

**Noel-Levitz Student Satisfaction Inventory:  
Summary Data by Ethnicity  
Conducted Spring 2010 (n= 1,810)**

Note: Data reported here only satisfaction data, General Education SLO's responses, and demographic data collected from user. Counts are listed in (parentheses).

<i>Question</i>	<i>African American</i>	<i>Native American</i>	<i>Asian or Pacific Islander</i>	<i>White</i>	<i>Hispanic/Latino</i>	<i>Other</i>	<i>Prefer not to respond</i>	<i>All Students</i>
<b>1. Most students feel a sense of belonging here</b>								
Satisfied	75.0% (36)	42.9% (3)	68.5% (359)	63.5% (383)	74.4% (186)	69.7% (92)	55.9% (66)	66.9% (1125)
Neutral	16.7% (8)	42.9% (3)	19.7% (103)	24.0% (145)	16.4% (41)	19.7% (26)	28.8% (34)	21.4% (360)
Dissatisfied	8.3% (4)	14.3% (1)	11.8% (62)	12.4% (75)	9.2% (23)	10.6% (14)	15.3% (18)	11.7% (197)
<b>2. Faculty care about me as an individual</b>								
Satisfied	81.6% (40)	71.4% (5)	75.4% (401)	78.3% (494)	77.8% (196)	81.7% (107)	76.0% (92)	77.5% (1335)
Neutral	12.2% (6)	0.0% (0)	15.2% (81)	12.2% (77)	11.9% (30)	10.7% (14)	14.0% (17)	13.1% (225)
Dissatisfied	6.1% (3)	28.6% (2)	9.4% (50)	9.5% (60)	10.3% (26)	7.6% (10)	9.9% (12)	9.5% (163)
<b>3. The quality of instruction in the vocational/technical programs is excellent</b>								
Satisfied	81.3% (26)	50.0% (2)	79.3% (348)	79.7% (354)	81.5% (176)	85.4% (88)	69.9% (65)	79.6% (1059)
Neutral	9.4% (3)	50.0% (2)	14.4% (63)	11.7% (52)	11.6% (25)	10.7% (11)	15.1% (14)	12.8% (170)
Dissatisfied	9.4% (3)	0.0% (0)	6.4% (28)	8.6% (38)	6.9% (15)	3.9% (4)	15.1% (14)	7.7% (102)
<b>4. Security staff are helpful</b>								
Satisfied	62.2% (23)	16.7% (1)	56.3% (227)	53.8% (232)	61.0% (136)	58.1% (61)	52.3% (46)	56.1% (726)
Neutral	16.2% (6)	66.7% (4)	31.8% (128)	25.1% (108)	21.5% (48)	21.0% (22)	20.5% (18)	25.8% (334)
Dissatisfied	21.6% (8)	16.7% (1)	11.9% (48)	21.1% (91)	17.5% (39)	21.0% (22)	27.3% (24)	18.0% (233)

<i>Question</i>	<i>African American</i>	<i>Native American</i>	<i>Asian or Pacific Islander</i>	<i>White</i>	<i>Hispanic/Latino</i>	<i>Other</i>	<i>Prefer not to respond</i>	<i>All Students</i>
<b>5. The personnel involved in registration are helpful</b>								
Satisfied	83.7% (41)	57.1% (4)	74.9% (365)	74.7% (417)	80.1% (193)	74.8% (92)	63.9% (69)	75.1% (1181)
Neutral	10.2% (5)	42.9% (3)	16.4% (80)	11.5% (64)	9.5% (23)	14.6% (18)	14.8% (16)	13.3% (209)
Dissatisfied	6.1% (3)	0.0% (0)	8.6% (42)	13.8% (77)	10.4% (25)	10.6% (13)	21.3% (23)	11.6% (183)
<b>6. My academic advisor is approachable</b>								
Satisfied	70.7% (29)	42.9% (3)	71.3% (305)	68.8% (302)	70.0% (163)	63.7% (72)	62.5% (55)	68.9% (929)
Neutral	17.1% (7)	42.9% (3)	17.3% (74)	16.2% (71)	12.4% (29)	18.6% (21)	15.9% (14)	16.2% (219)
Dissatisfied	12.2% (5)	14.3% (1)	11.4% (49)	15.0% (66)	17.6% (41)	17.7% (20)	21.6% (19)	14.9% (201)
<b>7. Adequate financial aid is available for most students</b>								
Satisfied	64.3% (27)	50.0% (3)	64.1% (237)	61.2% (219)	69.4% (154)	64.4% (65)	50.6% (42)	63.2% (747)
Neutral	11.9% (5)	16.7% (1)	20.0% (74)	20.9% (75)	14.0% (31)	17.8% (18)	16.9% (14)	18.4% (218)
Dissatisfied	23.8% (10)	33.3% (2)	15.9% (59)	17.9% (64)	16.7% (37)	17.8% (18)	32.5% (27)	18.4% (217)
<b>8. Classes are scheduled at times that are convenient for me</b>								
Satisfied	73.5% (36)	57.1% (4)	70.4% (375)	71.5% (447)	74.3% (191)	65.4% (85)	65.0% (78)	70.7% (1216)
Neutral	10.2% (5)	14.3% (1)	11.3% (60)	8.6% (54)	8.6% (22)	10.8% (14)	10.0% (12)	9.8% (168)
Dissatisfied	16.3% (8)	28.6% (2)	18.4% (98)	19.8% (124)	17.1% (44)	23.8% (31)	25.0% (30)	19.6% (337)
<b>9. Internships or practical experiences are provided in my degree/certificate program</b>								
Satisfied	54.8% (17)	0.0% (0)	54.2% (176)	50.8% (169)	63.3% (112)	50.0% (41)	37.1% (26)	52.9% (541)
Neutral	19.4% (6)	75.0% (3)	26.8% (87)	25.2% (84)	17.5% (31)	22.0% (18)	21.4% (15)	23.9% (244)
Dissatisfied	25.8% (8)	25.0% (1)	19.1% (62)	24.0% (80)	19.2% (34)	28.0% (23)	41.4% (29)	23.2% (237)

