548.10 |
| Commute time ${ }^{2}$ (mean travel time to work in minutes) | 24.5 | 27.7 | 26.9 |

Note: SF-San Mateo-Redwood City Metropolitan Division (MD) is comprised of Marin, San Francisco, and San Mateo counties. Sources: ${ }^{1}$ U.S. Census Bureau, 2010 Census; ${ }^{2}$ U.S. Census Bureau, 2010 American Community Survey; ${ }^{3}$ National Center for Education Statistics, 2012; ${ }^{4}$ U.S. Bureau of Labor Statistics, LAUS 2011; ${ }^{5}$ U.S. Census Bureau, 2009 County Business Patterns; ${ }^{6}$ Council for Community and Economic Research, COLI Q3 2011; ${ }^{7}$ DQ News; ${ }^{8}$ CA Association of Realtors, Q4 2011; ${ }^{9}$ CA Department of Justice, 2009; analysis by Cenetri Group.

Table 2 provides current population data for individual San Mateo County cities. Projections indicate that San Mateo County's population will remain relatively stable for the next decade. In contrast, the neighboring counties of Santa Clara, Alameda, and Contra Costa are expected to experience population growth at a rate of two to three times that of San Mateo County through 2025.

San Mateo County is expected to follow statewide demographic trends with respect to age and ethnicity: the median age in both genders continues to increase and the non-white segment of the population continues to grow as the white population proportionately declines. San Mateo County's populace is a "majority minority," with non-white residents comprising 54 percent of the total population. The most recent comparative statewide demographic information indicates that San Mateo County is comprised of a population of slightly older residents, more affluent, and more educated than California as a whole. Although there are proportionately fewer Hispanic and African-American residents than in the state as a whole, San Mateo County has a significantly greater proportion of Pacific Islander and Asian residents.

In addition, San Mateo County residents are significantly more affluent than the state as whole on every standard measure of economic well-being and affluence available including: percentage of jobs in high-tech industries, low unemployment rates, median household income, median value of owner-occupied homes, home ownership rate, and college-going rates for high school graduates. The county's affluence is also
reflected in the comparison of statewide and regional quality of life indicators. At the same time, the "Housing Affordability Index" (i.e., the percentage of the population that can afford a median priced home) indicates that San Mateo Country is not affordable for a significant majority of its residents. For the state of California as a whole, the Housing Affordability Index is 55 percent; in comparison, it is 29 percent for San Mateo County. (See Table 1)

Table 2 Population of San Mateo County Cities, 2010

|  | Population | Pct of Total |
| :--- | ---: | :---: |
| Incorporated Cities |  |  |
| Daly City | 101,123 | 14.1 |
| San Mateo | 97,207 | 13.5 |
| Redwood City | 76,815 | 10.7 |
| South San Francisco | 63,632 | 8.9 |
| San Bruno | 41,114 | 5.7 |
| Pacifica | 37,234 | 5.2 |
| Menlo Park | 32,026 | 4.5 |
| Foster City | 30,567 | 4.3 |
| Burlingame | 28,806 | 4.0 |
| San Carlos | 28,406 | 4.0 |
| East Palo Alto | 28,155 | 3.9 |
| Belmont | 25,835 | 3.6 |
| Millbrae | 21,532 | 3.0 |
| Half Moon Bay | 11,324 | 1.6 |
| Hillsborough | 10,825 | 1.5 |
| Atherton | 6,914 | 1.0 |
| Woodside | 5,287 | 0.7 |
| Portola Valley | 4,353 | 0.6 |
| Brisbane | 4,282 | 0.6 |
| Colma | 1,792 | 0.2 |
| Unincorporated Areas | 61,222 | 8.5 |
| Total Population | 7100 |  |
|  | 451 |  |

Between 1970 and 1990, there was a steady decline in the number of students enrolled in San Mateo County public schools and the total number of high school graduates (-26.4 percent). However, school enrollments and the numbers of high school graduates have steadily increased since 1990. More recently, between 2006 and 2011, the total number of public and private high school graduates increased 8.9 percent. (See Figure 2)

The California Department of Finance Demographic Research Unit, using birth rate and other demographic data for San Mateo County, projects continued increases in K-12 enrollments and high school graduates at least through the year 2025.

Figure 2 San Mateo County Public \& Private High School Graduates, 1995-2011


Source: California Department of Education, Educational Demographics Unit, http://dq.cde.ca.gov/dataquest/dataquest.asp. 2012 data were not available at the time of this report.

## CSM Enrollment History

CSM's total enrollment history, fall 1995 - fall 2012, is presented in Figure 3. Overall, since fall 1995, CSM's total headcount has fluctuated. The size of its most recent enrollment (9,946 for fall 2012 and 9,366 for spring 2013) represents a variety of deliberate enrollment management strategies designed to reshape its offerings in the face of recent economic constraints. These strategies have included the elimination of low-enrolled programs as well as the offering of lifelong learning courses under the umbrella of SMCCCD's Community Education. While CSM has reduced enrollment, it also has met internal SMCCCD FTES targets. In addition CSM's instructional productivity data indicate increasing efficiency in terms of Load (WSCH/FTEF). (See Table 20)

Figure 3 CSM First Census Student Enrollment History: Fall 1995 - Fall 2012


Source: SMCCCD Student Database, first census

CSM Enrollment Trends and Residency
CSM draws the majority ( 82 percent) of its students from the county of San Mateo, which has a population of approximately 718,000, yet CSM also attracts students from throughout the wider San Francisco Bay Area region of nine counties and their more than seven million residents. Seven percent of CSM students live in San Francisco County, five percent in Alameda County, and nearly three percent in Santa Clara County. Only onehalf of students (49.7 percent) reside in what historically has been identified as CSM's official service area. (See Table 3)

CSM students reside throughout the entire country of San Mateo. However, 40.0 percent live within 4-5 miles of the CSM campus (San Mateo, Foster City, Belmont, and San Carlos). Slightly more than one-quarter of the student population is centrally located in the city of San Mateo ( 25.8 percent). The next highest percentages of CSM students live in cities ranging to the north from San Francisco ( 6.9 percent), Daly City ( 4.7 percent), and

Table 3 Where Do CSM Students Live? Fall 2012

| Cities | Count | Percent |
| :---: | :---: | :---: |
| San Mateo | 2,562 | 25.8\% |
| Redwood City | 741 | 7.5 |
| Foster City | 600 | 6.0 |
| South San Francisco | 545 | 5.5 |
| Belmont | 508 | 5.1 |
| Daly City | 470 | 4.7 |
| Burlingame | 469 | 4.7 |
| San Bruno | 451 | 4.5 |
| Millbrae | 357 | 3.6 |
| San Carlos | 311 | 3.1 |
| Half Moon Bay | 272 | 2.7 |
| Pacifica | 253 | 2.5 |
| East Palo Alto | 148 | 1.5 |
| Menlo Park | 114 | 1.1 |
| Hillsborough | 98 | 1.0 |
| El Granada | 55 | 0.6 |
| Moss Beach | 47 | 0.5 |
| Montara | 29 | 0.3 |
| Brisbane | 25 | 0.3 |
| Pescadero | 21 | 0.2 |
| Woodside | 18 | 0.2 |
| Atherton | 14 | 0.1 |
| Colma | 10 | 0.1 |
| Portola Valley | 7 | 0.1 |
| La Honda | 6 | 0.1 |
| Loma Mar | 1 | 0.0 |
| San Gregorio | 0 | 0.0 |
| Total San Mateo County | 8,132 | 81.9\% |
| San Francisco | 685 | 6.9 |
| Other Cities | 1,107 | 11.2 |
| Total Outside San Mateo County | 1,792 | 18.1\% |
| Grand Total | 10,030 | 100\% |

Note: Grand total includes missing values. Redwood City includes Emerald Hills and Redwood Shores.
Source: SMCCCD Student Database, end of term.

South San Francisco ( 5.5 percent), to CSM's surrounding communities of Burlingame ( 4.7 percent), Foster City ( 6.0 percent), and Belmont ( 5.1 percent), and to the south in Redwood City ( 7.5 percent). (See Table 3 and Figure 4)

Figure 4 Where Do CSM Students Live, Fall 2012


Table 4 CSM Students' Residence and San Mateo County Adult Participation Rate, 2000-2012

|  | Percent of Total Students by County |  |  |  |  |  | San Mateo County <br> Participation Rate |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (per 1,000 Population, |  |  |  |  |  |  |  |
| Year | San Mateo | San <br> Francisco | Alameda | Santa Clara | All Other | $4.8 \%$ | 14.2 |
| 2012 | $81.1 \%$ | $6.8 \%$ | $4.6 \%$ | $2.7 \%$ | 5.4 | 15.0 |  |
| 2011 | 81.5 | 6.4 | 4.0 | 2.7 | 5.4 | 15.3 |  |
| 2010 | 82.4 | 6.3 | 4.2 | 2.4 | 4.8 | 16.0 |  |
| 2008 | 81.2 | 5.4 | 3.7 | 2.8 | 7.0 | 15.7 |  |
| 2006 | 77.6 | 6.2 | 4.1 | 3.3 | 8.8 | 15.1 |  |
| 2004 | 77.5 | 6.7 | 4.3 | 3.2 | 8.4 | 17.0 |  |
| 2002 | 78.1 | 6.5 | 3.7 | 3.9 | 7.9 | 15.5 |  |
| 2000 | 76.7 | 9.3 | 4.6 | 3.1 | 6.3 |  |  |

Note: San Mateo County 2012 participation rate was calculated using projections of the population 18 years and older published by the California Department of Finance (DOF) and based on Census 2010 population benchmarks. 2010 and 2011 participation rates were calculated using DOF projections based on Census 2000 population benchmarks. DOF population projections based on 2010 Census data were published January 2013
Sources: SMCCCD Student Database, end of term; California Department of Finance.

CSM's county adult participation rate has remained relatively stable over the past 12 years, ranging between 14.2 and 17.0. (See Table 4) The "participation rate" is the count of San Mateo Country residents enrolled at CSM relative to the total San Mateo County population, 18 years of age and older, per 1,000 residents.

