

COLLEGE INDEX INDICATORS: GLOSSARY OF TERMS

Retention: The percentage who earn grade of A,B,C,D,F,CR, NC at end-of-term. (Only excludes W's.)

Term Persistence Rate (Fall-to-Fall): The percentage of students who enroll in a subsequent term—individual students tracked across successive Fall terms.

Successful Course Completion Rate: The percentage of enrollments with a grade of A, B, C, CR at end-of-term.

Basic Skills Successful Course Completion Rate: The percentage of enrollments in basic skills (i.e., non-degree applicable) coursework with a grade of A, B, C, CR at end-of-term.

Progression Beyond Basic Skills Courses: Percentage of Basic Skills students subsequently enrolling in transfer level coursework.

Student Progress & Achievement Rate: As defined in ARCC, the Percentage of first-time students who achieved any of the following outcomes within six years: Transferred to a four-year college; or earned an AA/AS; or earned a Certificate (18 units or more); or achieved "Transfer Directed" status; or achieved "Transfer Prepared" status.

Number of Academic Advising Sessions: Total count (duplicated) of academic advising sessions received by matriculated students.

Percentage of Matriculated Students Advised: Percentage of non-exempt matriculated students receiving advising.

Number of Matriculated Students Completing SEPs: Total count (unduplicated) of non-exempt matriculated students filing completed Student Educational Plan

Number of Students Completing Orientation: Number (unduplicated) of non-exempt matriculated students completing mandatory orientation.

Financial Aid Recipient Rate: Percentage of all CSM students receiving financial assistance.

Total Amount of Financial Aid Awards Granted: Total dollar amount of financial assistance awarded.

Number of Students Receiving Financial Aid: Total count (unduplicated) of students receiving financial assistance.

Number of Students Receiving Scholarships: Total number of students receiving scholarships (unduplicated).

Student Persistence or Transfer for Occupational Students (Perkins/CTE): Percentage of occupational students who persisted Fall-to-Fall semester OR transferred to a 4-year institution.

Total Amount of Scholarship Funds Awarded: Total dollar amount of scholarships awarded.

Transfer Rate: Percentage of students transferring to a 4-year college or university. Counting methodology prescribed by Federal Student-Right-to-Know legislation.

Degree/Certificate Completion Rate: Percentage of students earning an AA/AS Degree or Certificate. Counting methodology prescribed by Federal Student-Right-to-Know legislation.

Number of Degrees Awarded: Number of AA/AS Degrees awarded (Fall – Summer).

Number of Certificates Awarded: Number of Certificates awarded (Fall – Summer).

Credential, Degree, or Certificate Rate for Occupational Programs (Perkins/CTE): Percentage of occupational students (CTE) earning a credential, degree, or certificate.

Number of UC Transfers: Number of transfers to the University of California.

Percentage of Transfers Enrolling in UC: Percentage of all transfers enrolling at the University of California.

Number of CSU Transfers: Number of transfers to the California State University.

Percentage of Transfers Enrolling in CSU: Percentage of all transfers enrolling at the California State University.

Program & Service Quality--Percentage of Comprehensive Program Reviews Completed: Annual Count of comprehensive instructional program reviews completed.

Program & Service Quality--Percentage of Annual Program Reviews Completed: Count of annual instructional program reviews completed.

SLO's--Percentage of Courses Completed (Full Cycle): Count of courses completing the full cycle of SLO measurement, evaluation, and recommendation/action.

SLO's--Percentage of Programs Completed (Full Cycle): Count of programs completing the full cycle of SLO measurement, evaluation, and recommendation/action.

SLO's--Percentage of Institutional-level Completed (Full Cycle): Count of institution-level completing the full cycle of SLO measurement, evaluation, and recommendation/action.

Enrollment (unduplicated head-count): Count of number of students enrolled at First-Census.

Enrollment--County Penetration Rate: Percentage of college-aged San Mateo County residents living in CSM service area enrolling at CSM.

School Relations--High School Take Rate: Percentage of San Mateo County high school graduates enrolling at CSM.

Student Satisfaction and Perception--Overall Ratings: Overall level of enrolled student satisfaction with college programs and services using composite measure from bi-annual survey.

Student Satisfaction and Perception--Campus Climate: Overall level of enrolled student satisfaction with campus climate using composite measure from bi-annual survey.

External Community Satisfaction and Perception--Overall Ratings San Mateo County Chamber Commerce: Overall level of community satisfaction with college programs and services using composite measure from bi-annual survey.

External Community Satisfaction and Perception--Overall Ratings: Advisory Group Members: Overall level of community satisfaction with college programs and services using composite measure from bi-annual survey.

Employability--Perkins Core Indicator for Technical Skill Attainment: Percentage of occupational students achieving technical and skill proficiencies.

Marketing & Public Relations--Number of Marketing and PR Events: Number of marketing and PR events/activities.

Program & Service Enhancements--Student Services: Number of substantive enhancements and innovations involving student services programs [exact metrics to be defined].

Program & Service Enhancement--Number of New or Modified Courses (Undergoing COI action): Number of new or modified courses added to CSM curriculum.

Program & Service Enhancements—Percentage of Distance Education Courses Offered: Percentage of distance education courses as share of all CSM courses offered.

Program & Service Enhancements—Percentage of Online Courses Offered: Percentage of online courses as share of all CSM courses offered.

Program & Service Enhancements—Percentage of Telecourses Offered: Percentage of telecourses as share of all CSM courses offered.

Total College Budget: Annual dollar-amount of CSM annual budget.

Total College Budget--Fund 1: Annual dollar-amount of CSM annual budget: Fund 1 dollars.

Total College Budget--Fund 3: Annual dollar-amount of CSM annual budget: Fund 3 dollars.

Budget Stability--Ratio of Actual Expenditures to Total Budget: Ratio of annual dollar-amount of CSM annual budget to CSM annual expenditures.

Productivity/ Efficiency--Total FTES (All Courses): Total full-time equivalent student enrollments in all courses. 1 FTES = Student enrolled in 15 credit hours/units.

Productivity/Efficiency--Total FTES (All Distance Education Courses): Total full-time equivalent student enrollments in all Distance Education courses. 1 FTES = Student enrolled in 15 credit hours/units.

Productivity/Efficiency--Total FTES (All Online Courses): Total full-time equivalent student enrollments in all online courses. 1 FTES = Student enrolled in 15 credit hours/units.

Productivity/Efficiency--Total FTES (All Telecourses): Total full-time equivalent student enrollments in all telecourse. 1 FTES = Student enrolled in 15 credit hours/units.

Productivity/Efficiency--Load: Collegewide ratio of total Weekly Student Contact Hours (WSCH) to total Faculty FTE: WSCH/FTEF.

Productivity/Efficiency--Fill Rates: Collegewide ratio of maximum allowed enrollment in all sections (CRN's) to actual enrollment in all sections (CRN's).

Total Dollar Amount of External Grants: Total annual dollar amount of external grants received by the College.

Employee Satisfaction and Perception--Employee Satisfaction Overall Rating: Percentage of employees indicating overall satisfaction with CSM work environment.

Employee Satisfaction and Perception--Campus Climate: Percentage of employees indicating overall satisfaction with CSM campus climate.

Staff Development Opportunities--Participation Rate by Employees: Percentage of CSM employees participating in staff development opportunities.

Staff Development Opportunities—Participation Rate of Staff in Shared Governance: Percentage of staff participating in shared governance activities.

Campus Safety--Crime Statistics (Number of Reported Occurrences): Number of reported occurrences of crime on CSM campus.