<i>Question</i>	<i>African American</i>	<i>Native American</i>	<i>Asian or Pacific Islander</i>	<i>White</i>	<i>Hispanic/Latino</i>	<i>Other</i>	<i>Prefer not to respond</i>	<i>All Students</i>
<b>10. Child care facilities are available on campus</b>								
Satisfied	55.6% (10)	100.0% (3)	48.9% (93)	39.3% (59)	58.0% (58)	50.0% (24)	52.6% (20)	48.8% (267)
Neutral	27.8% (5)	0.0% (0)	42.6% (81)	46.7% (70)	29.0% (29)	41.7% (20)	39.5% (15)	40.2% (220)
Dissatisfied	16.7% (3)	0.0% (0)	8.4% (16)	14.0% (21)	13.0% (13)	8.3% (4)	7.9% (3)	11.0% (60)
<b>11. Security staff respond quickly in emergencies</b>								
Satisfied	60.0% (15)	60.0% (3)	58.9% (166)	60.8% (158)	65.4% (106)	60.9% (39)	58.9% (33)	60.9% (520)
Neutral	24.0% (6)	40.0% (2)	32.6% (92)	29.2% (76)	25.9% (42)	29.7% (19)	25.0% (14)	29.4% (251)
Dissatisfied	16.0% (4)	0.0% (0)	8.5% (24)	10.0% (26)	8.6% (14)	9.4% (6)	16.1% (9)	9.7% (83)
<b>12. My academic advisor helps me set goals to work toward</b>								
Satisfied	59.5% (25)	42.9% (3)	69.7% (287)	62.7% (271)	75.5% (166)	65.4% (70)	59.3% (48)	66.9% (870)
Neutral	26.2% (11)	42.9% (3)	16.0% (66)	18.3% (79)	10.0% (22)	19.6% (21)	16.0% (13)	16.5% (215)
Dissatisfied	14.3% (6)	14.3% (1)	14.3% (59)	19.0% (82)	14.5% (32)	15.0% (16)	24.7% (20)	16.6% (216)
<b>13. Financial aid awards are announced to students in time to be helpful in college planning</b>								
Satisfied	69.4% (25)	14.3% (1)	62.4% (212)	56.5% (160)	74.0% (142)	65.2% (58)	57.6% (38)	62.8% (636)
Neutral	22.2% (8)	42.9% (3)	24.7% (84)	26.1% (74)	13.5% (26)	18.0% (16)	22.7% (15)	22.3% (226)
Dissatisfied	8.3% (3)	42.9% (3)	12.9% (44)	17.3% (49)	12.5% (24)	16.9% (15)	19.7% (13)	14.9% (151)
<b>14. Library resources and services are adequate</b>								
Satisfied	82.2% (37)	57.1% (4)	79.2% (355)	81.8% (391)	85.6% (202)	84.4% (92)	71.8% (74)	81.0% (1155)
Neutral	6.7% (3)	28.6% (2)	14.1% (63)	13.2% (63)	9.7% (23)	9.2% (10)	14.6% (15)	12.6% (179)
Dissatisfied	11.1% (5)	14.3% (1)	6.7% (30)	5.0% (24)	4.7% (11)	6.4% (7)	13.6% (14)	6.5% (92)

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<b>15. I am able to register for classes I need with few conflicts</b>								
Satisfied	82.2% (37)	85.7% (6)	74.3% (382)	74.0% (453)	79.1% (201)	72.4% (89)	68.3% (82)	74.6% (1250)
Neutral	8.9% (4)	14.3% (1)	9.9% (51)	7.8% (48)	8.3% (21)	8.1% (10)	5.8% (7)	8.5% (142)
Dissatisfied	8.9% (4)	0.0% (0)	15.8% (81)	18.1% (111)	12.6% (32)	19.5% (24)	25.8% (31)	16.9% (283)
<b>16. The college shows concern for students as individuals</b>								
Satisfied	73.3% (33)	57.1% (4)	68.1% (337)	62.7% (366)	67.1% (169)	71.1% (86)	60.2% (68)	65.7% (1063)
Neutral	17.8% (8)	14.3% (1)	20.6% (102)	21.4% (125)	18.3% (46)	18.2% (22)	17.7% (20)	20.0% (324)
Dissatisfied	8.9% (4)	28.6% (2)	11.3% (56)	15.9% (93)	14.7% (37)	10.7% (13)	22.1% (25)	14.2% (230)
<b>17. Personnel in the Veterans Services program are helpful</b>								
Satisfied	69.2% (9)	50.0% (1)	53.2% (83)	48.7% (57)	64.1% (50)	64.9% (24)	66.7% (18)	56.3% (242)
Neutral	23.1% (3)	50.0% (1)	42.9% (67)	41.9% (49)	32.1% (25)	32.4% (12)	22.2% (6)	37.9% (163)
Dissatisfied	7.7% (1)	0.0% (0)	3.8% (6)	9.4% (11)	3.8% (3)	2.7% (1)	11.1% (3)	5.8% (25)
<b>18. The quality of instruction I receive in most of my classes is excellent</b>								
Satisfied	87.0% (40)	71.4% (5)	83.4% (437)	81.2% (505)	87.4% (221)	86.7% (111)	79.3% (96)	83.2% (1415)
Neutral	2.2% (1)	14.3% (1)	10.5% (55)	7.4% (46)	7.1% (18)	6.3% (8)	6.6% (8)	8.1% (137)
Dissatisfied	10.9% (5)	14.3% (1)	6.1% (32)	11.4% (71)	5.5% (14)	7.0% (9)	14.0% (17)	8.8% (149)
<b>19. This campus provides effective support services for displaced homemakers</b>								
Satisfied	68.8% (11)	0.0% (0)	57.3% (114)	52.5% (73)	66.3% (67)	56.3% (27)	50.0% (18)	57.4% (310)
Neutral	12.5% (2)	100.0% (1)	36.7% (73)	36.7% (51)	26.7% (27)	31.3% (15)	25.0% (9)	33.0% (178)
Dissatisfied	18.8% (3)	0.0% (0)	6.0% (12)	10.8% (15)	6.9% (7)	12.5% (6)	25.0% (9)	9.6% (52)

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<b>20. Financial aid counselors are helpful</b>								
Satisfied	71.8% (28)	71.4% (5)	69.5% (214)	61.9% (156)	78.6% (151)	69.1% (56)	54.5% (36)	68.4% (646)
Neutral	12.8% (5)	28.6% (2)	21.4% (66)	23.0% (58)	10.9% (21)	13.6% (11)	21.2% (14)	18.7% (177)
Dissatisfied	15.4% (6)	0.0% (0)	9.1% (28)	15.1% (38)	10.4% (20)	17.3% (14)	24.2% (16)	12.9% (122)
<b>21. There are a sufficient number of study areas on campus</b>								
Satisfied	83.3% (35)	66.7% (4)	76.8% (358)	76.9% (380)	83.5% (198)	73.3% (85)	68.3% (69)	77.2% (1129)
Neutral	4.8% (2)	33.3% (2)	11.8% (55)	11.1% (55)	7.6% (18)	14.7% (17)	10.9% (11)	10.9% (160)
Dissatisfied	11.9% (5)	0.0% (0)	11.4% (53)	11.9% (59)	8.9% (21)	12.1% (14)	20.8% (21)	11.8% (173)
<b>22. People on this campus respect and are supportive of each other</b>								
Satisfied	73.3% (33)	71.4% (5)	75.0% (379)	71.8% (421)	74.1% (186)	75.8% (94)	67.0% (75)	73.2% (1193)
Neutral	22.2% (10)	28.6% (2)	16.2% (82)	17.4% (102)	15.9% (40)	16.9% (21)	19.6% (22)	17.1% (279)
Dissatisfied	4.4% (2)	0.0% (0)	8.7% (44)	10.8% (63)	10.0% (25)	7.3% (9)	13.4% (15)	9.7% (158)
<b>23. Faculty are understanding of students unique life circumstances</b>								
Satisfied	68.9% (31)	33.3% (2)	76.8% (380)	77.1% (454)	77.3% (191)	76.8% (96)	71.6% (83)	76.2% (1237)
Neutral	24.4% (11)	50.0% (3)	13.9% (69)	11.0% (65)	10.1% (25)	17.6% (22)	14.7% (17)	13.1% (212)
Dissatisfied	6.7% (3)	16.7% (1)	9.3% (46)	11.9% (70)	12.6% (31)	5.6% (7)	13.8% (16)	10.7% (174)
<b>24. Parking lots are well-lighted and secure</b>								
Satisfied	79.5% (35)	40.0% (2)	72.9% (357)	74.8% (440)	70.1% (169)	72.9% (86)	71.1% (81)	73.1% (1170)
Neutral	13.6% (6)	20.0% (1)	11.4% (56)	10.9% (64)	12.4% (30)	10.2% (12)	9.6% (11)	11.3% (180)
Dissatisfied	6.8% (3)	40.0% (2)	15.7% (77)	14.3% (84)	17.4% (42)	16.9% (20)	19.3% (22)	15.6% (250)