Figure 5 Proportional Share of SMCCCD Enrollments: Cañada, CSM, and Skyline, Fall 1985 - Fall 2012


Source: SMCCCD Student Database, first census

Table 5 SMCCCD Enrollments: 27-Year Perspective, Fall 1985 - Fall 2012

| Term | Number of Students and Percent of District Total |  |  |  |  |  | District Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Cañada |  | CSM |  | Skyline |  |  |
| Fall 2012 | 6,783 | 25.3\% | 9,946 | 37.1\% | 10,104 | 37.7\% | 26,833 |
| Fall 2010 | 7,222 | 25.8 | 10,588 | 37.8 | 10,180 | 36.4 | 27,990 |
| Fall 2005 | 6,099 | 24.1 | 10,998 | 43.4 | 8,225 | 32.5 | 25,322 |
| Fall 2000 | 5,332 | 21.5 | 10,872 | 43.9 | 8,573 | 34.6 | 24,777 |
| Fall 1995 | 5,261 | 21.2 | 11,506 | 46.3 | 8,104 | 32.6 | 24,871 |
| Fall 1990 | 7,567 | 23.4 | 15,272 | 47.3 | 9,451 | 29.3 | 32,290 |
| Fall 1985 | 7,088 | 24.5 | 14,454 | 50.0 | 7,393 | 25.6 | 28,935 |

Source: SMCCCD Student Database, first census

## CSM Enrollment in Relation to SMCCCD

Figure 5 displays CSM's share of total enrollment relative to Skyline College and Cañada College, fall 1985 - fall 2012. During this time, CSM's proportional share of total SMCCCD enrollment has declined: 50.0 percent in fall 1985 versus 37.1 percent in fall 2012. While Cañada's share of total District enrollment has remained stable (25 percent), Skyline's share has increased by 12 points, and CSM's share has decreased by 13 points. During this period of time, the total SMCCCD enrollment has declined 7.3 percent. (See Table 5)

Figure 6 CSM Snapshot: Student Cross-Enrollment within SMCCCD, Fall 2012


Source: SMCCCD Student Database, first census

Table 6 CSM Student Cross-Enrollment: 17-Year Perspective, Fall 1995 - Fall 2012

| College(s) <br> Enrolled | Enrollment Count and Percent of Annual Total |  |  |  |  |  |  |  | 17-Year Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fall 2005 |  | Fall 2000 |  | Fall 2005 |  | Fall 2012 |  |  |
| CSM (Only) | 11,219 | 95.0\% | 10,286 | 92.9\% | 9,616 | 89.3\% | 7,500 | 77.2\% | -17.8 |
| CSM and Cañada | 276 | 2.3 | 344 | 3.1 | 490 | 4.6 | 802 | 8.3 | 6.0 |
| CSM and Skyline | 295 | 2.5 | 423 | 3.8 | 612 | 5.7 | 1,134 | 11.7 | 9.2 |
| CSM, Cañada, and Skyline | 17 | 0.1 | 20 | 0.2 | 46 | 0.4 | 277 | 2.9 | 2.8 |
| Total | 11,807 | 100\% | 11,073 | 100\% | 10,764 | 100\% | 9,713 | 100\% | --- |

Note: 17-year change represents the change, expressed in percentage points, in percent share of the total from 1995 to 2012.
Source: SMCCCD Student Database, first census

In light of the fact that the SMCCCD is a three-campus district whose historical service area boundaries coincide with the San Mateo County boundaries, coupled with reductions in course offerings, students increasingly enroll in multiple SMCCCD campuses to complete their educational objectives. Table 6 displays the cross-enrollment patterns of SMCCCD students over a 17-year period of time: fall 1995 - fall 2012. In fall 2012, nearly one quarter ( 23 percent) of CSM students enrolled at one or both of the other SMCCCD campuses. (See Figure 6) These data indicate a steadily increasing number of CSM students taking coursework at the other campuses of the SMCCCD.

## Key Student Characteristics, Fall 2012

A demographic profile of College of San Mateo's fall 2012 student population is presented in this section. What is significant about CSM's student population is its diversity—of age, ethnicity, lifestyle, family and work demands, and academic preparedness. To stay relevant for the future, CSM must serve multiple populations with differing needs, expectations, goals, and experiences.

These data provide an overview of our students in terms of:

- Gender
- Age
- Ethnicity
- Day/evening enrollment
- Educational goals
- Prior education
- Major
- Enrollment status
- Course-taking patterns
- Concurrently enrolled students

Figure 7 CSM Snapshot: Student Gender, Fall 2012


Source: SMCCCD Student Database, first census

Table 7 CSM Student Gender: 17-Year Perspective, Fall 1995 - Fall 2012

| Gender | Number of Students and Percent of Term/Year Total |  |  |  |  |  |  |  | 17-Year Change$-3.5$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fall 1995 |  | Fall 2000 |  | Fall 2005 |  | Fall 2012 |  |  |
| Female | 5,967 | 51.9\% | 5,546 | 51.0\% | 5,598 | 50.9\% | 4,812 | 48.4\% |  |
| Male | 5,502 | 47.8 | 5,256 | 48.3 | 5,212 | 47.4 | 4,901 | 49.3 | 1.5 |
| Total | 11,506 | 100\% | 10,872 | 100\% | 10,998 | 100\% | 9,946 | 100\% | --- |

Notes: 17-year change represents the change, expressed in percentage points, in percent share of the total. Total includes "Unknown." Source: SMCCCD Student Database, first census

## Gender

The proportion of male and female students has remained relatively stable since fall 1995, with the proportion of female students declining by -3.5 percent. (See Table 7) In fall 2012, male and female students were roughly equivalent in terms of their proportional representation in the CSM student body. (See Figure 7)

Figure 8 CSM Snapshot: Student Age, Fall 2012


Source: SMCCCD Student Database, first census

Table 8 CSM Student Age: 17-Year Perspective, Fall 1995 - Fall 2012

| Age in Years | Number of Students and Percent of Term Total |  |  |  |  |  |  |  | 17-Year Change$7.0$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fall 1995 |  | Fall 2000 |  | Fall 2005 |  | Fall 2012 |  |  |
| Less than 20 | 2,623 | 22.8\% | 2,628 | 24.2\% | 2,977 | 27.1\% | 2,960 | 29.8\% |  |
| 20-24 | 3,017 | 26.2 | 2,715 | 25.0 | 2,948 | 26.8 | 2,966 | 29.8 | 3.6 |
| 25-29 | 1,620 | 14.1 | 1,386 | 12.7 | 1,349 | 12.3 | 1,279 | 12.9 | -1.2 |
| 30-39 | 2,063 | 17.9 | 1,831 | 16.8 | 1,529 | 13.9 | 1,201 | 12.1 | -5.9 |
| 40-49 | 1,256 | 10.9 | 1,215 | 11.2 | 1,102 | 10.0 | 717 | 7.2 | -3.7 |
| 50-59 | 569 | 4.9 | 639 | 5.9 | 720 | 6.5 | 504 | 5.1 | 0.1 |
| 60+ | 358 | 3.1 | 458 | 4.2 | 371 | 3.4 | 319 | 3.2 | 0.1 |
| Total | 11,506 | 100\% | 10,872 | 100\% | 10,998 | 100\% | 9,946 | 100\% | --- |

Note: 17-year change represents the change, expressed in percentage points, in percent share of the total.
Source: SMCCCD Student Database, first census

## Age

In fall 2012, more than half (60 percent) of students were under 25 years of age. (See Figure 8) This proportion has increased by nearly 11 percentage points since fall 1995. In fall 2012, more than one-quarter ( 28 percent) of CSM students were 30 years of age or older. The increase in students under 25 (+11 points) is reflected in a corresponding decrease in students over 30 (-9 points), 1995-2012. (See Table 8)

Figure 9 CSM Snapshot: Student Ethnicity Fall 2012
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Note: "Others \& Unknown" includes Pacific Islanders.
Source: SMCCCD Student Database, first census

Table 9 CSM Student Ethnicity: 17-Year Perspective, Fall 1995 - Fall 2012

| Ethnicity | Number of Students and Percent of Term/Year Total |  |  |  |  |  |  |  | 17-Year Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fall 1995 |  | Fall 2000 |  | Fall 2005 |  | Fall 2012 |  |  |
| African American | 432 | 3.8\% | 345 | 3.2\% | 429 | 3.9\% | 377 | 3.8\% | 0.0 |
| Asian | 1,851 | 16.1 | 2,385 | 21.9 | 1,985 | 18.0 | 1,482 | 14.9 | -1.2 |
| Filipino | 791 | 6.9 | 698 | 6.4 | 818 | 7.4 | 684 | 6.9 | 0.0 |
| Hispanic | 1,825 | 15.9 | 1,819 | 16.7 | 2,200 | 20.0 | 1,904 | 19.1 | 3.3 |
| Native American | 66 | 0.6 | 65 | 0.6 | 62 | 0.6 | 24 | 0.2 | -0.3 |
| White | 5,977 | 51.9 | 4,915 | 45.2 | 4,340 | 39.5 | 3,236 | 32.5 | -19.4 |
| Multi-Ethnic | -- | -- | -- | -- | -- | -- | 1,415 | 14.2 | --- |
| Others/Unknown | 564 | 4.9 | 645 | 5.9 | 1,164 | 10.6 | 824 | 8.3 | 3.4 |
| Total | 11,506 | 100\% | 10,872 | 100\% | 10,998 | 100\% | 9,946 | 100\% | --- |

Notes: 17-year change represents the change, expressed in percentage points, in percent share of the total. The Multi-Ethnic category was introduced in 2009. "Others/Unknown" includes Pacific Islanders.
Source: SMCCCD Student Database, first census

## Ethnicity

In fall 2012, non-white students comprised nearly one-half (45 percent) of the CSM student body. (See Figure 9) Multi-ethnic students represented another 14 percent of the total CSM population. In fall 1990, white students comprised 66 percent of the total student population. In fall 2012, white students comprised less than one-third of all students ( 32.5 percent). (See Table 9)

Figure 10 Ethnicity: CSM Students Compared to San Mateo County, 2012


Note: "Asian" includes Filipino.
Sources: SMCCCD Student Database, first census, Fall 2012. CA Department of Finance, Demographic Research Unit; State and County Total Population Projections by Race/Ethnicity and Detailed Age, 2010-2060 (Report P-3); January 31, 2013; http://www.dof.ca.gov/research/demographic.

## Ethnicity: San Mateo County Proportional Representation Comparison

Comparative ethnic composition data for CSM's fall 2012 student population and San Mateo County are displayed in Figure 10. African-American, Asian, Hispanic, and Pacific Islander students roughly approximated (+/-5 points) the ethnic composition of all San Mateo County residents 18 years or older. White students constituted the single largest underrepresented group in terms of their proportional representation in San Mateo County at large: 42.9 percent versus 32.5 percent.

