

**College of San Mateo**  
**Student Campus Climate & Satisfaction Survey:**  
**Responses Organized by Age**  
**Conducted June 2010 (n= 1,118)**

Note: Counts are listed in (parentheses). The percentage (%) indicated is the percentage of respondents who “Agree” + “Strongly Agree.” Question items are listed in the order and category in which they appeared in the survey. Not all students responded to each item.

*Students self-identified their age in the following response item:*

<b>3. My age is:</b>	<b>Count</b>	<b>%</b>
26-30	143	13.0%
20-25	310	28.2%
31-39	142	12.9%
50 or older	205	18.7%
40-49	131	11.9%
19 or younger	168	15.3%
Number of Students	1099	

<b>PERSONAL INTERACTIONS AT CSM</b>	<i>19 or younger</i>	20-25	26-30	31-39	40-49	50 or older	Unknown	TOTAL
1. Interaction With Other Students	(110) 66.7%	(228) 75.0%	(115) 81.0%	(103) 77.4%	(108) 86.4%	(167) 83.9%	(9) 75.0%	(840) <b>77.8%</b>
2. Interaction With Campus Offices and Personnel	(103) 62.4%	(207) 68.1%	(108) 76.1%	(91) 68.9%	(101) 80.2%	(148) 74.7%	(8) 61.5%	(766) <b>70.9%</b>
3. Interaction With Faculty	(113) 68.5%	(239) 79.1%	(124) 87.9%	(112) 84.2%	(116) 93.5%	(188) 94.0%	(8) 66.7%	(900) <b>83.6%</b>

<b>MY CSM EXPERIENCE</b>	<i>19 or younger</i>	20-25	26-30	31-39	40-49	50 or older	Unknown	TOTAL
1. CSM is supportive of all students-regardless of ethnicity, gender, religious beliefs, lifestyle, background, or sexual orientation	(160) 97.6%	(293) 98.3%	(135) 100.0%	(125) 96.2%	(119) 98.3%	(184) 97.9%	(9) 81.8%	(1025) <b>97.9%</b>
2. Most instructors are genuinely interested in teaching and students	(145) 86.3%	(275) 90.8%	(135) 95.1%	(127) 92.0%	(123) 96.9%	(191) 97.4%	(9) 90.0%	(1005) <b>92.7%</b>
3. I feel that the CSM encourages the free and open discussion of controversial topics.	(137) 87.3%	(257) 90.2%	(121) 96.8%	(107) 92.2%	(98) 92.5%	(145) 91.2%	(5) 55.6%	(870) <b>90.9%</b>
4. CSM supports a community of diverse cultures.	(160) 98.8%	(285) 96.9%	(133) 99.3%	(125) 95.4%	(119) 97.5%	(187) 97.4%	(9) 90.0%	(1018) <b>97.4%</b>
5. CSM's campus culture is supportive of my background and values.	(138) 93.2%	(264) 94.0%	(121) 96.0%	(117) 94.4%	(112) 96.6%	(158) 93.5%	(7) 87.5%	(917) <b>94.3%</b>
6. Other students at CSM are respectful of my background and values.	(139) 88.0%	(258) 90.5%	(119) 88.8%	(114) 89.1%	(109) 94.0%	(162) 93.1%	(8) 88.9%	(909) <b>90.5%</b>
7. At times, because of my background, I feel isolated within the CSM community.	(49) 32.9%	(64) 24.2%	(31) 25.2%	(36) 31.6%	(26) 26.0%	(30) 19.4%	(3) 37.5%	(239) <b>26.1%</b>