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<b>25. My academic advisor is concerned about my success as an individual</b>								
Satisfied	71.1% (27)	57.1% (4)	70.9% (300)	61.8% (262)	70.3% (154)	64.0% (71)	63.3% (50)	66.7% (868)
Neutral	23.7% (9)	28.6% (2)	17.5% (74)	19.1% (81)	12.8% (28)	18.9% (21)	13.9% (11)	17.4% (226)
Dissatisfied	5.3% (2)	14.3% (1)	11.6% (49)	19.1% (81)	16.9% (37)	17.1% (19)	22.8% (18)	15.9% (207)
<b>26. Library staff are helpful and approachable</b>								
Satisfied	87.8% (36)	57.1% (4)	81.5% (353)	85.4% (380)	82.6% (185)	85.7% (90)	78.3% (72)	83.1% (1120)
Neutral	7.3% (3)	42.9% (3)	13.9% (60)	11.7% (52)	11.6% (26)	8.6% (9)	20.7% (19)	12.8% (172)
Dissatisfied	4.9% (2)	0.0% (0)	4.6% (20)	2.9% (13)	5.8% (13)	5.7% (6)	1.1% (1)	4.1% (55)
<b>27. The campus staff are caring and helpful</b>								
Satisfied	81.8% (36)	71.4% (5)	79.7% (389)	78.5% (438)	78.9% (187)	81.5% (97)	77.8% (84)	79.2% (1236)
Neutral	13.6% (6)	28.6% (2)	15.4% (75)	15.4% (86)	16.0% (38)	13.4% (16)	11.1% (12)	15.1% (235)
Dissatisfied	4.5% (2)	0.0% (0)	4.9% (24)	6.1% (34)	5.1% (12)	5.0% (6)	11.1% (12)	5.8% (90)
<b>28. It is an enjoyable experience to be a student on this campus</b>								
Satisfied	89.6% (43)	85.7% (6)	81.1% (425)	81.6% (496)	82.1% (206)	83.9% (104)	75.4% (89)	81.5% (1369)
Neutral	8.3% (4)	14.3% (1)	12.4% (65)	10.4% (63)	9.6% (24)	11.3% (14)	12.7% (15)	11.1% (186)
Dissatisfied	2.1% (1)	0.0% (0)	6.5% (34)	8.1% (49)	8.4% (21)	4.8% (6)	11.9% (14)	7.4% (125)
<b>29. Faculty are fair and unbiased in their treatment of individual students</b>								
Satisfied	83.0% (39)	60.0% (3)	80.2% (413)	82.6% (497)	82.0% (201)	79.3% (96)	77.1% (91)	81.1% (1340)
Neutral	8.5% (4)	40.0% (2)	12.0% (62)	9.3% (56)	10.2% (25)	12.4% (15)	12.7% (15)	10.8% (179)
Dissatisfied	8.5% (4)	0.0% (0)	7.8% (40)	8.1% (49)	7.8% (19)	8.3% (10)	10.2% (12)	8.1% (134)

<i>Question</i>	<i>African American</i>	<i>Native American</i>	<i>Asian or Pacific Islander</i>	<i>White</i>	<i>Hispanic/Latino</i>	<i>Other</i>	<i>Prefer not to respond</i>	<i>All Students</i>
<b>30. The career services office provides students with the help they need to get a job</b>								
Satisfied	76.2% (16)	0.0% (0)	57.8% (159)	56.0% (121)	74.5% (102)	66.1% (39)	60.0% (24)	61.4% (461)
Neutral	14.3% (3)	66.7% (2)	31.3% (86)	31.0% (67)	15.3% (21)	28.8% (17)	20.0% (8)	27.2% (204)
Dissatisfied	9.5% (2)	33.3% (1)	10.9% (30)	13.0% (28)	10.2% (14)	5.1% (3)	20.0% (8)	11.5% (86)
<b>31. The campus is safe and secure for all students</b>								
Satisfied	95.7% (45)	57.1% (4)	85.2% (443)	83.7% (507)	84.5% (213)	82.7% (105)	81.2% (95)	84.2% (1412)
Neutral	2.1% (1)	28.6% (2)	10.2% (53)	11.6% (70)	9.1% (23)	12.6% (16)	6.8% (8)	10.3% (173)
Dissatisfied	2.1% (1)	14.3% (1)	4.6% (24)	4.8% (29)	6.3% (16)	4.7% (6)	12.0% (14)	5.4% (91)
<b>32. My academic advisor is knowledgeable about my program requirements</b>								
Satisfied	78.4% (29)	57.1% (4)	72.4% (296)	65.7% (276)	77.5% (169)	72.2% (78)	58.1% (43)	70.3% (895)
Neutral	13.5% (5)	28.6% (2)	13.9% (57)	14.0% (59)	8.7% (19)	10.2% (11)	12.2% (9)	12.7% (162)
Dissatisfied	8.1% (3)	14.3% (1)	13.7% (56)	20.2% (85)	13.8% (30)	17.6% (19)	29.7% (22)	17.0% (216)
<b>33. Admissions counselors accurately portray the campus in their recruiting practices</b>								
Satisfied	78.6% (22)	33.3% (2)	69.3% (237)	64.6% (168)	70.1% (124)	73.8% (62)	67.3% (37)	68.5% (652)
Neutral	17.9% (5)	50.0% (3)	23.4% (80)	25.4% (66)	18.6% (33)	19.0% (16)	18.2% (10)	22.4% (213)
Dissatisfied	3.6% (1)	16.7% (1)	7.3% (25)	10.0% (26)	11.3% (20)	7.1% (6)	14.5% (8)	9.1% (87)
<b>34. Computer labs are adequate and accessible</b>								
Satisfied	79.5% (35)	50.0% (3)	80.5% (346)	81.1% (377)	83.1% (192)	79.4% (85)	71.3% (67)	80.2% (1105)
Neutral	11.4% (5)	33.3% (2)	9.8% (42)	10.1% (47)	8.7% (20)	11.2% (12)	11.7% (11)	10.1% (139)
Dissatisfied	9.1% (4)	16.7% (1)	9.8% (42)	8.8% (41)	8.2% (19)	9.3% (10)	17.0% (16)	9.7% (133)