Figure 11 CSM Snapshot: Student Day/Evening Enrollment, Fall 2012


Source: SMCCCD Student Database, first census

Table 10 CSM Student Day/Evening Enrollment: 17-Year Perspective, Fall 1995 - Fall 2012

|  | Number of Students and Percent of Term/Year Total |  |  |  |  |  |  | 17-Year |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fall 1995 | Fall 2000 | Fall 2005 | Fall 2012 | Change |  |  |  |  |
| Day Only | 5,299 | $46.1 \%$ | 4,869 | $44.8 \%$ | 4,987 | $45.3 \%$ | 4,756 | $47.8 \%$ | 1.8 |
| Day \& Evening | 1,838 | 16.0 | 1,724 | 15.9 | 2,191 | 19.9 | 2,033 | 20.4 | 4.5 |
| Evening Only | 4,369 | 38.0 | 4,279 | 39.4 | 3,811 | 34.7 | 3,157 | 31.7 | -6.2 |
| Total | 11,506 | $100 \%$ | 10,872 | $100 \%$ | 10,998 | $100 \%$ | 9,946 | $100 \%$ | --- |

Note: 17-year change represents the change, expressed in percentage points, in percent share of the total. Source: SMCCCD Student Database, first census

## Day/Evening Enrollment

In fall 2012, approximately one-third (32 percent) of CSM students attended class in the evenings only. Nearly one-half (48 percent) of CSM students attended classes in the day only. (See Figure 11) Slightly more than 20 percent of students enrolled in both day and evening coursework. These enrollment patterns have remained relatively stable since fall 1995. (See Table 10)

Figure 12 CSM Snapshot: Student Educational Goals, Fall 2012


Source: SMCCCD Student Database, end of term

## Educational Goals

More than one-half of fall 2012 students ( 53 percent) indicated on their initial college application an educational goal of transfer. Another 12 percent are pursuing an AA/AS degree or certificate. (See Figure 12)

Figure 13 CSM Snapshot: Student Prior Education, Fall 2012


Source: SMCCCD Student Database, first census

Table 11 CSM Student Prior Education: 18-Year Perspective, Fall 1994 - Fall 2012

| Prior Education Level | Number of Students and Percent of Yearly Total |  |  |  |  |  |  |  | 18-Year Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fall 1994 |  | Fall 2000 |  | Fall 2005 |  | Fall 2012 |  |  |
| Not HS Graduate | 169 | 1.4\% | 275 | 2.5\% | 309 | 2.8\% | 239 | 2.4\% | 1.0 |
| Concurrent HS Student | 181 | 1.5 | 344 | 3.2 | 441 | 4.0 | 417 | 4.2 | 2.7 |
| Concurrent Adult School | 85 | 0.7 | 98 | 0.9 | 104 | 0.9 | 55 | 0.6 | -0.2 |
| HS Graduate or Equivalent | 9,509 | 79.2 | 7,464 | 68.7 | 7,671 | 69.7 | 7,295 | 73.3 | -5.9 |
| AA/AS Degree | 841 | 7.0 | 556 | 5.1 | 509 | 4.6 | 392 | 3.9 | -3.1 |
| BA/BS Degree or Higher | 1,188 | 9.9 | 2,069 | 19.0 | 1,901 | 17.3 | 1,479 | 14.9 | 5.0 |
| Unknown | 26 | 0.2 | 66 | 0.6 | 63 | 0.6 | 69 | 0.7 | 0.5 |
| Total | 11,999 | 100\% | 10,872 | 100\% | 10,998 | 100\% | 9,946 | 100\% | --- |

Note: 18-year change represents the change, expressed in percentage points, in percent share of the total.
Source: SMCCCD Student Database, first census

## Prior Education

The highest level of prior educational attainment among nearly three-quarters ( 73.3 percent) of fall 2012 students was a high school diploma or its equivalent. The second largest share of those students has earned a baccalaureate degree or higher: 14.9 percent. (See Figure 13) Since 1994, earners of baccalaureate degrees and higher have registered the greatest proportional increase: +5.0 percent. The proportion of students with high school diplomas has declined in approximately the same amount during this period of time: -5.9 percent. (See Table 11)

Table 12 CSM Declared Majors, Fall 2012

| Rank | Major Description | Count | Percent |
| :---: | :---: | :---: | :---: |
| 1 | Undeclared | 3,346 | 33.4 |
| 2 | University Transfer | 1,536 | 15.3 |
| 3 | Business Management \& Administration ${ }^{1}$ | 641 | 6.4 |
| 4 | Nursing | 466 | 4.6 |
| 5 | Biology ${ }^{2}$ | 340 | 3.4 |
| 6 | Fire Technology | 340 | 3.4 |
| 7 | Accounting | 324 | 3.2 |
| 8 | Administration of Justice | 303 | 3.0 |
| 9 | Social Science | 262 | 2.6 |
| 10 | Computer \& Information Science ${ }^{3}$ | 222 | 2.2 |
| 11 | Engineering | 199 | 2.0 |
| 12 | Art/Photography | 182 | 1.8 |
| 13 | Electronics Technology | 162 | 1.6 |
| 14 | Music | 136 | 1.4 |
| 15 | Cosmetology | 123 | 1.2 |
| 16 | English | 113 | 1.1 |
| 17 | DGME/Multimedia | 112 | 1.1 |
| 18 | Psychology | 105 | 1.0 |
| 19 | Communication Studies ${ }^{4}$ | 87 | 0.9 |
| 20 | Interdisciplinary Studies ${ }^{5}$ | 81 | 0.8 |
| 21 | Human Services | 62 | 0.6 |
| 22 | Dental Assisting | 60 | 0.6 |
| 23 | Alcohol \& Other Drug Studies | 56 | 0.6 |
| 24 | Kinesiology, Athletics, and Dance | 54 | 0.5 |
| 25 | Mathematics | 48 | 0.5 |
| 26 | Allied Health | 44 | 0.4 |
| 27 | Broadcast \& Electronic Media | 42 | 0.4 |
| 28 | Architecture | 39 | 0.4 |
| 28 | Early Childhood Education/ Child Development | 39 | 0.4 |
| 30 | Real Estate | 36 | 0.4 |
| 31 | Building Inspection | 35 | 0.3 |
| 31 | Physical Science | 35 | 0.3 |
| 33 | Chemistry | 33 | 0.3 |


| Rank | Major Description | Count | Percent |
| :---: | :--- | ---: | ---: |
| 34 | Sociology | 31 | 0.3 |
| 35 | Film | 27 | 0.3 |
| 36 | Electrical Technology | 27 | 0.3 |
| 36 | Spanish | 26 | 0.3 |
| 38 | Journalism | 24 | 0.2 |
| 39 | Radiologic Technology | 16 | 0.2 |
| 40 | Medical Assisting | 16 | 0.2 |
| 40 | Political Science | 15 | 0.1 |
| 42 | Automotive/ | 15 | 0.1 |
| 42 | Automotive Technology | 14 | 0.1 |
| 44 | Gennic Studies | 14 | 0.1 |
| 44 | Horticulture | 14 | 0.1 |
| 44 | Paralegal/Legal Assistant | 12 | 0.1 |
| 47 | Physics | 10 | 0.1 |
| 48 | Drafting/CAD | 9 | 0.1 |
| 49 | Anthropology | 9 | 0.1 |
| 49 | Self-Enrichment | 7 | 0.1 |
| 51 | History | 6 | 0.1 |
| 52 | Economics | 6 | 0.1 |
| 52 | Fashion/Fashion Merchandising | 6 | 0.1 |
| 52 | Interior Design | 6 | 0.1 |
| 52 | Respiratory Therapy | 4 | 0.0 |
| 56 | Geological Sciences | 4 | 0.0 |
| 56 | Other | 3 | 0.0 |
| 58 | Biological \& Physical Science | 3 | 0.0 |
| 58 | Foreign Language | 3 | 0.0 |
| 58 | International Studies | 2 | 0.0 |
| 61 | ESL | 2 | 0.0 |
| 61 | Industrial Technologies | 0.0 |  |
| 63 | Emergency Medical Technician | 1 | 0.0 |
| 63 | Family and Consumer Sciences | 0.0 |  |
| 63 | Theatre Arts | 10,026 | 100.0 |
|  | Total |  |  |
|  |  | 1 |  |

Continued next column.
${ }^{1}$ Includes Business Administration, Management, and Computer Business Office Technology. ${ }^{2}$ Includes Health Sciences, and Life Sciences. ${ }^{3}$ Includes Telecommunications \& Network Information Technology. ${ }^{4}$ Includes Speech Communication and Speech, Debate, and Forensics. ${ }^{5}$ Includes Humanities and Liberal Arts/Studies.

## Majors

Undecided or "undeclared" students (33.4 percent) comprise the single largest category of students in terms of a chosen course of study at CSM. Although there is no necessary relationship between students' initial selfdeclared major and the eventual completion of an associated course of study at CSM, these data correspond with popular transfer majors and CSM program awards data. (See Table 12)

Figure 14 CSM Snapshot: Student Enrollment Status, Fall 2012


Note: $\mathrm{N}=9,946$
Source: SMCCCD Student Database, first census

Table 13 CSM Student Enrollment Status: 18-Year Perspective, Fall 1994 - Fall 2012

| Enrollment Status | Enrollment Count and Percent of Annual Total |  |  |  |  |  |  |  | $18-\mathrm{Yr}$ <br> Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fall 1994 |  | Fall 2000 |  | Fall 2005 |  | Fall 2012 |  |  |
| First-Time | 1,974 | 16.5\% | 1,507 | 14.0\% | 1,384 | 13.4\% | 1,253 | 12.6\% | -3.9 |
| First-Time Transfer | 1,447 | 12.1 | 1,046 | 9.7 | 951 | 9.2 | 833 | 8.4 | -3.7 |
| Returning Transfer | 1,124 | 9.4 | 651 | 6.0 | 691 | 6.7 | 552 | 5.5 | -3.8 |
| Returning | 1,501 | 12.5 | 1,252 | 11.6 | 1,203 | 11.6 | 896 | 9.0 | -3.5 |
| Continuing | 5,729 | 47.9 | 6,022 | 55.7 | 5,838 | 56.4 | 6,017 | 60.5 | 12.6 |
| Concurrent Enrollment | 194 | 1.6 | 324 | 3.0 | 282 | 2.7 | 395 | 4.0 | 2.4 |
| Total | 11,969 | 100\% | 10,802 | 100\% | 10,350 | 100\% | 9,946 | 100\% | --- |

Note: 18-year change represents the change, expressed in percentage points, in percent share of the total from 1994 to 2012. Source: SMCCCD Student Database, first census

## Enrollment Status

A continuing student is defined as one who had enrolled in any of the three semesters prior to the current term. Conversely, a returning student is defined as one who was enrolled at a point in time more than three semesters prior to the current term. In fall 2012, continuing students comprised nearly two-thirds ( 60.5 percent) of all students. (See Figure 14) The proportion of continuing students has steadily increased since fall 1994 (+12.6 percentage points) and the proportion of concurrently enrolled high school students has increased slightly during this time. (See Table13) However, since 2007, the concurrent population has declined by 50 percent.