MY CSM EXPERIENCE	19 or younger	20-25	26-30	31-39	40-49	50 or older	Unknown	TOTAL
8. Men and women are treated equally at CSM.	(150) 89.8%	(276) 92.6%	(128) 94.8%	(122) 91.0%	(113) 94.2%	(174) 93.0%	(7) 100.0%	(970) <b>92.6%</b>
9. I think that sexual harassment is a problem at CSM.	(42) 29.6%	(45) 16.8%	(16) 13.0%	(18) 16.1%	(11) 10.6%	(10) 6.7%	(2) 25.0%	(144) <b>15.9%</b>
10. I have confidence that CSM handles complaints of sexual harassment fairly.	(98) 86.0%	(179) 89.9%	(79) 89.8%	(61) 82.4%	(62) 91.2%	(86) 89.6%	(5) 83.3%	(570) <b>88.4%</b>
11. I perceive racial or ethnic tensions in the classroom.	(37) 24.8%	(50) 18.6%	(22) 16.7%	(27) 21.8%	(15) 13.5%	(14) 8.1%	(3) 37.5%	(168) <b>17.4%</b>
12. I am able to get the classes I want most of the time.	(122) 75.3%	(233) 77.4%	(108) 77.1%	(86) 64.7%	(106) 81.5%	(146) 77.2%	(6) 75.0%	(807) <b>75.9%</b>
13. I feel the CSM is genuinely concerned with my welfare.	(117) 78.0%	(230) 78.8%	(109) 83.8%	(100) 80.6%	(101) 89.4%	(152) 84.4%	(5) 62.5%	(814) <b>81.6%</b>
14. I obtain useful information from the college catalog and schedule of classes.	(157) 95.2%	(282) 93.7%	(135) 95.1%	(129) 94.2%	(122) 95.3%	(190) 97.4%	(7) 87.5%	(1022) <b>95.0%</b>
15. I can easily obtain useful information from CSM's website.	(145) 87.9%	(275) 90.5%	(131) 92.9%	(124) 89.9%	(112) 87.5%	(177) 89.8%	(7) 87.5%	(971) <b>89.8%</b>
16. Faculty encourage students to examine different points of view.	(136) 85.5%	(258) 88.7%	(126) 92.6%	(114) 89.8%	(111) 95.7%	(156) 90.2%	(5) 71.4%	(906) <b>89.8%</b>
17. Overall, the quality of teaching is excellent.	(141) 85.5%	(255) 84.4%	(129) 90.2%	(119) 87.5%	(118) 92.9%	(187) 93.0%	(4) 66.7%	(953) <b>88.2%</b>
18. I like the CSM campus and feel comfortable here.	(146) 89.0%	(283) 92.8%	(130) 93.5%	(127) 92.7%	(123) 96.1%	(185) 93.9%	(6) 100.0%	(1000) <b>92.9%</b>
19. I feel safe on campus.	(157) 94.6%	(283) 94.0%	(130) 94.2%	(123) 91.1%	(121) 93.8%	(191) 97.0%	(6) 100.0%	(1011) <b>94.3%</b>
20. The CSM environment can generally be characterized as one of	(144)	(281)	(136)	(127)	(119)	(186)	(5)	(998)