<i>Question</i>	<i>African American</i>	<i>Native American</i>	<i>Asian or Pacific Islander</i>	<i>White</i>	<i>Hispanic/Latino</i>	<i>Other</i>	<i>Prefer not to respond</i>	<i>All Students</i>
<b>35. Policies and procedures regarding registration and course selection are clear and well-publicized</b>								
Satisfied	87.5% (42)	57.1% (4)	84.7% (436)	83.4% (513)	88.5% (223)	85.2% (109)	82.9% (97)	84.7% (1424)
Neutral	6.3% (3)	28.6% (2)	10.5% (54)	8.1% (50)	6.7% (17)	10.9% (14)	7.7% (9)	8.9% (149)
Dissatisfied	6.3% (3)	14.3% (1)	4.9% (25)	8.5% (52)	4.8% (12)	3.9% (5)	9.4% (11)	6.5% (109)
<b>36. Students are made to feel welcome on this campus</b>								
Satisfied	87.5% (42)	71.4% (5)	83.3% (435)	83.1% (505)	81.6% (204)	82.2% (106)	76.5% (91)	82.5% (1388)
Neutral	6.3% (3)	14.3% (1)	12.1% (63)	11.5% (70)	13.2% (33)	10.1% (13)	13.4% (16)	11.8% (199)
Dissatisfied	6.3% (3)	14.3% (1)	4.6% (24)	5.4% (33)	5.2% (13)	7.8% (10)	10.1% (12)	5.7% (96)
<b>37. Faculty take into consideration student differences as they teach a course</b>								
Satisfied	84.4% (38)	33.3% (2)	74.4% (380)	76.0% (459)	76.3% (180)	81.1% (99)	75.2% (85)	75.9% (1243)
Neutral	11.1% (5)	50.0% (3)	18.0% (92)	14.1% (85)	15.7% (37)	13.1% (16)	13.3% (15)	15.5% (253)
Dissatisfied	4.4% (2)	16.7% (1)	7.6% (39)	9.9% (60)	8.1% (19)	5.7% (7)	11.5% (13)	8.6% (141)
<b>38. The student center is a comfortable place for students to spend their leisure time</b>								
Satisfied	81.8% (27)	60.0% (3)	72.1% (266)	65.8% (210)	71.4% (130)	71.4% (60)	59.7% (43)	69.5% (739)
Neutral	12.1% (4)	40.0% (2)	19.0% (70)	21.0% (67)	18.1% (33)	22.6% (19)	18.1% (13)	19.5% (208)
Dissatisfied	6.1% (2)	0.0% (0)	8.9% (33)	13.2% (42)	10.4% (19)	6.0% (5)	22.2% (16)	11.0% (117)
<b>39. The amount of student parking space on campus is adequate</b>								
Satisfied	68.2% (30)	33.3% (2)	62.0% (300)	58.6% (352)	61.5% (144)	59.2% (71)	49.1% (55)	59.6% (954)
Neutral	4.5% (2)	33.3% (2)	11.4% (55)	9.2% (55)	9.8% (23)	14.2% (17)	8.9% (10)	10.2% (164)
Dissatisfied	27.3% (12)	33.3% (2)	26.7% (129)	32.3% (194)	28.6% (67)	26.7% (32)	42.0% (47)	30.2% (483)



<i>Question</i>	<i>African American</i>	<i>Native American</i>	<i>Asian or Pacific Islander</i>	<i>White</i>	<i>Hispanic/Latino</i>	<i>Other</i>	<i>Prefer not to respond</i>	<i>All Students</i>
<b>40. My academic advisor is knowledgeable about the transfer requirements of other schools</b>								
Satisfied	73.0% (27)	50.0% (3)	74.5% (286)	66.1% (261)	75.6% (158)	75.3% (73)	61.1% (44)	71.0% (852)
Neutral	16.2% (6)	33.3% (2)	14.3% (55)	17.5% (69)	10.5% (22)	10.3% (10)	19.4% (14)	14.8% (178)
Dissatisfied	10.8% (4)	16.7% (1)	11.2% (43)	16.5% (65)	13.9% (29)	14.4% (14)	19.4% (14)	14.2% (170)
<b>41. Admissions staff are knowledgeable</b>								
Satisfied	80.0% (36)	66.7% (4)	78.0% (337)	79.5% (379)	78.8% (178)	75.9% (82)	73.6% (64)	78.2% (1080)
Neutral	11.1% (5)	33.3% (2)	15.3% (66)	13.0% (62)	14.2% (32)	16.7% (18)	17.2% (15)	14.5% (200)
Dissatisfied	8.9% (4)	0.0% (0)	6.7% (29)	7.5% (36)	7.1% (16)	7.4% (8)	9.2% (8)	7.3% (101)
<b>42. The equipment in the lab facilities is kept up to date</b>								
Satisfied	86.8% (33)	60.0% (3)	79.0% (342)	84.7% (383)	86.1% (173)	83.3% (80)	75.8% (72)	82.3% (1086)
Neutral	5.3% (2)	40.0% (2)	15.9% (69)	9.3% (42)	10.0% (20)	12.5% (12)	12.6% (12)	12.0% (159)
Dissatisfied	7.9% (3)	0.0% (0)	5.1% (22)	6.0% (27)	4.0% (8)	4.2% (4)	11.6% (11)	5.7% (75)
<b>43. Class change (drop/add) policies are reasonable</b>								
Satisfied	90.9% (40)	83.3% (5)	83.2% (421)	89.4% (524)	85.8% (211)	89.3% (108)	75.0% (84)	85.9% (1393)
Neutral	6.8% (3)	16.7% (1)	11.3% (57)	6.3% (37)	7.3% (18)	5.8% (7)	10.7% (12)	8.3% (135)
Dissatisfied	2.3% (1)	0.0% (0)	5.5% (28)	4.3% (25)	6.9% (17)	5.0% (6)	14.3% (16)	5.7% (93)
<b>44. I generally know what's happening on campus</b>								
Satisfied	68.8% (33)	50.0% (3)	60.7% (293)	57.0% (311)	62.4% (146)	58.3% (70)	52.3% (57)	59.1% (913)
Neutral	18.8% (9)	33.3% (2)	23.0% (111)	25.8% (141)	17.1% (40)	24.2% (29)	26.6% (29)	23.4% (361)
Dissatisfied	12.5% (6)	16.7% (1)	16.4% (79)	17.2% (94)	20.5% (48)	17.5% (21)	21.1% (23)	17.6% (272)