Table 14 CSM Student Course-Taking Patterns, Fall 2004 - Fall 2012

|  | Average <br> Number <br> of Units | Average <br> Number of <br> Courses | Census <br> Enroll | Duplicated <br> Course En- <br> rollments | FTES |
| :--- | :---: | :---: | ---: | :---: | :---: |
| 2012 | 7.55 | 2.6 | 9,946 | 25,342 | 3,469 |
| 2011 | 7.47 | 2.5 | 10,165 | 25,286 | 3,551 |
| 2010 | 7.23 | 2.3 | 9,771 | 22,016 | 3,734 |
| 2009 | 7.09 | 2.3 | 10,569 | 24,053 | 4,137 |
| 2008 | 7.10 | 2.3 | 10,190 | 22,938 | 3,978 |
| 2007 | 7.09 | 2.3 | 10,138 | 22,889 | 3,982 |
| 2006 | 6.87 | 2.3 | 11,303 | 26,423 | 3,918 |
| 2005 | 7.32 | 2.4 | 10,223 | 24,686 | 3,988 |
| 2004 | 7.37 | --- | --- | -- | --- |

Source: SMCCCD Student Database, End of term.

## Course-Taking Patterns

Overall in fall 2012, approximately one-third of CSM students were full-time, taking 12 or more units. Table 14 displays student course-taking patterns in terms of both the average number of units and average number of courses taken per term. In fall 2012, the "typical" CSM student enrolled in approximately 7.5 units each semester. This typical unit-load translates into approximately 2.6 courses per student (duplicated course enrollments $\div$ census enrollment). This typical enrollment pattern is stable regardless of changes in collegewide total census enrollment, duplicated course enrollments, and FTES.

Table 15 CSM Concurrent High School Enrollment by Term and Location, Summer 2007 - Spring 2013 (18 terms)

|  |  | Unduplicated Headcount |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Term | Year | CSM <br> Campus | Middle <br> College HS | HS <br> Campus | All <br> Locations |
| Summer | 2007 | 663 | 17 | --- | 680 |
|  | 2008 | 719 | 1 | --- | 720 |
|  | 2009 | 724 | 9 | 11 | 744 |
|  | 2010 | 393 | 32 | --- | 425 |
| Fall | 2011 | 442 | 28 | --- | 470 |
|  | 2012 | 538 | 18 | --- | 556 |
|  | 2007 | 268 | 56 | 297 | 621 |
|  | 2008 | 324 | 57 | 297 | 678 |
| Spring | 2009 | 328 | 61 | 295 | 684 |
|  | 2010 | 177 | 61 | 217 | 455 |
|  | 2011 | 161 | 54 | 266 | 473 |
|  | 2012 | 158 | 43 | 202 | 398 |
|  | 375 | 50 | 357 | 782 |  |
|  | 2009 | 314 | 65 | 371 | 750 |
|  | 2010 | 286 | 55 | 248 | 589 |
|  | 182 | 59 | 199 | 440 |  |
| Total Headcount | 6,398 | 775 | 3,175 | 10,316 |  |
| (Duplicated) |  | 179 | 58 | 231 | 454 |
| Total Headcount, | 4,374 | 328 | 1,488 | 5,674 |  |
| (Unduplicated) | 2012 |  | 51 | 184 | 397 |

Notes: The student count is an unduplicated count (counts students only once) by term and location only. For example, each row presents an unduplicated headcount only for a given term and location. Students are counted once for each term they attend. "Total Headcount, Unduplicated" counts students only once per location for the entire 18-term span. "Total Headcount, Duplicated" counts a student for each term and location attended. For example, a student who attends MCHS spring 2012 and the CSM Campus summer 2011 is counted as both a "CSM Campus" and an MCHS student over the 18-term span.
Source: SMCCCD Student Database, Current Courses

## Concurrently Enrolled High School Students

Concurrently high school students can be enrolled as students taking "regular" courses on the CSM campus, taking CSM courses offered at a high school campus, or taking CSM campus courses while enrolled in CSM's Middle College program. Table 15 displays concurrent headcounts for various "campus locations" between 2007-08 and 2012-13. Overall, the number of concurrently students taking courses on the CSM campus has significantly declined. In the academic year fall 2007-spring 2008, a total of 643 concurrent students were enrolled. In contrast, in fall 2012-spring 2013, only 325 concurrent students were taking courses at CSM, a decline of 50.5 percent. Note that this count excludes students enrolled in CSM's special Middle College program.

## Key Employee Characteristics

A profile of the CSM faculty, classified staff, and administrators is presented in Tables 16-18. Spring 2013 and fall 2008 employee comparison data are displayed and are indicators of the economic constraints of recent years. Reductions in staffing have been governed by a recent hiring freeze in SMCCCD and a variety of college enrollment management strategies, which have included the elimination of low-enrolled programs. All employee categories have declined, with the exception of adjunct non-instructional faculty. Overall, the total unduplicated headcount of CSM employees has declined 19 percent ( -119 employees) during this period of time. (See Table 16)

Table 16 CSM Employees by Classification: 3-Year Change, Fall 2008 - Spring 2013

|  | Employee Count and Percent of Total |  |  |  | 5-Year Change |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fall 2008 |  | Spring 2013 |  | Difference | Percent Change |
| Classified | 149 | 22.0\% | 124 | 23.4\% | -25 | -16.8\% |
| Administrator/Academic Supervisory | 19 | 2.8 | 17 | 3.2 | -2 | -10.5 |
| Full-Time Faculty: Instructional | 122 | 18.0 | 107 | 20.2 | -15 | -12.3 |
| Full-Time Faculty: Non-Instructional | 18 | 2.7 | 15 | 2.8 | -3 | -16.7 |
| Instructional Adjunct | 351 | 51.9 | 237 | 44.8 | -114 | -32.5 |
| Non-Instructional Adjunct | 17 | 2.5 | 29 | 5.5 | +12 | +70.6 |
| Total Employees (duplicated) | 676 | 100\% | 529 | 100\% | -147 | -21.7\% |
| Employee Headcount (unduplicated) | 616 |  | 497 |  | -119 | -19.3\% |

Notes: "Difference" is calculated as decrease or increase in the number of employees, 2008-2013. Employees who hold multiple positions in different classifications are counted once in each classification. "Classified" includes classified full-time, part-time, and supervisory staff; it does not include short-term employees or student employees. "Full-Time Faculty" includes tenured and tenure-track faculty.
*Administrative positions include: President; Vice President of Instruction; Vice President of Student Services; Dean of Language Arts; Dean of Mathematics/Science; Dean of Business \& Technology; Dean of Creative Arts \& Social Science; Dean of Kinesiology, Athletics \& Dance; Dean of Counseling, Advising, \& Matriculation; Dean of Enrollment Services; Dean of Planning, Research, and Institutional Effectiveness; and General Manager of KCSM (district position).
*Academic Supervisory positions include: Director of Library Services and Learning Services, Director of Learning Center, Director of Nursing, Director of Student Support Services, and Director of Health Center (district position).
Source: SMCCCD Human Resources Database, accessed September 2008 and January 2013.

Male and female full-time faculty are nearly identical in terms of their proportional representation: 49.5 percent versus 50.5 percent. However, all other employee categories (with the exception of adjunct noninstructional) are predominately female. (See Table 17) Employee ethnicity data are shown in Table 18. Overall, 55 percent of CSM employees self-identify as white as compared to 25 percent who self-identify as minorities. Another 20 percent of employees are of "other or unknown" ethnicity. (See Table 18)

Table 17 CSM Snapshot Spring 2013: Employees by Classification and Gender

|  | Classified |  | Administrator/ Academic Supervisors |  | Full-Time Faculty: Instructional |  | Full-Time Faculty: Non-Instructional |  | Adjunct Instructional |  | Adjunct <br> Non-Instructional |  | Total Employees |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Count | Percent |
| Female | 82 | 66.1\% | 12 | 70.6\% | 53 | 49.5\% | 12 | 80.0\% | 119 | 50.2\% | 12 | 41.4\% | 290 | 54.8\% |
| Male | 42 | 33.9 | 5 | 29.4 | 54 | 50.5 | 3 | 20.0 | 118 | 49.8 | 17 | 58.6 | 239 | 45.2 |
| Total Gender | 124 | 100\% | 17 | 100\% | 107 | 100\% | 15 | 100\% | 237 | 100\% | 29 | 100\% | 529 | 100\% |

Source: SMCCCD Human Resources Database, accessed January 2013.

Table 18 CSM Snapshot Spring 2013: Employees by Classification and Ethnicity

|  | Classified |  | Administrator/ Academic Supervisors |  | Full-Time Faculty: Instructional |  | Full-Time Faculty: Non-Instructional |  | Adjunct Instructional |  | Adjunct Non-Instructional |  | Total Employees |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Count | Percent |
| African American | 1 | 0.8\% | 2 | 11.8\% | 5 | 4.7\% | 3 | 20.0\% | 12 | 5.1\% | 1 | 3.4\% | 24 | 4.5\% |
| Asian | 11 | 8.9 | 0 | 0.0 | 13 | 12.1 | 1 | 6.7 | 21 | 8.9 | 2 | 6.9 | 48 | 9.1 |
| Filipino | 7 | 5.6 | 0 | 0.0 | 2 | 1.9 | 0 | 0.0 | 5 | 2.2 | 1 | 3.7 | 15 | 2.9 |
| Hispanic | 13 | 10.5 | 2 | 11.8 | 5 | 4.7 | 2 | 13.3 | 17 | 7.2 | 3 | 10.3 | 42 | 7.9 |
| Native American | 0 | 0.0 | 0 | 0.0 | 1 | 0.9 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 1 | 0.2 |
| Pacific Islander | 4 | 3.2 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 4 | 0.8 |
| White | 46 | 37.1 | 8 | 47.1 | 64 | 59.8 | 7 | 46.7 | 149 | 62.9 | 17 | 58.6 | 291 | 55.0 |
| Other/ <br> Decline to State | 42 | 33.9 | 5 | 29.4 | 17 | 15.9 | 2 | 13.3 | 33 | 13.9 | 5 | 17.2 | 104 | 19.7 |
| Total Ethnicity | 124 | 100\% | 17 | 100\% | 107 | 100\% | 15 | 100\% | 237 | 100\% | 29 | 100\% | 529 | 100\% |

Notes: Employees who hold multiple positions in different classifications are counted once in each classification. "Classified" includes classified full-time, part-time, and supervisory staff; does not include short-term employees or student employees. "Full-Time Faculty" includes tenured and tenure-track faculty.
Source: SMCCCD Human Resources Database, accessed January 2013.