<b>MY CSM EXPERIENCE</b>	<i>19 or younger</i>	<i>20-25</i>	<i>26-30</i>	<i>31-39</i>	<i>40-49</i>	<i>50 or older</i>	<i>Unknown</i>	<i>TOTAL</i>
mutual respect between students and faculty.	91.1%	92.7%	97.8%	93.4%	95.2%	97.4%	83.3%	<b>94.3%</b>
21. Overall, class assignments have challenged me to do my best work.	(139) 85.3%	(268) 88.4%	(119) 83.8%	(123) 89.1%	(117) 93.6%	(186) 93.0%	(5) 83.3%	(957) <b>88.9%</b>
22. Most faculty prepare carefully for their courses.	(144) 87.3%	(251) 83.1%	(130) 92.2%	(122) 89.7%	(112) 91.1%	(178) 90.8%	(6) 100.0%	(943) <b>88.2%</b>
23. Overall, I have learned a great deal from my courses.	(155) 93.4%	(279) 92.1%	(130) 92.2%	(126) 92.6%	(123) 97.6%	(192) 95.0%	(6) 100.0%	(1011) <b>93.6%</b>
24. I find the college website easy to navigate.	(153) 92.2%	(273) 90.4%	(123) 89.1%	(115) 82.7%	(110) 85.9%	(157) 78.9%	(3) 60.0%	(934) <b>86.7%</b>
25. Generally, CSM's programs and services accommodate working students.	(119) 88.8%	(250) 91.9%	(113) 84.3%	(98) 84.5%	(104) 86.7%	(165) 86.8%	(6) 100.0%	(855) <b>88.0%</b>
26. Generally, faculty understand the needs of people raising families.	(86) 88.7%	(156) 88.1%	(76) 82.6%	(91) 88.3%	(92) 92.0%	(135) 94.4%	(3) 75.0%	(639) <b>89.2%</b>
27. Generally, faculty understand the needs of people who have to work.	(106) 85.5%	(228) 85.4%	(115) 87.8%	(105) 85.4%	(112) 95.7%	(174) 93.0%	(3) 60.0%	(843) <b>88.4%</b>
28. I feel valued as an individual on campus.	(123) 78.8%	(239) 81.6%	(114) 84.4%	(110) 85.3%	(110) 93.2%	(163) 89.6%	(4) 57.1%	(863) <b>84.6%</b>
29. There is a clear sense of appropriate and inappropriate behavior on this campus.	(130) 83.3%	(238) 83.8%	(109) 81.3%	(98) 79.7%	(90) 81.1%	(140) 81.4%	(4) 66.7%	(809) <b>82.0%</b>
30. Most students are happy to be enrolled at CSM.	(125) 79.6%	(252) 85.4%	(125) 95.4%	(113) 89.0%	(112) 96.6%	(171) 96.1%	(6) 85.7%	(904) <b>89.4%</b>
31. I am proud to be a student at CSM.	(138) 87.3%	(258) 87.5%	(129) 92.8%	(121) 93.1%	(122) 96.1%	(186) 97.4%	(7) 100.0%	(961) <b>91.8%</b>
32. Students understand how to behave in the classroom and on campus.	(129) 79.6%	(227) 76.7%	(110) 78.6%	(107) 79.9%	(103) 82.4%	(165) 85.9%	(4) 66.7%	(845) <b>80.1%</b>
33. CSM values students' opinions.	(147)	(268)	(122)	(120)	(112)	(160)	(3)	(932)