<i>Question</i>	<i>African American</i>	<i>Native American</i>	<i>Asian or Pacific Islander</i>	<i>White</i>	<i>Hispanic/Latino</i>	<i>Other</i>	<i>Prefer not to respond</i>	<i>All Students</i>
<b>45. This institution has a good reputation within the community</b>								
Satisfied	90.7% (39)	66.7% (4)	82.4% (411)	83.4% (491)	88.3% (204)	84.6% (104)	73.9% (82)	83.3% (1335)
Neutral	9.3% (4)	33.3% (2)	15.6% (78)	11.5% (68)	9.1% (21)	11.4% (14)	17.1% (19)	12.9% (206)
Dissatisfied	0.0% (0)	0.0% (0)	2.0% (10)	5.1% (30)	2.6% (6)	4.1% (5)	9.0% (10)	3.8% (61)
<b>46. Faculty provide timely feedback about student progress in a course</b>								
Satisfied	71.7% (33)	0.0% (0)	72.8% (374)	74.2% (452)	74.6% (182)	80.8% (101)	72.0% (85)	73.9% (1227)
Neutral	17.4% (8)	80.0% (4)	16.1% (83)	13.5% (82)	11.1% (27)	12.8% (16)	11.9% (14)	14.1% (234)
Dissatisfied	10.9% (5)	20.0% (1)	11.1% (57)	12.3% (75)	14.3% (35)	6.4% (8)	16.1% (19)	12.0% (200)
<b>47. There are adequate services to help me decide upon a career</b>								
Satisfied	73.7% (28)	0.0% (0)	66.0% (260)	66.4% (261)	71.8% (158)	67.0% (63)	63.6% (49)	67.1% (819)
Neutral	21.1% (8)	100.0% (4)	24.6% (97)	18.1% (71)	16.4% (36)	23.4% (22)	16.9% (13)	20.6% (251)
Dissatisfied	5.3% (2)	0.0% (0)	9.4% (37)	15.5% (61)	11.8% (26)	9.6% (9)	19.5% (15)	12.3% (150)
<b>48. Counseling staff care about students as individuals</b>								
Satisfied	73.7% (28)	33.3% (2)	70.7% (287)	65.4% (282)	70.5% (155)	71.7% (76)	55.4% (46)	67.9% (876)
Neutral	18.4% (7)	50.0% (3)	19.2% (78)	15.8% (68)	15.5% (34)	15.1% (16)	19.3% (16)	17.2% (222)
Dissatisfied	7.9% (3)	16.7% (1)	10.1% (41)	18.8% (81)	14.1% (31)	13.2% (14)	25.3% (21)	14.9% (192)
<b>49. Admissions counselors respond to prospective students unique needs and requests</b>								
Satisfied	89.7% (26)	14.3% (1)	70.4% (264)	68.0% (244)	75.4% (150)	69.5% (66)	64.3% (45)	70.2% (796)
Neutral	10.3% (3)	71.4% (5)	22.7% (85)	17.8% (64)	17.6% (35)	18.9% (18)	20.0% (14)	19.8% (224)
Dissatisfied	0.0% (0)	14.3% (1)	6.9% (26)	14.2% (51)	7.0% (14)	11.6% (11)	15.7% (11)	10.1% (114)

<i>Question</i>	<i>African American</i>	<i>Native American</i>	<i>Asian or Pacific Islander</i>	<i>White</i>	<i>Hispanic/Latino</i>	<i>Other</i>	<i>Prefer not to respond</i>	<i>All Students</i>
<b>50. Tutoring services are readily available</b>								
Satisfied	84.8% (28)	33.3% (2)	66.9% (234)	68.3% (213)	72.9% (140)	67.1% (53)	48.6% (34)	67.6% (704)
Neutral	9.1% (3)	50.0% (3)	20.9% (73)	20.5% (64)	17.2% (33)	21.5% (17)	31.4% (22)	20.6% (215)
Dissatisfied	6.1% (2)	16.7% (1)	12.3% (43)	11.2% (35)	9.9% (19)	11.4% (9)	20.0% (14)	11.8% (123)
<b>51. There are convenient ways of paying my school bill</b>								
Satisfied	85.0% (34)	57.1% (4)	86.8% (428)	90.1% (518)	84.1% (207)	86.5% (109)	85.6% (89)	87.3% (1389)
Neutral	5.0% (2)	28.6% (2)	9.9% (49)	7.5% (43)	9.3% (23)	8.7% (11)	6.7% (7)	8.6% (137)
Dissatisfied	10.0% (4)	14.3% (1)	3.2% (16)	2.4% (14)	6.5% (16)	4.8% (6)	7.7% (8)	4.1% (65)
<b>52. This school does whatever it can to help me reach my educational goals</b>								
Satisfied	81.8% (36)	57.1% (4)	71.7% (339)	66.0% (354)	74.9% (182)	69.7% (85)	59.4% (63)	69.4% (1063)
Neutral	11.4% (5)	28.6% (2)	19.9% (94)	19.4% (104)	16.0% (39)	18.0% (22)	18.9% (20)	18.7% (286)
Dissatisfied	6.8% (3)	14.3% (1)	8.5% (40)	14.6% (78)	9.1% (22)	12.3% (15)	21.7% (23)	11.9% (182)
<b>53. The assessment and course placement procedures are reasonable</b>								
Satisfied	81.4% (35)	42.9% (3)	77.6% (347)	78.5% (379)	82.8% (193)	74.8% (86)	71.6% (63)	78.1% (1106)
Neutral	16.3% (7)	42.9% (3)	16.1% (72)	12.6% (61)	12.4% (29)	14.8% (17)	12.5% (11)	14.1% (200)
Dissatisfied	2.3% (1)	14.3% (1)	6.3% (28)	8.9% (43)	4.7% (11)	10.4% (12)	15.9% (14)	7.8% (110)
<b>54. Faculty are interested in my academic problems</b>								
Satisfied	80.5% (33)	28.6% (2)	70.5% (327)	70.4% (381)	70.2% (165)	73.6% (89)	65.4% (70)	70.4% (1067)
Neutral	17.1% (7)	42.9% (3)	19.2% (89)	17.4% (94)	16.6% (39)	19.8% (24)	14.0% (15)	17.9% (271)
Dissatisfied	2.4% (1)	28.6% (2)	10.3% (48)	12.2% (66)	13.2% (31)	6.6% (8)	20.6% (22)	11.7% (178)

<i>Question</i>	<i>African American</i>	<i>Native American</i>	<i>Asian or Pacific Islander</i>	<i>White</i>	<i>Hispanic/Latino</i>	<i>Other</i>	<i>Prefer not to respond</i>	<i>All Students</i>
<b>55. Academic support services adequately meet the needs of students</b>								
Satisfied	78.9% (30)	42.9% (3)	71.5% (299)	71.4% (304)	77.1% (168)	71.7% (71)	64.4% (56)	72.0% (931)
Neutral	15.8% (6)	42.9% (3)	18.7% (78)	18.8% (80)	14.2% (31)	20.2% (20)	19.5% (17)	18.2% (235)
Dissatisfied	5.3% (2)	14.3% (1)	9.8% (41)	9.9% (42)	8.7% (19)	8.1% (8)	16.1% (14)	9.8% (127)
<b>56. The business office is open during hours which are convenient for most students.*</b>								
Satisfied	87.2% (34)	50.0% (3)	76.4% (331)	73.7% (342)	77.3% (160)	75.2% (82)	65.6% (61)	75.0% (1013)
Neutral	7.7% (3)	50.0% (3)	14.1% (61)	16.2% (75)	11.6% (24)	15.6% (17)	18.3% (17)	14.8% (200)
Dissatisfied	5.1% (2)	0.0% (0)	9.5% (41)	10.1% (47)	11.1% (23)	9.2% (10)	16.1% (15)	10.2% (138)
<b>57. The business office is open during hours which are convenient for most students</b>								
Satisfied	76.7% (33)	42.9% (3)	75.5% (326)	71.3% (335)	75.3% (165)	74.8% (83)	58.1% (54)	72.7% (999)
Neutral	16.3% (7)	57.1% (4)	16.4% (71)	19.1% (90)	16.0% (35)	16.2% (18)	25.8% (24)	18.1% (249)
Dissatisfied	7.0% (3)	0.0% (0)	8.1% (35)	9.6% (45)	8.7% (19)	9.0% (10)	16.1% (15)	9.2% (127)
<b>58. Nearly all of the faculty are knowledgeable in their fields</b>								
Satisfied	90.5% (38)	66.7% (4)	82.6% (403)	88.1% (509)	88.3% (212)	86.8% (112)	83.2% (89)	86.0% (1367)
Neutral	7.1% (3)	33.3% (2)	10.2% (50)	5.4% (31)	10.0% (24)	8.5% (11)	7.5% (8)	8.1% (129)
Dissatisfied	2.4% (1)	0.0% (0)	7.2% (35)	6.6% (38)	1.7% (4)	4.7% (6)	9.3% (10)	5.9% (94)
<b>59. New student orientation services help students adjust to college</b>								
Satisfied	74.1% (20)	40.0% (2)	71.9% (258)	66.4% (198)	77.5% (141)	73.8% (59)	57.1% (36)	70.4% (714)
Neutral	22.2% (6)	60.0% (3)	22.0% (79)	25.5% (76)	14.8% (27)	17.5% (14)	23.8% (15)	21.7% (220)
Dissatisfied	3.7% (1)	0.0% (0)	6.1% (22)	8.1% (24)	7.7% (14)	8.8% (7)	19.0% (12)	7.9% (80)