## Instructional Programs: Curriculum Mix and Distance Learning

Figures 15-16 examine total duplicated course enrollments in fall 2012 according to commonly-used classifications for community college programs. Overall, 80 percent of total CSM course enrollments are in transferable courses (i.e., transfer, CTE, and kinesiology combined); 8 percent of course enrollments are in basic skills courses; and another 7 percent in pre-collegiate courses which are AA/AS degree applicable only. CTE enrollments represent 22 percent of all course enrollments.

Figure 15 CSM Instructional Program Enrollments, Fall 2012


Note: Kinesiology and CTE courses are 100\% and 74\% transferable, respectively.
Source: SMCCCD Student Database, end of term

Figure 16 CSM Instructional Program Enrollments by Transferability, Fall 2012


[^1]Figure 17 CSM Students in Online Courses Proportional Share of CSM Total Headcount, Fall 2005 - Fall 2012


Note: Percentage represents proportional share of CSM students in online courses. N indicates online student unduplicated headcount.

Table 19 CSM Students in Online Courses
Proportional Share of CSM Total Headcount, Fall 2005 - Fall 2012

|  | Online Students |  |  |
| :--- | :---: | :---: | :---: |
| Fall Term | Unduplicated <br> Headcount | As Percent of <br> All CSM <br> Headcount | All CSM Head- <br> count |
| 2005 | 487 | 4.5 | 10,725 |
| 2006 | 544 | 4.8 | 11,325 |
| 2007 | 644 | 5.8 | 11,185 |
| 2008 | 902 | 8.0 | 11,206 |
| 2009 | 1,167 | 10.0 | 11,647 |
| 2010 | 1,238 | 11.5 | 10,769 |
| 2011 | 1,576 | 14.8 | 10,618 |
| 2012 | 1,840 | 18.3 | 10,042 |
| Total | 8,398 | 9.6 | 87,517 |

Trends in online course enrollment are presented in Table 19 and Figure 17. Between fall 2005 and fall 2012, the number of students (unduplicated headcount) enrolling in CSM online coursework increased from 487 to 1,840 (278 percent). Expressed differently, in fall 2005, only 1 in 21 ( 4.5 percent) of all CSM students were enrolled in at least one online course. In contrast, in fall 2012, this figure had increased to nearly 1 in 5 (18.3 percent) of all CSM students.

The College's key instructional productivity metrics, fall 2007 - spring 2013, are displayed in Table 20. Six individual fall, spring, and summer term productivity indicators are displayed. In response to budget reductions, CSM strategically reduced the total number of sections offered by more than 20 percent during this period of time: -21 percent in the fall semesters and -23 percent in the spring semesters. Guided by District and College overarching

Table 20 CSM Instructional Productivity and Efficiency, Fall 2007 - Spring 2013

|  | Total Headcount | Enrollments | FTEF | FTES | WSCH | Load | Sections |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Fall Terms |  |  |  |  |  |  |  |
| 2007 | 11,083 | 27,737 | 235.83 | 3,967.22 | 119,015 | 505 | 1,149 |
| 2008 | 11,215 | 27,758 | 228.63 | 3,975.45 | 119,263 | 522 | 1,113 |
| 2009 | 11,508 | 28,938 | 214.47 | 4,135.15 | 124,055 | 578 | 1,058 |
| 2010 | 10,588 | 26,632 | 192.68 | 3,731.41 | 111,942 | 581 | 945 |
| 2011 | 10,540 | 26,317 | 199.41 | 3,583.84 | 107,515 | 539 | 956 |
| 2012 | 9,946 | 25,342 | 192.48 | 3,469.17 | 104,075 | 541 | 912 |
| Total | 64,880 | 162,724 | 1,263.50 | 22,862.24 | 685,865 | 543 | 6,133 |
| Change 2007-2012 | -1,137 | -2,395 | -43.35 | -498.05 | -14,940 | 36 | -237 |
| \% Change 2007-2012 | -10.3\% | -8.6\% | -18.4\% | -12.6\% | -12.6\% | 7.1\% | -20.6\% |
| Spring Terms |  |  |  |  |  |  |  |
| 2008 | 10,899 | 28,201 | 239.16 | 3,940.63 | 118,219 | 494 | 1,189 |
| 2009 | 11,405 | 28,716 | 211.67 | 4,144.61 | 124,338 | 587 | 1,043 |
| 2010 | 11,679 | 28,773 | 208.51 | 4,153.43 | 124,603 | 598 | 1,047 |
| 2011 | 10,261 | 26,346 | 191.85 | 3,601.07 | 108,032 | 563 | 944 |
| 2012 | 9,827 | 24,564 | 190.90 | 3,335.00 | 100,050 | 524 | 938 |
| 2013* | 9,366 | 23,538 | 189.93 | 3,229.79 | 96,894 | 510 | 919 |
| Total | 63,437 | 160,138 | 1,232.02 | 22,404.54 | 672,136 | 546 | 6,080 |
| Change 2008-2013 | -1,533 | -4,663 | -49.23 | -710.84 | -21,325 | 16 | -270 |
| \% Change 2008-2013 | -14.1\% | -16.5\% | -20.6\% | -18.0\% | -18.0\% | 3.2\% | -22.7\% |
| Summer Terms |  |  |  |  |  |  |  |
| 2008 | 5,816 | 8,243 | 51.81 | 1,019.51 | 30,584 | 590 | 295 |
| 2009 | 6,422 | 9,415 | 54.62 | 1,105.31 | 33,159 | 607 | 301 |
| 2010 | 5,713 | 8,445 | 47.18 | 993.08 | 29,793 | 631 | 262 |
| 2011 | 5,407 | 8,148 | 49.25 | 936.99 | 28,110 | 571 | 265 |
| 2012 | 5,225 | 7,364 | 48.18 | 922.80 | 27,684 | 575 | 258 |
| Total | 28,583 | 41,615 | 251.05 | 4,977.70 | 149,329 | 595 | 1,381 |
| Change 2008-2012 | -591 | -879 | -3.63 | -96.71 | -2,900 | -15 | -37 |
| \% Change 2008-2012 | -10.2\% | -10.7\% | -7.0\% | -9.5\% | -9.5\% | -2.7\% | -12.5\% |

Note: Spring 2013 based upon first census data; all other terms based upon end of term data reports.
goals, reductions reflected a variety of enrollment management strategies to eliminate under-enrolled programs and offer many lifelong learning courses under the umbrella of SMCCCD Community Education. As CSM trimmed its section offerings, the College's overall efficiency, measured in terms of Load, has increased by +7 percent and +3 percent in the fall and spring semesters, respectively.

The top 40 enrolled courses in fall 2012 are identified in Table 21. These top enrolled courses are all "core" courses leading to or fulfilling either AA/AS degree requirements or lower-division transfer requirements. These 40 CSM courses comprise 32 percent of all fall 2012 enrollments.

Table 21 CSM Top 40 Courses by Enrollment Size, Fall 2012

| Course | Title | Sections | Enrollments | Enrollments per Section |
| :---: | :---: | :---: | :---: | :---: |
| ENGL 100 | Composition and Reading | 30 | 779 | 26.0 |
| PSYC 100 | General Psychology | 6 | 581 | 96.8 |
| MATH 120 | Intermediate Algebra | 13 | 461 | 35.5 |
| ENGL 848 | Introduction to Comp and Reading | 17 | 458 | 26.9 |
| PLSC 210 | American Politics | 10 | 423 | 42.3 |
| ENGL 110 | Composition, Literature \& Critical Thinking | 15 | 394 | 26.3 |
| MATH 811 | Arithmetic Review | 10 | 380 | 38.0 |
| SOCI 100 | Introduction To Sociology | 9 | 374 | 41.6 |
| ASTR 100 | Introduction To Astronomy | 8 | 362 | 45.3 |
| PHIL 100 | Introduction to Philosophy | 7 | 329 | 47.0 |
| COMM 110 | Public Speaking | 12 | 328 | 27.3 |
| BIOL 100 | Introduction to the Life Sciences | 6 | 316 | 52.7 |
| COMM 130 | Interpersonal Communication | 11 | 311 | 28.3 |
| MATH 200 | Elementary Probability \& Statistics | 8 | 311 | 38.9 |
| MATH 110 | Elementary Algebra | 8 | 291 | 36.4 |
| ECON 100 | Principles of Macro Economics | 5 | 237 | 47.4 |
| FITN 116 | Body Conditioning | 5 | 237 | 47.4 |
| MUS. 100 | Fundamentals of Music | 7 | 237 | 33.9 |
| BIOL 110 | General Principles of Biology | 7 | 216 | 30.9 |
| ACTG 121 | Financial Accounting | 5 | 210 | 42.0 |
| ENGL 838 | Intensive Introduction to Composition/Reading | 8 | 210 | 26.3 |
| MATH 251 | Calculus/Analytic Geometry I | 5 | 197 | 39.4 |
| MATH 111 | Elementary Algebra I | 6 | 186 | 31.0 |
| CIS 110 | Introduction to CIS | 5 | 182 | 36.4 |
| FITN 334 | Yoga | 4 | 179 | 44.8 |
| CHEM 210 | General Chemistry I | 6 | 176 | 29.3 |
| ECON 102 | Principles of Micro Economics | 5 | 174 | 34.8 |
| BUS. 100 | Contemporary American Business | 5 | 170 | 34.0 |
| ETHN 101 | Introduction to Ethnic Studies I | 4 | 166 | 41.5 |
| ACTG 100 | Accounting Procedures | 3 | 162 | 54.0 |
| BIOL 250 | Anatomy | 6 | 161 | 26.8 |
| ADAP 875 | Adapted Evaluation | 2 | 159 | 79.5 |
| HIST 201 | United States History I | 5 | 159 | 31.8 |
| HSCI 100 | General Health Science | 4 | 158 | 39.5 |
| CRER 120 | College and Career Success | 4 | 147 | 36.8 |
| PSYC 200 | Developmental Psychology | 2 | 140 | 70.0 |
| LIBR 100 | Intro. to Library Research | 3 | 137 | 45.7 |
| MATH 241 | Applied Calculus I | 4 | 135 | 33.8 |
| MATH 130 | Analytic Trigonometry | 4 | 132 | 33.0 |
| MATH 125 | Elementary Finite Math | 4 | 131 | 32.8 |

## Trends in Student Achievement

## Success

Perhaps the single most referenced metric for student achievement is the successful course completion rate.
Overall, CSM students successfully completed 71 percent of all courses in the 2011-12 academic year. The associated withdrawal rate and retention rates were 15 percent and 85 percent, respectively. These rates have remained remarkably consistent over the past 5 years. (See Table 22)

Additional course success rate detail is provided for the 40 top-enrolled courses with enrollments of 100 students or more for fall 2012. (See Table 23) The college-wide success rate was 69.8 percent for fall 2012.