<b>MY CSM EXPERIENCE</b>	<i>19 or younger</i>	<i>20-25</i>	<i>26-30</i>	<i>31-39</i>	<i>40-49</i>	<i>50 or older</i>	<i>Unknown</i>	<i>TOTAL</i>
	91.9%	92.4%	91.7%	92.3%	94.9%	89.4%	60.0%	<b>91.8%</b>
34. Faculty effectively handle rudeness or inappropriate student behavior in educational settings.	(128) 84.2%	(225) 83.6%	(98) 83.8%	(92) 84.4%	(84) 85.7%	(134) 89.9%	(4) 66.7%	(765) <b>85.0%</b>
35. If I have questions about course assignments or readings, I feel comfortable approaching my instructor to ask questions.	(148) 88.6%	(272) 90.1%	(135) 95.1%	(122) 90.4%	(121) 96.0%	(192) 96.0%	(5) 83.3%	(995) <b>92.3%</b>
36. Personnel in admissions and registration are informed and helpful.	(139) 86.3%	(248) 85.8%	(122) 93.1%	(108) 87.1%	(110) 94.0%	(154) 88.5%	(5) 83.3%	(886) <b>88.4%</b>
37. I know which courses I need to graduate or transfer.	(136) 83.4%	(258) 88.1%	(118) 92.2%	(100) 83.3%	(89) 85.6%	(113) 89.0%	(3) 60.0%	(817) <b>86.9%</b>
38. Personnel in student support services are informed and helpful.	(136) 90.1%	(227) 87.3%	(108) 89.3%	(96) 83.5%	(91) 92.9%	(135) 91.8%	(3) 75.0%	(796) <b>88.8%</b>
39. Overall, the grading practices (exams, quizzes, papers, etc.) used to evaluate students are fair.	(140) 85.9%	(266) 87.5%	(124) 87.9%	(122) 89.7%	(117) 94.4%	(190) 95.5%	(6) 100.0%	(965) <b>89.9%</b>
40. Students are notified early if they are doing poorly in class.	(86) 60.6%	(169) 63.8%	(76) 67.3%	(86) 76.8%	(70) 84.3%	(109) 86.5%	(3) 50.0%	(599) <b>70.7%</b>
41. Classrooms are clean, neat, and conducive to learning.	(152) 92.7%	(282) 93.1%	(130) 93.5%	(126) 94.7%	(112) 88.2%	(173) 88.3%	(5) 83.3%	(980) <b>91.8%</b>
42. There are ample places on campus for me to meet and study with other students.	(143) 88.8%	(247) 84.0%	(103) 81.7%	(101) 82.1%	(94) 85.5%	(110) 79.1%	(3) 75.0%	(801) <b>83.7%</b>
43. If I have a problem with my classes, I know where I can get help on campus.	(130) 80.7%	(225) 76.5%	(98) 77.2%	(100) 75.2%	(100) 84.0%	(136) 80.0%	(2) 40.0%	(791) <b>78.4%</b>
44. The college and my instructors give clear information of what is considered cheating or dishonesty in class.	(157) 95.2%	(290) 95.4%	(129) 94.2%	(128) 92.8%	(109) 93.2%	(167) 92.8%	(5) 100.0%	(985) <b>94.2%</b>
45. CSM provides an environment that encourages personal growth.	(149) 90.9%	(269) 89.4%	(128) 94.1%	(121) 93.1%	(118) 94.4%	(181) 95.3%	(5) 83.3%	(971) <b>92.3%</b>
46. I am aware of the consequences for unethical behavior	(153)	(293)	(133)	(122)	(114)	(178)	(5)	(998)

<b>MY CSM EXPERIENCE</b>	<i>19 or younger</i>	<i>20-25</i>	<i>26-30</i>	<i>31-39</i>	<i>40-49</i>	<i>50 or older</i>	<i>Unknown</i>	<i>TOTAL</i>
(cheating, academic dishonesty, plagiarism, etc.).	93.3%	97.0%	95.7%	93.1%	96.6%	93.2%	100.0%	<b>95.0%</b>
47. If I were to have complaint about a faculty or staff member, I know where to get help.	(104) 64.6%	(157) 54.0%	(76) 55.5%	(72) 55.4%	(83) 69.2%	(125) 68.7%	(0) 0.0%	(617) <b>60.2%</b>