<i>Question</i>	<i>African American</i>	<i>Native American</i>	<i>Asian or Pacific Islander</i>	<i>White</i>	<i>Hispanic/Latino</i>	<i>Other</i>	<i>Prefer not to respond</i>	<i>All Students</i>
<b>60. Billing policies are reasonable</b>								
Satisfied	92.5% (37)	57.1% (4)	81.5% (400)	85.9% (498)	83.8% (201)	79.8% (99)	78.5% (84)	83.3% (1323)
Neutral	2.5% (1)	42.9% (3)	13.8% (68)	10.2% (59)	9.2% (22)	15.3% (19)	10.3% (11)	11.5% (183)
Dissatisfied	5.0% (2)	0.0% (0)	4.7% (23)	4.0% (23)	7.1% (17)	4.8% (6)	11.2% (12)	5.2% (83)
<b>61. Faculty are usually available after class and during office hours</b>								
Satisfied	90.7% (39)	71.4% (5)	78.4% (380)	84.8% (497)	84.6% (203)	89.2% (107)	76.8% (86)	82.7% (1317)
Neutral	7.0% (3)	14.3% (1)	12.4% (60)	7.8% (46)	9.6% (23)	7.5% (9)	11.6% (13)	9.7% (155)
Dissatisfied	2.3% (1)	14.3% (1)	9.3% (45)	7.3% (43)	5.8% (14)	3.3% (4)	11.6% (13)	7.6% (121)
<b>62. Bookstore staff are helpful</b>								
Satisfied	86.4% (38)	71.4% (5)	80.2% (384)	85.4% (485)	83.2% (203)	80.0% (96)	81.1% (86)	82.7% (1297)
Neutral	6.8% (3)	28.6% (2)	11.7% (56)	9.0% (51)	9.8% (24)	9.2% (11)	10.4% (11)	10.1% (158)
Dissatisfied	6.8% (3)	0.0% (0)	8.1% (39)	5.6% (32)	7.0% (17)	10.8% (13)	8.5% (9)	7.2% (113)
<b>63. I seldom get "the run-around" when seeking information on this campus</b>								
Satisfied	76.7% (33)	57.1% (4)	66.6% (295)	71.9% (382)	69.5% (148)	77.7% (87)	61.5% (56)	69.8% (1005)
Neutral	14.0% (6)	42.9% (3)	21.2% (94)	14.7% (78)	19.7% (42)	10.7% (12)	19.8% (18)	17.6% (253)
Dissatisfied	9.3% (4)	0.0% (0)	12.2% (54)	13.4% (71)	10.8% (23)	11.6% (13)	18.7% (17)	12.6% (182)
<b>64. Nearly all classes deal with practical experiences and applications</b>								
Satisfied	75.6% (34)	71.4% (5)	76.0% (374)	76.3% (427)	81.8% (193)	81.1% (99)	74.8% (80)	77.2% (1212)
Neutral	15.6% (7)	28.6% (2)	15.7% (77)	15.2% (85)	13.6% (32)	12.3% (15)	15.9% (17)	15.0% (235)
Dissatisfied	8.9% (4)	0.0% (0)	8.3% (41)	8.6% (48)	4.7% (11)	6.6% (8)	9.3% (10)	7.8% (122)

<i>Question</i>	<i>African American</i>	<i>Native American</i>	<i>Asian or Pacific Islander</i>	<i>White</i>	<i>Hispanic/Latino</i>	<i>Other</i>	<i>Prefer not to respond</i>	<i>All Students</i>
<b>65. Students are notified early in the term if they are doing poorly in a class</b>								
Satisfied	58.5% (24)	28.6% (2)	63.3% (281)	57.2% (251)	63.2% (144)	66.1% (72)	54.1% (53)	60.5% (827)
Neutral	9.8% (4)	57.1% (4)	15.3% (68)	17.8% (78)	11.0% (25)	15.6% (17)	21.4% (21)	15.9% (217)
Dissatisfied	31.7% (13)	14.3% (1)	21.4% (95)	25.1% (110)	25.9% (59)	18.3% (20)	24.5% (24)	23.6% (322)
<b>66. Program requirements are clear and reasonable</b>								
Satisfied	82.2% (37)	57.1% (4)	83.6% (424)	83.1% (488)	86.9% (213)	85.6% (107)	82.2% (88)	83.9% (1361)
Neutral	11.1% (5)	28.6% (2)	11.4% (58)	9.0% (53)	10.2% (25)	8.0% (10)	9.3% (10)	10.0% (163)
Dissatisfied	6.7% (3)	14.3% (1)	4.9% (25)	7.8% (46)	2.9% (7)	6.4% (8)	8.4% (9)	6.1% (99)
<b>67. Channels for expressing student complaints are readily available</b>								
Satisfied	60.6% (20)	42.9% (3)	62.8% (236)	50.1% (200)	61.3% (117)	56.7% (55)	52.4% (43)	56.9% (674)
Neutral	18.2% (6)	42.9% (3)	21.5% (81)	24.8% (99)	23.0% (44)	20.6% (20)	19.5% (16)	22.7% (269)
Dissatisfied	21.2% (7)	14.3% (1)	15.7% (59)	25.1% (100)	15.7% (30)	22.7% (22)	28.0% (23)	20.4% (242)
<b>68. On the whole, the campus is well-maintained</b>								
Satisfied	87.5% (42)	85.7% (6)	87.0% (447)	89.3% (544)	90.6% (232)	92.1% (116)	87.1% (101)	88.8% (1488)
Neutral	10.4% (5)	14.3% (1)	8.4% (43)	6.7% (41)	5.5% (14)	3.2% (4)	5.2% (6)	6.8% (114)
Dissatisfied	2.1% (1)	0.0% (0)	4.7% (24)	3.9% (24)	3.9% (10)	4.8% (6)	7.8% (9)	4.4% (74)
<b>69. There is a good variety of courses provided on this campus</b>								
Satisfied	77.8% (35)	85.7% (6)	77.9% (399)	72.2% (436)	82.5% (208)	84.5% (109)	64.3% (74)	76.1% (1267)
Neutral	8.9% (4)	14.3% (1)	10.5% (54)	11.6% (70)	7.9% (20)	7.0% (9)	10.4% (12)	10.2% (170)
Dissatisfied	13.3% (6)	0.0% (0)	11.5% (59)	16.2% (98)	9.5% (24)	8.5% (11)	25.2% (29)	13.6% (227)