Table 22 CSM Student Success, Retention, and Withdraw Rates, 2007-08 to 2011-12

| Academic Year | Enrollment <br> Count | Success <br> Rate | Retention <br> Rate | Withdraw <br> Rate |
| :--- | :---: | :---: | :---: | :---: |
| $2007-08$ | 55,092 | $70 \%$ | $84 \%$ | $16 \%$ |
| $2008-09$ | 55,260 | 70 | 84 | 16 |
| $2009-10$ | 56,540 | 70 | 85 | 15 |
| $2010-11$ | 52,196 | 70 | 84 | 16 |
| $2011-12$ | 50,054 | 71 | 85 | 15 |
| Total 2007-08 to <br> $2011-12$ | 269,142 | $70 \%$ | $84 \%$ | $16 \%$ |

Notes: Academic Year (e.g., 2010-11) represents fall and spring semesters, combined. Success $=A, B, C$, and CR only, and does not include students with a D, F, or Incomplete.
Source: SMCCCD Student Database

Table 23 CSM Success Rates of High Enrollment Courses, Fall 2012

| Course | Title | Sections | Enrollments | Enrollments per Section | Success Rate |
| :---: | :---: | :---: | :---: | :---: | :---: |
| NURS 808 | Open Skills Laboratory | 1 | 100 | 100.0 | 92.0 |
| ADAP 110 | Adapted General Conditioning | 3 | 109 | 36.3 | 91.7 |
| ADAP 875 | Adapted Evaluation | 2 | 159 | 79.5 | 89.3 |
| CRER 121 | Planning for Student Success | 4 | 124 | 31.0 | 84.7 |
| FITN 334 | Yoga | 4 | 179 | 44.8 | 82.7 |
| CRER 120 | College and Career Success | 4 | 147 | 36.8 | 79.6 |
| FITN 116 | Body Conditioning | 5 | 237 | 47.4 | 79.3 |
| READ 830 | College and Career Reading | 4 | 111 | 27.8 | 79.3 |
| MUS. 100 | Fundamentals of Music | 7 | 237 | 33.9 | 77.6 |
| BIOL 110 | General Principles of Biology | 7 | 216 | 30.9 | 75.9 |
| MATH 122 | Intermediate Algebra I | 3 | 108 | 36.0 | 75.0 |
| DGME 100 | Media in Society | 4 | 126 | 31.5 | 74.6 |
| COMM 130 | Interpersonal Communication | 11 | 311 | 28.3 | 74.6 |
| CHEM 210 | General Chemistry I | 6 | 176 | 29.3 | 73.3 |
| ESL 828 | Writing for Non-Native Speakers IV | 4 | 107 | 26.8 | 72.0 |
| ENGL 110 | Composition, Literature \& Critical Thinking | 15 | 394 | 26.3 | 71.6 |
| ETHN 102 | Introduction to Ethnic Studies II | 3 | 119 | 39.7 | 71.4 |
| ENGL 102 | English Practicum | 4 | 100 | 25.0 | 71.0 |
| MUS. 202 | Music Listening and Enjoyment | 3 | 105 | 35.0 | 69.5 |
| PSYC 200 | Developmental Psychology | 2 | 140 | 70.0 | 69.3 |
| LIBR 100 | Introduction to Library Research | 3 | 137 | 45.7 | 68.6 |
| FILM 100 | Introduction to Film | 2 | 104 | 52.0 | 68.3 |
| ACTG 121 | Financial Accounting | 5 | 210 | 42.0 | 67.6 |
| BUS. 100 | Contemporary American Business | 5 | 170 | 34.0 | 67.1 |
| ASTR 100 | Introduction to Astronomy | 8 | 362 | 45.3 | 66.3 |
| ETHN 101 | Introduction to Ethnic Studies I | 4 | 166 | 41.5 | 65.7 |
| SOCI 100 | Introduction to Sociology | 9 | 374 | 41.6 | 65.2 |
| ECON 100 | Principles of Macro Economics | 5 | 237 | 47.4 | 65.0 |
| ECON 102 | Principles of Micro Economics | 5 | 174 | 34.8 | 64.9 |
| ACTG 100 | Accounting Procedures | 3 | 162 | 54.0 | 64.8 |
| COMM 110 | Public Speaking | 12 | 328 | 27.3 | 64.3 |
| HSCI 100 | General Health Science | 4 | 158 | 39.5 | 63.9 |
| CIS 110 | Introduction to CIS | 5 | 182 | 36.4 | 63.7 |
| PLSC 210 | American Politics | 10 | 423 | 42.3 | 63.6 |
| ENGL 848 | Introduction to Composition and Reading | 17 | 458 | 26.9 | 63.3 |
| BIOL 250 | Anatomy | 6 | 161 | 26.8 | 62.7 |
| ENGL 100 | Composition and Reading | 30 | 779 | 26.0 | 62.5 |
| MATH 120 | Intermediate Algebra | 13 | 461 | 35.5 | 62.0 |
| MATH 200 | Elementary Probability \& Statistics | 8 | 311 | 38.9 | 61.1 |
| MATH 110 | Elementary Algebra | 8 | 291 | 36.4 | 59.8 |

Figure 18 Success Rates, Distance versus Comparable Face-to-Face Coursework, Fall 2005 - Fall 2011


## Distance Education Success

Parallel student success data for distance education courses are displayed in Figures 18-20. Achievement data for online coursework are directly compared to the same courses offered in the traditional face-to-face modality. The historical overall "achievement gap" between online and traditional coursework success rates has been virtually eliminated at CSM between fall 2005 and fall 2011: from -10.4 points in fall 2005 ( 53.9 percent versus 64.3 percent) to -0.1 points in fall 2011 ( 61.8 percent versus 61.9 percent). (See Figure 18) The corresponding withdrawal rates and retention rates reveal the same pattern of convergence. (See Figures 19-20)

Figure 19 Withdrawal Rates, Distance versus Comparable Face-to-Face Coursework, Fall 2005 - Fall 2011
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Figure 20 Retention Rates, Distance versus Comparable Face-to-Face Coursework, Fall 2005 - Fall 2011


Table 24 CSM Degrees and Certificates Awarded, 2006-07 to 2011-12

|  | \# of Awards and $\%$ of Yearly Total |  |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Academic <br> Year | Associate <br> in Arts | Associate <br> in Science |  | Certificate of <br> Achievement | Certificate of <br> Specialization | Total <br> Awards |  |  |  |
| $2006-07$ | 251 | $35.1 \%$ | 135 | $18.9 \%$ | 215 | $30.0 \%$ | 115 | $16.1 \%$ | 716 |
| $2007-08$ | 294 | 35.7 | 106 | 12.9 | 263 | 32.0 | 160 | 19.4 | 823 |
| $2008-09$ | 285 | 33.3 | 147 | 17.2 | 307 | 35.9 | 117 | 13.7 | 856 |
| $2009-10$ | 313 | 31.9 | 151 | 15.4 | 315 | 32.1 | 203 | 20.7 | 982 |
| $2010-11$ | 240 | 26.6 | 142 | 15.8 | 353 | 39.2 | 166 | 18.4 | 901 |
| $2011-12$ | 237 | 25.2 | 153 | 16.3 | 362 | 38.5 | 188 | 20.0 | 940 |
| Total | 1,620 | $31.0 \%$ | 834 | $16.0 \%$ | 1,815 | $34.8 \%$ | 949 | $18.2 \%$ | 5,218 |

Note: All academic year data include summer term awards, with summer term counted at end of the academic year; e.g., fall $2011+$ spring 2012+ summer 2012.

Table 25 CSM Transfer Degrees Awarded, Spring 2012 - Spring 2013

|  | AA-T | AS-T | Total | As a share <br> of all <br> Associate <br> degrees |
| :--- | :---: | :---: | :---: | :---: |
| Term | 2 | 2 | 4 | 1.7 |
| Spring 2012 | 1 | 1 | 2 | 3.4 |
| Summer 2012 | 3 | 2 | 5 | 3.6 |
| Fall 2012 | 34 | 39 | 73 | 17.9 |
| Spring 2013 |  |  |  |  |

## Degrees and Certificates

Another key measurement of student achievement is the number of degrees and certificates awarded. Overall, 5,218 degrees and certificates were awarded, from 2006-07 to 2011-12. Over the past five years, the number of degrees awarded has remained relatively stable, while the number of certificates has increased. (See Table 24) In 2012, CSM began implementation of California's Student Transfer Achievement Reform Act. With the creation of new "transfer degrees" (AA-T and AS-T), students now have a clear curricular pathway leading to transfer at any CSU campus. Table 25 shows that CSM students are increasingly utilizing transfer degrees. In spring 2013, transfer degrees comprised 17.9 percent of all AA/AS degrees awarded.

Degree and certificate outcomes are commonly measured by the U.S. Department of Education for all community colleges. Since the inception of this metric in 1998, CSM's degree and certificate completion rates have ranked near or above the statewide average for all California community colleges. (See Table 26)

The growth in CSM's distance education curriculum is reflected in the number of degree and certificate earners utilizing online coursework. In 2004-05, approximately 1 in 13 ( 7.5 percent) of all CSM award earners had taken at least one online course. In contrast, in 2011-12, nearly 6 of 10 (58.4 percent) of award earners utilized online coursework. (See Table 27)

Table 26 CSM Student Right-to-Know Degree/Certificate Completion Rates, 1997-2000 to 2008-2011

| Cohort | CSM | Statewide <br> Average |
| :--- | :--- | :---: |
| $2008-2011$ | $18.2 \%$ | $24.6 \%$ |
| $2007-2010$ | 23.0 | 24.4 |
| $2006-2009$ | 19.2 | 16.7 |
| $2005-2008$ | 27.1 | 24.1 |
| $2004-2007$ | 24.7 | 24.8 |
| $2003-2006$ | 34.1 | 25.1 |
| $2002-2005$ | 51.8 | 36.0 |
| $2001-2004$ | 43.8 | 35.3 |
| $2000-2003$ | 42.8 | 33.7 |
| $1999-2002$ | 41.7 | 34.8 |
| $1998-2001$ | 44.0 | 30.6 |
| $1997-2000$ | 43.7 | 32.7 |
| $1996-1999$ | 39.6 | 32.0 |
| $1995-1998$ | 39.9 | 34.3 |

Note: The federally-mandated Student Right-toKnow (SRTK) reports track all certificate, degree, and transfer-seeking first-time and full-time students over a three-year period. Data are published in December for the prior academic year, e.g., 2008-11 data were published December 2012.