<b>IMPRESSIONS OF CSM</b>	<i>19 or younger</i>	<i>20-25</i>	<i>26-30</i>	<i>31-39</i>	<i>40-49</i>	<i>50 or older</i>	<i>Unknown</i>	<i>TOTAL</i>
1. CSM is....FRIENDLY	(159) 97.5%	(288) 95.4%	(139) 98.6%	(130) 94.2%	(129) 99.2%	(195) 98.5%	(8) 100.0%	(1048) <b>97.0%</b>
2. CSM is....WELCOMING	(155) 96.9%	(284) 94.4%	(138) 97.9%	(129) 94.9%	(129) 98.5%	(187) 95.9%	(8) 100.0%	(1030) <b>96.1%</b>
3. CSM is....RESPECTFUL	(151) 93.8%	(285) 94.4%	(138) 98.6%	(127) 93.4%	(125) 96.9%	(190) 96.9%	(7) 100.0%	(1023) <b>95.5%</b>
4. CSM is....SAFE	(151) 92.1%	(285) 94.7%	(131) 94.9%	(125) 93.3%	(122) 94.6%	(193) 97.0%	(8) 100.0%	(1015) <b>94.6%</b>
5. CSM is....TOLERANT OF DIVERSITY	(158) 99.4%	(290) 98.0%	(135) 98.5%	(125) 94.7%	(124) 99.2%	(189) 97.9%	(5) 83.3%	(1026) <b>97.9%</b>
6. CSM is....CARING	(146) 93.0%	(263) 88.6%	(129) 92.1%	(119) 88.1%	(118) 95.9%	(166) 90.7%	(5) 83.3%	(946) <b>90.9%</b>
7. CSM is....IMPROVING	(150) 92.6%	(280) 93.6%	(128) 94.1%	(123) 93.2%	(126) 97.7%	(170) 90.4%	(5) 83.3%	(982) <b>93.3%</b>
8. CSM is....TOLERANT OF DIFFERING PERSPECTIVES & IDEAS	(151) 93.2%	(273) 92.9%	(130) 96.3%	(124) 93.2%	(122) 97.6%	(176) 95.1%	(4) 66.7%	(980) <b>94.2%</b>
9. CSM is....COOPERATIVE	(151) 93.2%	(281) 93.7%	(133) 96.4%	(122) 93.1%	(126) 98.4%	(174) 93.5%	(7) 100.0%	(994) <b>94.5%</b>
10. CSM is....UP-TO-DATE	(149)	(268)	(122)	(118)	(115)	(164)	(6)	(942)

<b>IMPRESSIONS OF CSM</b>	<i>19 or younger</i>	20-25	26-30	31-39	40-49	50 or older	Unknown	TOTAL
	91.4%	89.0%	87.1%	86.1%	90.6%	85.9%	85.7%	<b>88.4%</b>
11. CSM is....CUTTING EDGE	(127)	(220)	(106)	(101)	(93)	(111)	(3)	(761)
	81.4%	75.6%	77.4%	77.1%	76.2%	63.8%	50.0%	<b>74.8%</b>
12. CSM is....CHANGING WITH THE TIMES	(148)	(273)	(121)	(117)	(118)	(173)	(6)	(956)
	93.1%	92.5%	86.4%	90.7%	92.9%	90.6%	85.7%	<b>91.2%</b>
13. CSM is....CONCERNED ABOUT ME AS AN INDIVIDUAL	(122)	(222)	(117)	(106)	(102)	(143)	(3)	(815)
	77.7%	75.0%	84.2%	82.2%	85.7%	77.7%	50.0%	<b>79.1%</b>
14. CSM is....INTELLECTUALLY CHALLENGING	(144)	(268)	(124)	(118)	(120)	(172)	(6)	(952)
	88.3%	89.0%	89.2%	86.8%	94.5%	89.6%	85.7%	<b>89.4%</b>
15. CSM is....ACADEMICALLY RIGOROUS	(131)	(252)	(114)	(112)	(106)	(149)	(5)	(869)
	82.9%	85.1%	82.0%	84.8%	88.3%	81.0%	83.3%	<b>84.0%</b>

<b>CSM AS A RESPECTFUL PLACE</b>	<i>19 or younger</i>	20-25	26-30	31-39	40-49	50 or older	Unknown	TOTAL
1. CSM respects....STUDENTS OF MY RACE/ETHNICITY	(159)	(286)	(132)	(125)	(115)	(164)	(4)	(985)
	98.1%	96.6%	97.1%	94.0%	97.5%	97.0%	100.0%	<b>96.8%</b>
2. CSM respects....STUDENTS OF MY SOCIO-ECONOMIC STATUS	(158)	(286)	(135)	(127)	(115)	(164)	(3)	(988)
	97.5%	96.9%	97.8%	94.8%	95.8%	96.5%	75.0%	<b>96.6%</b>
3. CSM respects....STUDENTS OF MY GENDER	(161)	(299)	(136)	(126)	(119)	(167)	(4)	(1012)
	99.4%	99.3%	99.3%	97.7%	98.3%	97.1%	100.0%	<b>98.6%</b>
4. CSM respects....STUDENTS WITH MY RELIGIOUS BELIEFS	(140)	(251)	(122)	(117)	(96)	(122)	(4)	(852)
	95.9%	95.1%	96.8%	96.7%	95.0%	96.8%	100.0%	<b>95.9%</b>
5. CSM respects....STUDENTS WITH MY SEXUAL ORIENTATION	(141)	(269)	(125)	(114)	(94)	(134)	(4)	(881)
	97.2%	98.2%	99.2%	95.0%	97.9%	97.8%	100.0%	<b>97.7%</b>
6. CSM respects....STUDENTS WITH MY POLITICAL BELIEFS	(141)	(266)	(120)	(115)	(101)	(137)	(3)	(883)