<i>Question</i>	<i>African American</i>	<i>Native American</i>	<i>Asian or Pacific Islander</i>	<i>White</i>	<i>Hispanic/Latino</i>	<i>Other</i>	<i>Prefer not to respond</i>	<i>All Students</i>
<b>70. I am able to experience intellectual growth here</b>								
Satisfied	79.2% (38)	71.4% (5)	84.2% (431)	87.2% (524)	86.9% (219)	91.4% (117)	79.8% (95)	85.7% (1429)
Neutral	16.7% (8)	28.6% (2)	10.2% (52)	7.0% (42)	7.5% (19)	5.5% (7)	10.9% (13)	8.6% (143)
Dissatisfied	4.2% (2)	0.0% (0)	5.7% (29)	5.8% (35)	5.6% (14)	3.1% (4)	9.2% (11)	5.7% (95)
<b>71. I can express ideas and provide supporting evidence effectively in writing [Effective Communication]</b>								
Satisfied	82.2% (37)	71.4% (5)	81.5% (375)	78.2% (358)	88.1% (208)	83.8% (98)	83.5% (76)	81.8% (1157)
Neutral	15.6% (7)	28.6% (2)	14.1% (65)	15.5% (71)	8.5% (20)	14.5% (17)	9.9% (9)	13.5% (191)
Dissatisfied	2.2% (1)	0.0% (0)	4.3% (20)	6.3% (29)	3.4% (8)	1.7% (2)	6.6% (6)	4.7% (66)
<b>72. I can express ideas and provide supporting evidence effectively orally [Effective Communication]</b>								
Satisfied	84.1% (37)	57.1% (4)	79.4% (363)	76.4% (347)	88.1% (207)	83.9% (94)	80.7% (71)	80.4% (1123)
Neutral	11.4% (5)	28.6% (2)	15.5% (71)	17.6% (80)	7.7% (18)	11.6% (13)	10.2% (9)	14.2% (198)
Dissatisfied	4.5% (2)	14.3% (1)	5.0% (23)	5.9% (27)	4.3% (10)	4.5% (5)	9.1% (8)	5.4% (76)
<b>73. I can comprehend, interpret, and analyze information I read [Effective Communication]</b>								
Satisfied	89.4% (42)	57.1% (4)	84.4% (407)	84.6% (417)	86.8% (211)	87.5% (105)	86.3% (82)	85.3% (1268)
Neutral	8.5% (4)	28.6% (2)	12.2% (59)	10.8% (53)	9.5% (23)	9.2% (11)	7.4% (7)	10.7% (159)
Dissatisfied	2.1% (1)	14.3% (1)	3.3% (16)	4.7% (23)	3.7% (9)	3.3% (4)	6.3% (6)	4.0% (60)
<b>74. I can comprehend, interpret, and analyze information I hear [Effective Communication]</b>								
Satisfied	91.1% (41)	57.1% (4)	83.9% (406)	84.4% (421)	90.0% (216)	84.9% (101)	80.2% (77)	85.0% (1266)
Neutral	6.7% (3)	28.6% (2)	12.6% (61)	12.0% (60)	6.7% (16)	11.8% (14)	12.5% (12)	11.3% (168)
Dissatisfied	2.2% (1)	14.3% (1)	3.5% (17)	3.6% (18)	3.3% (8)	3.4% (4)	7.3% (7)	3.8% (56)

<i>Question</i>	<i>African American</i>	<i>Native American</i>	<i>Asian or Pacific Islander</i>	<i>White</i>	<i>Hispanic/Latino</i>	<i>Other</i>	<i>Prefer not to respond</i>	<i>All Students</i>
<b>75. I can communicate effectively in a group or team situation [Effective Communication]</b>								
Satisfied	90.7% (39)	71.4% (5)	80.1% (382)	81.5% (404)	86.1% (204)	84.7% (100)	79.3% (73)	82.1% (1207)
Neutral	9.3% (4)	28.6% (2)	14.7% (70)	12.3% (61)	9.3% (22)	9.3% (11)	9.8% (9)	12.2% (179)
Dissatisfied	0.0% (0)	0.0% (0)	5.2% (25)	6.3% (31)	4.6% (11)	5.9% (7)	10.9% (10)	5.7% (84)
<b>76. I can comprehend, interpret, and analyze numerical and or quantitative calculations,</b>								
Satisfied	76.9% (30)	57.1% (4)	79.7% (354)	76.7% (332)	85.5% (183)	81.2% (82)	74.7% (62)	79.3% (1047)
Neutral	12.8% (5)	28.6% (2)	15.5% (69)	14.8% (64)	8.4% (18)	9.9% (10)	14.5% (12)	13.6% (180)
Dissatisfied	10.3% (4)	14.3% (1)	4.7% (21)	8.5% (37)	6.1% (13)	8.9% (9)	10.8% (9)	7.1% (94)
<b>77. I can effectively identify, develop, and evaluate arguments [Critical Thinking]</b>								
Satisfied	89.7% (35)	57.1% (4)	79.4% (358)	78.3% (343)	85.3% (198)	86.8% (99)	76.5% (65)	80.7% (1102)
Neutral	10.3% (4)	28.6% (2)	16.2% (73)	16.2% (71)	8.2% (19)	8.8% (10)	14.1% (12)	14.0% (191)
Dissatisfied	0.0% (0)	14.3% (1)	4.4% (20)	5.5% (24)	6.5% (15)	4.4% (5)	9.4% (8)	5.3% (73)
<b>78. I can effectively assess the legitimacy or adequacy of different types of information [Critical Thinking]</b>								
Satisfied	81.8% (36)	57.1% (4)	80.6% (370)	81.5% (379)	85.0% (204)	86.2% (100)	79.1% (72)	81.9% (1165)
Neutral	13.6% (6)	28.6% (2)	15.3% (70)	13.5% (63)	9.6% (23)	7.8% (9)	12.1% (11)	12.9% (184)
Dissatisfied	4.5% (2)	14.3% (1)	4.1% (19)	4.9% (23)	5.4% (13)	6.0% (7)	8.8% (8)	5.1% (73)
<b>79. I can work effectively with others of diverse backgrounds</b>								
Satisfied	89.1% (41)	71.4% (5)	81.4% (382)	83.5% (396)	90.8% (218)	87.5% (105)	82.4% (75)	84.5% (1222)
Neutral	10.9% (5)	28.6% (2)	14.5% (68)	12.0% (57)	6.7% (16)	9.2% (11)	7.7% (7)	11.5% (166)
Dissatisfied	0.0% (0)	0.0% (0)	4.1% (19)	4.4% (21)	2.5% (6)	3.3% (4)	9.9% (9)	4.1% (59)