Source: California Community Colleges
Chancellor's Office, http://srtk.cccco.edu.

Table 27 CSM Awards Earned by CSM Distance Education Students, 2004-05 to 2011-12

| Academic Year | \# of Awards and \% of Yearly Total |  |  |  |  |  |  |  |  | Distance Awards as \% of All CSM Awards 7.5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Associate in Arts |  | Associate in Science |  | Certificate of Achievement |  | Certificate of Specialization |  | Total |  |
|  | 20 | 28.6\% | 7 | 10.0\% | 18 | 25.7\% | 25 | 35.7\% | 70 |  |
| 2005-06 | 43 | 26.4 | 27 | 16.6 | 34 | 20.9 | 59 | 36.2 | 163 | 17.5 |
| 2006-07 | 65 | 35.5 | 32 | 17.5 | 35 | 19.1 | 51 | 27.9 | 183 | 25.6 |
| 2007-08 | 94 | 44.8 | 30 | 14.3 | 37 | 17.6 | 49 | 23.3 | 210 | 25.5 |
| 2008-09 | 123 | 45.2 | 51 | 18.8 | 50 | 18.4 | 48 | 17.6 | 272 | 31.8 |
| 2009-10 | 139 | 37.5 | 55 | 14.8 | 98 | 26.4 | 79 | 21.3 | 371 | 37.8 |
| 2010-11 | 145 | 34.6 | 57 | 13.6 | 124 | 29.6 | 93 | 22.2 | 419 | 46.5 |
| 2011-12 | 175 | 31.9 | 93 | 16.9 | 169 | 30.8 | 112 | 20.4 | 549 | 58.4 |
| Total | 804 | 35.9\% | 352 | 15.7\% | 565 | 25.3\% | 516 | 23.1\% | 2,237 | 31.6 |

Note: Academic Year = fall + spring + summer.

Table 28 CSM Transfer Students to CSU and UC, 1989-90 to 2011-12

| Full Year | Transfer Students |  |  | Percent of Total |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | CSU | UC | Total | CSU | UC | Total |
| 1989-90 | 762 | 153 | 915 | 83.3\% | 16.7\% | 100\% |
| 1990-91 | 648 | 155 | 803 | 80.7 | 19.3 | 100 |
| 1991-92 | 568 | 160 | 728 | 78.0 | 22.0 | 100 |
| 1992-93 | 559 | 127 | 686 | 81.5 | 18.5 | 100 |
| 1993-94 | 557 | 163 | 720 | 77.4 | 22.6 | 100 |
| 1994-95 | 570 | 139 | 709 | 80.4\% | 19.6\% | 100\% |
| 1995-96 | 599 | 153 | 752 | 79.7 | 20.3 | 100 |
| 1996-97 | 573 | 138 | 711 | 80.6 | 19.4 | 100 |
| 1997-98 | 492 | 147 | 639 | 77.0 | 23.0 | 100 |
| 1998-99 | 457 | 156 | 613 | 74.6 | 25.4 | 100 |
| 1999-00 | 435 | 144 | 579 | 75.1\% | 24.9\% | 100\% |
| 2000-01 | 411 | 177 | 588 | 69.9 | 30.1 | 100 |
| 2001-02 | 447 | 207 | 654 | 68.3 | 31.7 | 100 |
| 2002-03 | 429 | 184 | 613 | 70.0 | 30.0 | 100 |
| 2003-04 | 373 | 119 | 492 | 75.8 | 24.2 | 100 |
| 2004-05 | 316 | 151 | 467 | 67.7\% | 32.3\% | 100\% |
| 2005-06 | 336 | 159 | 495 | 67.9 | 32.1 | 100 |
| 2006-07 | 409 | 143 | 552 | 74.1 | 25.9 | 100 |
| 2007-08 | 423 | 144 | 567 | 74.6 | 25.4 | 100 |
| 2008-09 | 387 | 132 | 519 | 74.6 | 25.4 | 100 |
| 2009-10 | 242 | 136 | 378 | 64.0\% | 36.0\% | 100\% |
| 2010-11 | 376 | 144 | 520 | 72.3 | 27.7 | 100 |
| 2011-12 | 339 | 133 | 472 | 71.8 | 28.2 | 100 |

Sources: UC Office of the President (2010-11 and later); California State University (2010-11 and later); California Postsecondary Education Commission (2009-10 and earlier).

## Transfer

In 2011-12, 472 CSM students transferred to the University of California and California State University systems. Approximately another 250 students transferred to California private and out-of-state institutions. There has been a significant decline in the number of students transferring to CSU in the past two decades, while the number transferring to UC has remained more stable. (See Table 28). This shift reflects both overall statewide fiscal issues which have impacted the capacity of both UC and CSU campuses to accommodate transfer students as well as changes in the academic preparedness and baccalaureate degree aspirations of students enrolling at CSM.

Figure 21 CSM Transfers to the California State University, 1989-90 to 2011-12


Sources: California State University (2010-11 and later) and California Postsecondary Education Commission (2009-10 and earlier).

The vast majority of CSM students transfer to a CSU or UC campus located close to home: 78 percent of CSU transfers enroll at 3 campuses-San Francisco, San Jose, and East Bay, while 57 percent of UC transfers enroll at two campuses-Berkeley and Davis. (See Figures 21-22) Since 1989-90, 80.2 percent of transfers enroll at a CSU or UC campus within approximately 100 miles of CSM. Stated differently, of the total 32 CSU and UC campuses, nine campuses ( 28 percent) enroll 80.2 percent of all CSM transfers. This geographic pattern of transfer enrollment (i.e., "close to home") is also found nationally and statewide. This CSM transfer enrollment pattern has remained constant for as long as transfer data have been systematically collected.

Transfer outcomes are commonly measured by the U.S. Department of Education for all community colleges. Since the inception of this metric in 1998, CSM's transfer rates have ranked near or above the statewide average for all California community colleges. (See Table 29)

Figure 22 CSM Transfers to the University of California, 1989-90 to 2011-12


Sources: UC Office of the President (2010-11 and later) and California Postsecondary Education Commission (2009-10 and earlier).

Table 29 CSM Student Right-to-Know (SRTK)
Transfer Rates, 1997-2000 to 2008-2011

| Cohort | CSM | Statewide <br> Average |
| :--- | :--- | :---: |
| $2008-2011$ | $19.3 \%$ | $13.9 \%$ |
| $2007-2010$ | 16.9 | 15.2 |
| $2006-2009$ | 19.2 | 16.7 |
| $2005-2008$ | 19.3 | 17.9 |
| $2004-2007$ | 40.0 | 25.1 |
| $2003-2006$ | 36.3 | 24.7 |
| $2002-2005$ | 28.5 | 29.6 |
| $2001-2004$ | 27.7 | 21.4 |
| $2000-2003$ | 28.3 | 22.1 |
| $1999-2002$ | 33.1 | 23.6 |
| $1998-2001$ | 32.4 | 27.0 |
| $1997-2000$ | 32.0 | 25.5 |
| $1996-1999$ | 33.3 | 25.1 |
| $1995-1998$ | 36.3 | 23.1 |

Note: The federally-mandated Student Right-toKnow (SRTK) reports track all certificate, degree, and transfer-seeking first-time and full-time students over a three-year period. SRTK is a "cohort" study. The SRTK cohort is a group of students who are: first-time freshmen, enrolled full-time and are degree-seeking. These students are identified in a fall term and their outcomes are measured over a period of three years, at which time the SRTK rates are calculated and made public. Data are published in December for the prior academic year, e.g., 2008-11 data were published December 2012.
Source: California Community College Chancellor's Office, http://srtk.cccco.edu.

Table 30 CSM Student Placement Test Results, 2008-09 to 2011-12

|  | 2008-09 | 2010-11 | 2011-12 |
| :--- | :--- | :---: | :---: |
| Math Placement |  |  |  |
| Basic Skills | $17 \%$ | $53 \%$ | $52 \%$ |
| AA/AS Degree Applicable | 53 | 20 | 21 |
| Transfer Level | 30 | 27 | 27 |
| English Placement |  |  |  |
| Basic Skills | $12 \%$ | $8 \%$ | $6 \%$ |
| AA/AS Degree Applicable | 61 | 61 | 63 |
| Transfer Level | 27 | 32 | 32 |

Note: MATH 110/111/112 became basic skills effective fall 2009, which accounts for the dramatic shift in the proportion of students placing into basic skills math coursework.

Table 31 Freshmen Mathematics and English Proficiency Levels: UC, CSU, CCC, \& CSM, Fall 2011

| Institution | Total Freshmen | Math |  | English |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Proficient | Assessed Below College-Level | Proficient | Assessed Below College-Level |
| UC System | 32,218 | 100\% | 0\% | 75.0\% | 25.0\% |
| CSU System | 54,478 | 66.7 | 33.3 | 66.3 | 33.7 |
| CCC System | 350,129 | 14.6 | 85.4 | 28.4* | 71.6 |
| CSM | - | 27.0 | 73.0 | 32.0* | 68.0 |

* Does not include ESL placements.

Note: As applied to the CCC's, proficiency = "transfer level" coursework. As applied to the SMCCCD, proficiency in English = ENGL 100; proficiency in mathematics $=$ MATH 125 level or higher.
Sources: University of California Office of the President, California State University, and California Community Colleges Chancellor's Office.

## Student Placement Test Results and Outcomes: Mathematics, English and ESL

Approximately 70 percent of CSM's new, first-time students consistently place below transfer-level mathematics and English coursework. (See Table 30) Of those students placing into basic skill courses, the success rate is approximately - 15 points lower than the college-wide average for all courses. Table 31 provides a statewide higher education perspective on students' preparedness for college-level coursework in mathematics and English. These data indicate that remediation is a major issue at all three segments of public higher education-UC, CSU, and the California Community Colleges system as a whole, which includes CSM.