<b>CSM AS A RESPECTFUL PLACE</b>	<i>19 or younger</i>	<i>20-25</i>	<i>26-30</i>	<i>31-39</i>	<i>40-49</i>	<i>50 or older</i>	<i>Unknown</i>	<i>TOTAL</i>
	93.4%	96.0%	96.8%	94.3%	96.2%	97.9%	60.0%	<b>95.6%</b>
7. CSM respects....STUDENTS WITH MY IMMIGRATION BACKGROUND	(118)	(209)	(101)	(98)	(91)	(101)	(2)	(720)
	95.9%	95.0%	99.0%	94.2%	98.9%	98.1%	100.0%	<b>96.5%</b>
8. CSM respects....STUDENTS WITH PHYSICAL, PSYCHOLOGICAL, OR LEARNING DISABILITIES LIKE MINE	(97)	(186)	(89)	(79)	(70)	(90)	(4)	(615)
	98.0%	97.4%	98.9%	92.9%	97.2%	94.7%	100.0%	<b>96.7%</b>
9. CSM respects....STUDENTS IN MY AGE GROUP	(157)	(299)	(131)	(125)	(122)	(171)	(4)	(1009)
	96.3%	99.0%	96.3%	94.0%	97.6%	91.9%	80.0%	<b>96.1%</b>
10. CSM respects....STUDENTS WITH FAMILY RESPONSIBILITIES	(123)	(226)	(101)	(101)	(109)	(144)	(4)	(808)
	95.3%	92.6%	91.8%	89.4%	97.3%	94.7%	100.0%	<b>93.5%</b>
11. CSM respects....STUDENTS WITH JOB RESPONSIBILITIES	(123)	(260)	(117)	(109)	(109)	(162)	(4)	(884)
	96.9%	92.5%	89.3%	87.2%	95.6%	95.9%	80.0%	<b>92.9%</b>

<b>CSM OVERALL</b>	<i>19 or younger</i>	<i>20-25</i>	<i>26-30</i>	<i>31-39</i>	<i>40-49</i>	<i>50 or older</i>	<i>Unknown</i>	<i>TOTAL</i>
1. Would you recommend CSM to a family member or friend?	(160)	(294)	(135)	(131)	(129)	(202)	(6)	(1057)
	95.2%	94.8%	95.7%	94.9%	99.2%	99.0%	100.0%	<b>96.4%</b>
2. Overall, how would you rate your educational experience at CSM?	(150)	(278)	(125)	(129)	(126)	(191)	(5)	(1004)
	89.8%	90.0%	89.3%	91.5%	96.9%	95.0%	83.3%	<b>91.8%</b>
3. If I were starting over, I would attend CSM.	(145)	(269)	(130)	(126)	(126)	(190)	(6)	(992)
	86.3%	87.1%	92.2%	91.3%	97.7%	94.5%	100.0%	<b>90.8%</b>
4. How would you describe CSM's reputation in the community?	(142)	(274)	(132)	(127)	(126)	(191)	(6)	(998)
	85.0%	89.3%	93.6%	90.1%	97.7%	94.1%	100.0%	<b>91.2%</b>