<i>Question</i>	<i>African American</i>	<i>Native American</i>	<i>Asian or Pacific Islander</i>	<i>White</i>	<i>Hispanic/Latino</i>	<i>Other</i>	<i>Prefer not to respond</i>	<i>All Students</i>
<b>80. I can identify ethnical issues and evaluate their consequences [Ethical Responsibility]</b>								
Satisfied	88.6% (39)	57.1% (4)	80.5% (371)	79.8% (352)	88.2% (209)	87.9% (102)	79.5% (70)	82.3% (1147)
Neutral	11.4% (5)	28.6% (2)	15.6% (72)	15.2% (67)	8.4% (20)	8.6% (10)	10.2% (9)	13.3% (185)
Dissatisfied	0.0% (0)	14.3% (1)	3.9% (18)	5.0% (22)	3.4% (8)	3.4% (4)	10.2% (9)	4.4% (62)
<b>81. Satisfaction that campus demonstrates commitment to Part-time students</b>								
Satisfied	88.1% (37)	71.4% (5)	80.7% (356)	83.7% (457)	86.2% (194)	82.2% (88)	70.5% (74)	82.2% (1211)
Neutral	2.4% (1)	28.6% (2)	12.9% (57)	9.7% (53)	8.4% (19)	12.1% (13)	13.3% (14)	10.8% (159)
Dissatisfied	9.5% (4)	0.0% (0)	6.3% (28)	6.6% (36)	5.3% (12)	5.6% (6)	16.2% (17)	7.0% (103)
<b>82. Satisfaction that campus demonstrates commitment to Evening students</b>								
Satisfied	81.6% (31)	71.4% (5)	80.4% (341)	81.5% (426)	82.3% (167)	82.9% (87)	70.7% (70)	80.6% (1127)
Neutral	5.3% (2)	28.6% (2)	11.1% (47)	7.5% (39)	8.9% (18)	4.8% (5)	11.1% (11)	8.9% (124)
Dissatisfied	13.2% (5)	0.0% (0)	8.5% (36)	11.1% (58)	8.9% (18)	12.4% (13)	18.2% (18)	10.6% (148)
<b>83. Satisfaction that campus demonstrates commitment to Older, returning learners</b>								
Satisfied	79.5% (31)	71.4% (5)	82.3% (316)	81.9% (397)	82.9% (160)	80.0% (72)	64.1% (59)	80.6% (1040)
Neutral	7.7% (3)	28.6% (2)	12.8% (49)	9.7% (47)	10.4% (20)	8.9% (8)	12.0% (11)	10.9% (140)
Dissatisfied	12.8% (5)	0.0% (0)	4.9% (19)	8.5% (41)	6.7% (13)	11.1% (10)	23.9% (22)	8.5% (110)
<b>84. Satisfaction that campus demonstrates commitment to Under-represented populations</b>								
Satisfied	74.3% (26)	71.4% (5)	75.0% (273)	75.8% (232)	80.5% (173)	81.0% (68)	63.2% (48)	75.9% (825)
Neutral	8.6% (3)	28.6% (2)	21.4% (78)	21.2% (65)	10.7% (23)	13.1% (11)	21.1% (16)	18.2% (198)
Dissatisfied	17.1% (6)	0.0% (0)	3.6% (13)	2.9% (9)	8.8% (19)	6.0% (5)	15.8% (12)	5.9% (64)

<i>Question</i>	<i>African American</i>	<i>Native American</i>	<i>Asian or Pacific Islander</i>	<i>White</i>	<i>Hispanic/Latino</i>	<i>Other</i>	<i>Prefer not to respond</i>	<i>All Students</i>
<b>85. Satisfaction that campus demonstrates commitment to Commuters</b>								
Satisfied	75.0% (30)	42.9% (3)	74.3% (306)	72.6% (310)	75.9% (161)	74.5% (73)	59.8% (58)	72.8% (941)
Neutral	5.0% (2)	42.9% (3)	17.2% (71)	17.6% (75)	13.2% (28)	14.3% (14)	19.6% (19)	16.4% (212)
Dissatisfied	20.0% (8)	14.3% (1)	8.5% (35)	9.8% (42)	10.8% (23)	11.2% (11)	20.6% (20)	10.8% (140)
<b>86. Satisfaction that campus demonstrates commitment to Students with disabilities</b>								
Satisfied	83.3% (25)	71.4% (5)	77.4% (223)	83.0% (240)	82.7% (129)	89.1% (57)	80.0% (52)	81.3% (731)
Neutral	10.0% (3)	28.6% (2)	17.7% (51)	12.8% (37)	12.2% (19)	9.4% (6)	15.4% (10)	14.2% (128)
Dissatisfied	6.7% (2)	0.0% (0)	4.9% (14)	4.2% (12)	5.1% (8)	1.6% (1)	4.6% (3)	4.4% (40)
<b>96. So far, how has your college experience met your expectations?</b>								
Better than I expected	51.0% (26)	57.1% (4)	54.3% (294)	58.8% (376)	61.6% (162)	64.9% (87)	45.2% (56)	57.1% (1005)
About what I expected	41.2% (21)	42.9% (3)	37.0% (200)	33.3% (213)	32.7% (86)	23.9% (32)	39.5% (49)	34.3% (604)
Worse than I expected	7.8% (4)	0.0% (0)	8.7% (47)	7.8% (50)	5.7% (15)	11.2% (15)	15.3% (19)	8.5% (150)
<b>97. Rate your overall satisfaction with your experience here thus far</b>								
Satisfied	80.4% (41)	85.7% (6)	81.3% (439)	86.3% (549)	85.9% (225)	85.8% (115)	78.2% (97)	83.9% (1472)
Neutral	11.8% (6)	14.3% (1)	10.9% (59)	5.7% (36)	9.9% (26)	6.0% (8)	4.8% (6)	8.1% (142)
Dissatisfied	7.8% (4)	0.0% (0)	7.8% (42)	8.0% (51)	4.2% (11)	8.2% (11)	16.9% (21)	8.0% (140)
<b>98. All in all, if you had it to do over again, would you enroll here?</b>								
Definitely/probably yes	88.2% (45)	71.4% (5)	74.9% (405)	82.5% (527)	81.4% (214)	83.5% (111)	75.0% (93)	79.6% (1400)
Maybe yes	7.8% (4)	14.3% (1)	14.0% (76)	7.0% (45)	9.1% (24)	4.5% (6)	8.9% (11)	9.5% (167)
Maybe no	3.9% (2)	0.0% (0)	3.0% (16)	2.3% (15)	2.7% (7)	3.0% (4)	4.0% (5)	2.8% (49)
Definitely/probably no	0.0% (0)	0.0% (0)	2.8% (15)	4.2% (27)	3.0% (8)	4.5% (6)	6.5% (8)	3.6% (64)
I don't know	0.0% (0)	14.3% (1)	5.4% (29)	3.9% (25)	3.8% (10)	4.5% (6)	5.6% (7)	4.4% (78)