Table 32 CSM Student Achievement and Progression in Basic Skills/Pre-Transfer through Transfer-Level Coursework: English, ESL, and Mathematics

| Students who start at: |  | Headcount | Subsequently Enroll at Transfer-level |  | Succeed at Transfer-level |  | Overall Basic Skills through Transfer-level Completion Rate |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Students | Rate | Students | Rate |  |
| English |  |  |  |  |  |  |  |
| 1 level below transfer |  |  | 4,301 | 2,592 | 60.3 | 2,130 | 82.2 | 49.5 |
| 2 levels | " " | 1,881 | 1,075 | 57.2 | 786 | 73.1 | 41.8 |
| 3 levels | " " | 1,191 | 428 | 35.9 | 340 | 79.4 | 28.5 |
| ESL |  |  |  |  |  |  |  |
| 1 level below transfer |  | 202 | 138 | 68.3 | 123 | 89.1 | 60.9 |
| Mathematics |  |  |  |  |  |  |  |
| 1 level below transfer |  | 3,966 | 1,945 | 49.0 | 1,507 | 77.5 | 38.0 |
| 2 levels | " " | 1,341 | 516 | 38.5 | 381 | 73.8 | 28.4 |
| 3 levels | " " | 3,555 | 946 | 26.6 | 701 | 74.1 | 19.7 |
| 4 levels | " " | 3,064 | 503 | 16.4 | 374 | 74.4 | 12.2 |
| 5 levels | " | 2,289 | 195 | 8.5 | 132 | 67.7 | 5.8 |

Notes: English and ESL students were tracked from fall 2003 to fall 2011. Math students were tracked from fall 2000 to spring 2010. English coursework leading to transfer: ENGL 828 [3 levels below transfer] $\rightarrow 838$ [2 levels] $\rightarrow 848$ [1 level] $\rightarrow 100$. ESL coursework leading to transfer: ESL 400 [1 level below transfer] $\rightarrow$ ENGL 100. Math coursework leading to transfer: MATH 811 [ 5 levels below transfer] $\rightarrow 111$ [ 4 levels] $\rightarrow 110$ [3 levels] $\rightarrow 122$ [ 2 levels] $\rightarrow 120$ [1 level] $\rightarrow 125+$.

Students' initial placement in the sequence of coursework leading to transfer level English and mathematics coursework reveals a clear pattern of achievement relative to their curricular starting point. Students who initially enroll at the lowest levels of English and math have the lowest rates of subsequent success in transfer-level coursework: 28.5 percent and 5.8 percent, respectively. (See Table 32) Conversely, students who initially enroll only one level below transfer-level coursework succeed at significantly higher rates: 49.5 percent and 38.0 percent, respectively. Of ESL students who initially place one level below transfer-level English, 60.9 percent eventually succeed.

## ARCC Success and Achievement Measures

In 2004, the California Community Colleges Chancellor's Office implemented common performance indicators for the system and for its colleges. This comprehensive system, Accountability Reporting for the Community Colleges (ARCC), provides data for seven performance indicators for all community colleges in the state, individual colleges, and individual college "peer groups."

The data presented here include the complete six-year ARCC 1.0 dataset for CSM, 2007-2012. During this period of time CSM has consistently ranked above the majority of ARCC performance indicators for the California Community Colleges system as a whole and for its peer groups. (See Table 33) Note that ARCC 2.0 "Scorecard 2013" data are not available at the time of the preparation of this report.

Table 33 CSM Accountability Reporting for the Community Colleges (ARCC 1.0) Performance Indicators, 2007-2012

| 1 Student Progress \& Achievement Rate |  |  |  |
| :--- | :--- | :---: | :---: |
| Year | CSM | Statewide | Peer <br> Group |
| 2007 | $59.8 \%$ | $52.0 \%$ | $58.1 \%$ |
| 2008 | 60.2 | 51.2 | 57.4 |
| 2009 | 59.5 | 51.8 | 55.4 |
| 2010 | 62.5 | 52.3 | 55.7 |
| 2011 | 58.4 | 53.6 | 56.8 |
| 2012 | 58.0 | 53.6 | 56.9 |

3 Fall-to-Fall Persistence Rate

| Year | CSM | Statewide | Peer <br> Group |
| :--- | :--- | :---: | :---: |
| 2007 | $71.0 \%$ | $69.3 \%$ | $69.3 \%$ |
| 2008 | 73.2 | 68.3 | 70.7 |
| 2009 | 69.0 | 69.2 | 71.3 |
| 2010 | 74.9 | 68.7 | 71.1 |
| 2011 | 77.8 | 67.6 | 73.1 |
| 2012 | 76.5 | 71.3 | 74.2 |

5 Successful Basic Skills Course Completion Rate

| Year | CSM | Statewide | Peer <br> Group |
| :--- | :--- | :---: | :---: |
| 2007 | $60.5 \%$ | $60.4 \%$ | $67.2 \%$ |
| 2008 | 62.5 | 60.5 | 66.9 |
| 2009 | 58.5 | 60.5 | 62.1 |
| 2010 | 63.5 | 61.5 | 63.8 |
| 2011 | 56.8 | 61.4 | 63.0 |
| 2012 | 59.5 | 62.0 | 63.8 |

7 ESL Improvement Rate

| Year | CSM | Statewide | Peer <br> Group |
| :--- | :--- | :--- | :--- |
| 2007 | $\mathrm{~N} / \mathrm{A}$ | $\mathrm{N} / \mathrm{A}$ | $\mathrm{N} / \mathrm{A}$ |
| 2008 | $58.7 \%$ | $44.7 \%$ | $39.3 \%$ |
| 2009 | 61.9 | 50.1 | 41.3 |
| 2010 | 58.7 | 53.2 | 41.5 |
| 2011 | 54.1 | 54.6 | 49.4 |
| 2012 | 52.5 | 64.6 | 48.8 |

2 Percent Earning 30 Units+

| Year | CSM | Statewide | Peer <br> Group |
| :--- | :--- | :---: | :---: |
| 2007 | $73.5 \%$ | $70.3 \%$ | $72.9 \%$ |
| 2008 | 73.5 | 70.4 | 72.6 |
| 2009 | 73.2 | 71.2 | 73.2 |
| 2010 | 74.4 | 72.4 | 74.6 |
| 2011 | 73.5 | 72.8 | 74.8 |
| 2012 | 75.2 | 73.5 | 76.2 |

4 Successful CTE Course Completion Rate

| Year | CSM | Statewide | Peer <br> Group |
| :--- | :--- | :---: | :---: |
| 2007 | $78.8 \%$ | $77.3 \%$ | $84.4 \%$ |
| 2008 | 81.3 | 78.2 | 79.8 |
| 2009 | 80.4 | 77.7 | 75.7 |
| 2010 | 80.9 | 77.5 | 75.8 |
| 2011 | 79.6 | 77.0 | 75.7 |
| 2012 | 78.8 | 76.7 | 75.8 |

6 Basic Skills Improvement Rate

| Year | CSM | Statewide | Peer <br> Group |
| :--- | :--- | :---: | :---: |
| 2007 | N/A | $50.4 \%$ | N/A |
| 2008 | $62.4 \%$ | 50.0 | $54.3 \%$ |
| 2009 | 58.9 | 51.2 | 55.3 |
| 2010 | 52.4 | 50.1 | 55.0 |
| 2011 | 57.6 | 58.6 | 57.3 |
| 2012 | 60.2 | 58.6 | 58.1 |

Notes: For details see: CSM's Accountability Reporting for the Community Colleges (ARCC), Performance Indicators, 20072012 http://collegeofsanmateo.edu/institutionalresearch/ studentoutcomes.asp, and "Focus on Results, Accountability Reporting for the Community Colleges, Report to the Legislature, March 31, 2012." http://extranet.cccco.edu/Divisions/ TechResearchInfoSys/Research/ARCC.aspx. ARCC 2.0 "Scorecard 2013" data was not available at the time of the preparation of this report.

## Campus Climate

Beyond quantitative data regarding student achievement and demographic profiles, an important dimension of institutional self-understanding can be gleaned from qualitative research. Accordingly, the College systematically captures student, faculty, administrators, and staff opinions, and attitudes regarding various aspects of institutional effectiveness. Each spring semester since 2010, a comprehensive campus climate and satisfaction survey is administered to the entire college community. The survey instrument is tailored to each of three key groups: students, classified staff, and faculty and administrators as a combined, single cohort. For all three groups, satisfaction levels are generally high. Three years of survey data consistently report respondents' positive agreement with a series of statements regarding the totality of their CSM experience. In questions specifically concerned with overall satisfaction with the College, satisfaction levels range from 84.4 percent - 100 percent for students, staff, and faculty and administrators. (See Table 34)

Table 34 Overall Attitudes toward CSM: Students, Classified Staff, and Faculty/ Administrators, 2010-2012

| Student Attitudes | $\begin{gathered} 2010 \\ (\mathrm{n}=1,118) \end{gathered}$ | $\begin{gathered} 2011 \\ (\mathrm{n}=1,397) \end{gathered}$ | $\underset{(n=1,132)}{2012}$ |
| :---: | :---: | :---: | :---: |
| Would you recommend CSM to a family member or friend? | 96.4\% | 96.9\% | 97.6\% |
| If I were starting over, I would attend CSM. | 90.8 | 91.0 | 91.4 |
| How would you describe CSM's reputation in the community? | 91.2 | 90.9 | 93.9 |
| Overall, how would you rate your educational experience at CSM? | 91.7 | 92.9 | 92.7 |
| Classified Staff Attitudes | $\begin{gathered} 2010 \\ (n=44) \end{gathered}$ | $\begin{aligned} & 2011 \\ & (n=48) \end{aligned}$ | $\begin{aligned} & 2012 \\ & (n=49) \end{aligned}$ |
| I am proud to say that I am an employee of CSM. | 97.6\% | 97.9\% | 97.9\% |
| I would recommend CSM to a family member or friend who is looking for a job. | 88.4 | 91.3 | 86.7 |
| I would recommend CSM to a family member or a friend who is a prospective student. | 93.0 | 97.8 | 100.0 |
| Overall, I like working for CSM. | 100.0 | 97.8 | 100.0 |
| Faculty/Administrator Attitudes | $\begin{gathered} 2010 \\ (n=101) \end{gathered}$ | $\begin{gathered} 2011 \\ (\mathrm{n}=123) \end{gathered}$ | $\begin{gathered} 2012 \\ (n=127) \end{gathered}$ |
| I am proud to say that I am an employee of CSM. | 90.8\% | 94.1\% | 89.7\% |
| I would recommend CSM to a family member or friend who is looking for a job. | 84.4 | 83.3 | 86.0 |
| I would recommend CSM to a family member or a friend who is a prospective student. | 89.7 | 92.5 | 88.0 |
| Overall, I like working for CSM. | 94.8 | 93.3 | 90.6 |

[^2]
[^0]:    Continued on next page.

[^1]:    Source: SMCCCD Student Database, end of term

[^2]:    Note: Data compare the total percentages of respondents who expressed positive agreement.

