

**CSM STUDENT CAMPUS CLIMATE &
SATISFACTION SURVEY: ITEM QUESTIONS**
(CONDUCTED JUNE 2010)

PERSONAL INTERACTIONS AT CSM (Rate degree of “friendly”)

1. Interaction With Other Students
2. Interaction With Campus Offices and Personnel
3. Interaction With Faculty

MY CSM EXPERIENCE (Rate Agreement)

1. CSM is supportive of all students-regardless of ethnicity, gender, religious beliefs, lifestyle, background, or sexual orientation
2. Most instructors are genuinely interested in teaching and students
3. I feel that the CSM encourages the free and open discussion of controversial topics.
4. CSM supports a community of diverse cultures.
5. CSM's campus culture is supportive of my background and values.
6. Other students at CSM are respectful of my background and values.
7. At times, because of my background, I feel isolated within the CSM community.
8. Men and women are treated equally at CSM.
9. I think that sexual harassment is a problem at CSM.
10. I have confidence that CSM handles complaints of sexual harassment fairly.
11. I perceive racial or ethnic tensions in the classroom.
12. I am able to get the classes I want most of the time.
13. I feel the CSM is genuinely concerned with my welfare.
14. I obtain useful information from the college catalog and schedule of classes.
15. I can easily obtain useful information from CSM's website.
16. Faculty encourage students to examine different points of view.
17. Overall, the quality of teaching is excellent.

18. I like the CSM campus and feel comfortable here.
19. I feel safe on campus.
20. The CSM environment can generally be characterized as one of mutual respect between students and faculty.
21. Overall, class assignments have challenged me to do my best work.
22. Most faculty prepare carefully for their courses.
23. Overall, I have learned a great deal from my courses.
24. I find the college website easy to navigate.
25. Generally, CSM's programs and services accommodate working students.
26. Generally, faculty understand the needs of people raising families.
27. Generally, faculty understand the needs of people who have to work.
28. I feel valued as an individual on campus.
29. There is a clear sense of appropriate and inappropriate behavior on this campus.
30. Most students are happy to be enrolled at CSM.
31. I am proud to be a student at CSM.
32. Students understand how to behave in the classroom and on campus.
33. CSM values students' opinions.
34. Faculty effectively handle rudeness or inappropriate student behavior in educational settings.
35. If I have questions about course assignments or readings, I feel comfortable approaching my instructor to ask questions.
36. Personnel in admissions and registration are informed and helpful.
37. I know which courses I need to graduate or transfer.
38. Personnel in student support services are informed and helpful.
39. Overall, the grading practices (exams, quizzes, papers, etc.) used to evaluate students are fair.
40. Students are notified early if they are doing poorly in class.
41. Classrooms are clean, neat, and conducive to learning.
42. There are ample places on campus for me to meet and study with other students.

- 43. If I have a problem with my classes, I know where I can get help on campus.
- 44. The college and my instructors give clear information of what is considered cheating or dishonesty in class.
- 45. CSM provides an environment that encourages personal growth.
- 46. I am aware of the consequences for unethical behavior (cheating, academic dishonesty, plagiarism, etc.).
- 47. If I were to have complaint about a faculty or staff member, I know where to get help.

IMPRESSIONS OF CSM (Rate Agreement)

- 1. CSM is....FRIENDLY
- 2. CSM is....WELCOMING
- 3. CSM is....RESPECTFUL
- 4. CSM is....SAFE
- 5. CSM is....TOLERANT OF DIVERSITY
- 6. CSM is....CARING
- 7. CSM is....IMPROVING
- 8. CSM is....TOLERANT OF DIFFERING PERSPECTIVES & IDEAS
- 9. CSM is....COOPERATIVE
- 10. CSM is....UP-TO-DATE
- 11. CSM is....CUTTING EDGE
- 12. CSM is....CHANGING WITH THE TIMES
- 13. CSM is....CONCERNED ABOUT ME AS AN INDIVIDUAL
- 14. CSM is....INTELLECTUALLY CHALLENGING
- 15. CSM is....ACADEMICALLY RIGOROUS

CSM AS A RESPECTFUL PLACE (Rate Agreement)

- 1. CSM respects....STUDENTS OF MY RACE/ETHNICITY
- 2. CSM respects....STUDENTS OF MY SOCIO-ECONOMIC STATUS
- 3. CSM respects....STUDENTS OF MY GENDER
- 4. CSM respects....STUDENTS WITH MY RELIGIOUS BELIEFS

5. CSM respects....STUDENTS WITH MY SEXUAL ORIENTATION
6. CSM respects....STUDENTS WITH MY POLITICAL BELIEFS
7. CSM respects....STUDENTS WITH MY IMMIGRATION BACKGROUND
8. CSM respects....STUDENTS WITH PHYSICAL, PSYCHOLOGICAL, OR LEARNING DISABILITIES LIKE MINE
9. CSM respects....STUDENTS IN MY AGE GROUP
10. CSM respects....STUDENTS WITH FAMILY RESPONSIBILITIES
11. CSM respects....STUDENTS WITH JOB RESPONSIBILITIES

CSM OVERALL

1. Would you recommend CSM to a family member or friend?
2. Overall, how would you rate your educational experience at CSM?
3. If I were starting over, I would attend CSM.
4. How would you describe CSM's reputation in the community?

CSM LIBRARY

1. On average, how often do you visit the CSM Library?
2. On average, how often do you access CSM's online library resources?
3. If you rarely or never used any CSM Library resources, please indicate why.
4. If you have used the CSM Library resources, please indicate your overall level of satisfaction.
5. What CSM Library services have you used?
6. What online Library resources have you used?
7. Why do you visit the CSM Library?

OTHER INFORMATION

1. During the Spring 2010 term, how many units were you enrolled in?
2. Which types of classes do you most frequently attend at CSM?
3. My age is:
4. My gender:
5. My ethnicity:
6. Work: